



Honeywell Camera Driver for Milestone XProtect

1.0.15.0

User Guide

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ABOUT THIS GUIDE

Introduction

This guide explains the usage of Honeywell Camera Driver for Milestone XProtect applications including its installation and configuration.

Please read this manual carefully before using the Driver pack for proper use.

1. This document explains how to use the camera driver pack.
2. The content in this document is subject to change depending on the Camera Driver Pack software updates and company policies and to partial changes without prior notification to users.

Target Audience

This manual is intended for security installers or operators to provide ample information and to make best use of Honeywell Camera Driver pack with Milestone XProtect.

Please refer to the official Milestone website (www.milestonesys.com) or Milestone specific documents for more information on how to install and set up the Milestone XProtect program.

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Introduction to Honeywell Camera Driver

The Honeywell Camera Driver Pack allows user to perform the following in Milestone XProtect Management Client application.

- Discover the cameras using various Hardware Detection Method
- Open the web view of cameras within the application
- Configure the camera control settings
- Use the below features in Live and playback of video

Administrators can perform the following on the Milestone XProtect Management Client

- Import camera using password protected Excel file
- Edit the camera configurations in bulk
- Open the web view of cameras within the application
- Configure the camera control settings
- Configure the Metadata search settings
- Configure License plate recognition and authorization settings to view the LPR alarms in Smart Client

Operators can perform the following on XProtect Smart Client:

- View and perform the surveillance operations on cameras
- View and search Metadata from cameras
- 360 Degree Fisheye Dewarping

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Pre-requisites

Ensure below XProtect software are already installed in the PC.

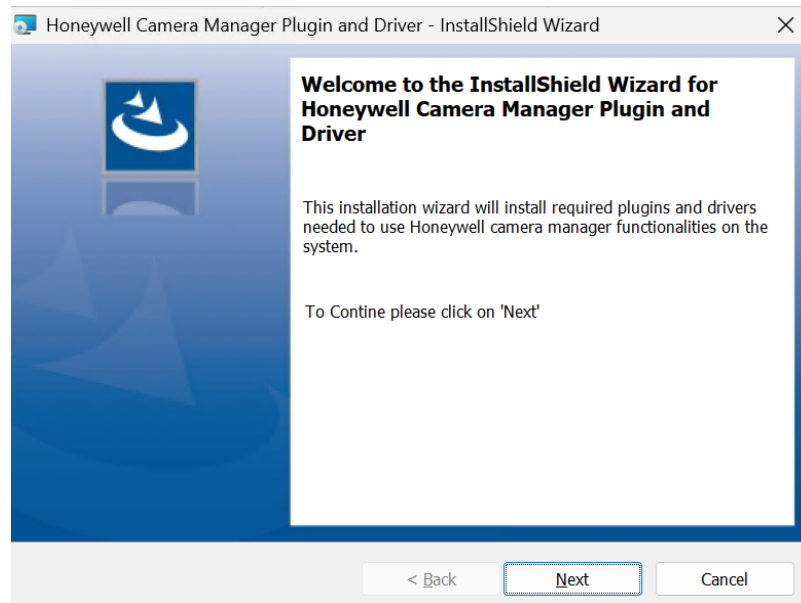
- XProtect Management Client
- XProtect Smart Client

Please refer to the official Milestone website (www.milestonesys.com) for more information on how to install and set up the Milestone XProtect program.

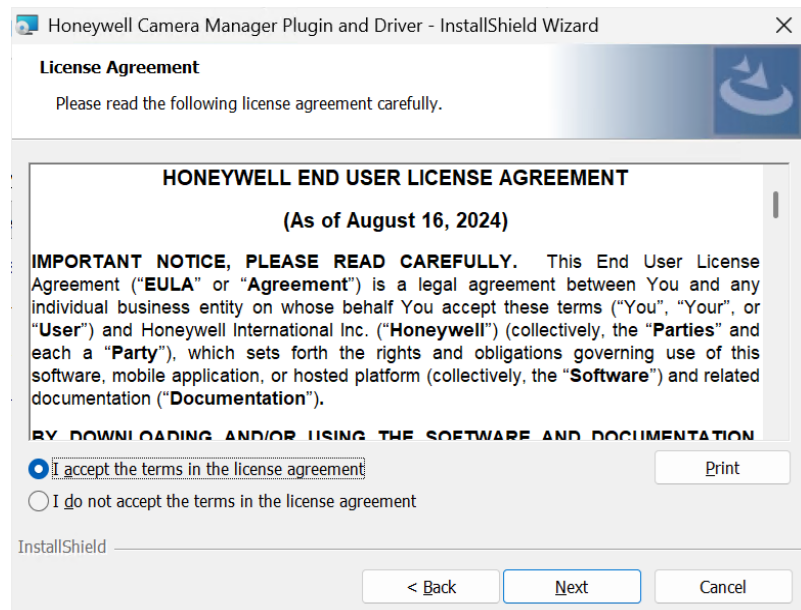
Installing Honeywell Camera Manager Plugin & Driver

To install HoneywellCameraDriver.exe on the XProtect machine, perform the below steps.

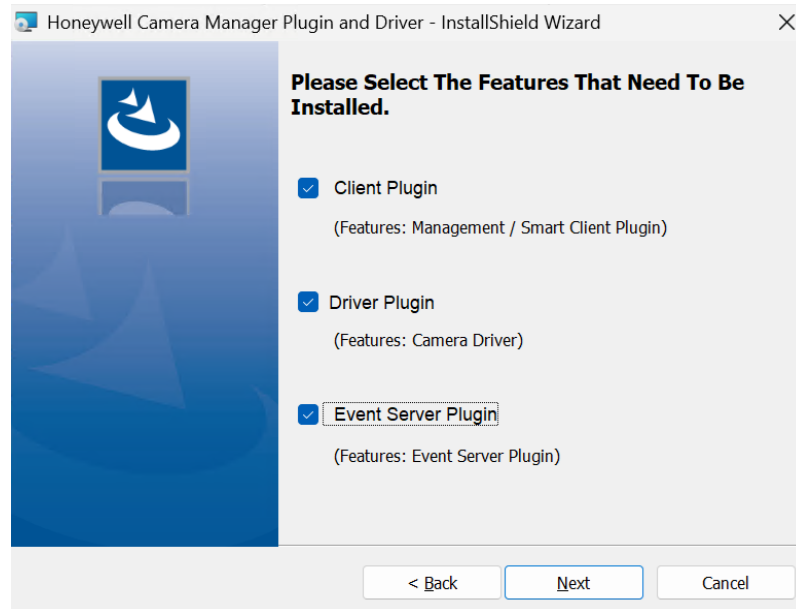
1. Right click on the HoneywellCameraDriver.exe. and then choose **Run as Administrator**, the below screen is displayed.



2. Click **Next**. The **Honeywell End User License Agreement** window displays as shown below.



3. Click I accept the terms in the License Agreement option and then click **Next**. The **Feature** window appears as shown below.

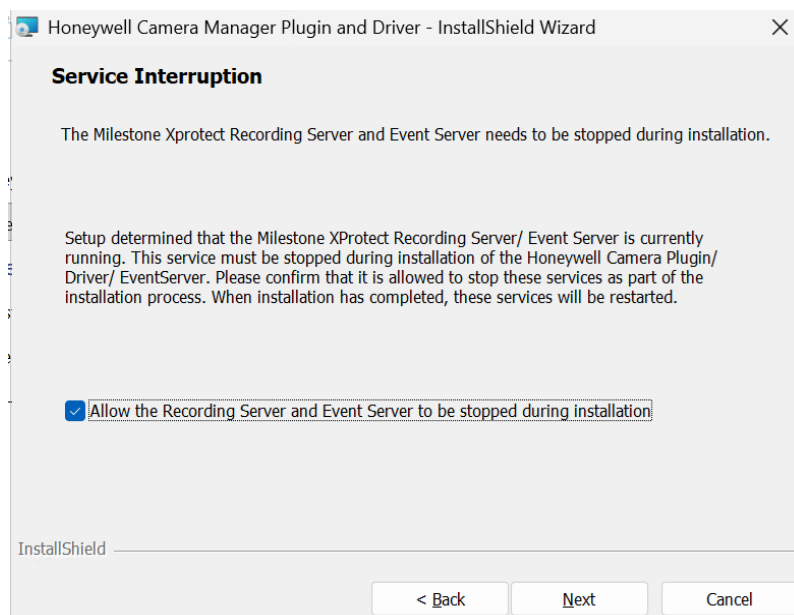


4. Select the required feature check box and then click **Next**. Based on the user selection in the feature screen the Service Interruption screen is displayed as explained below.

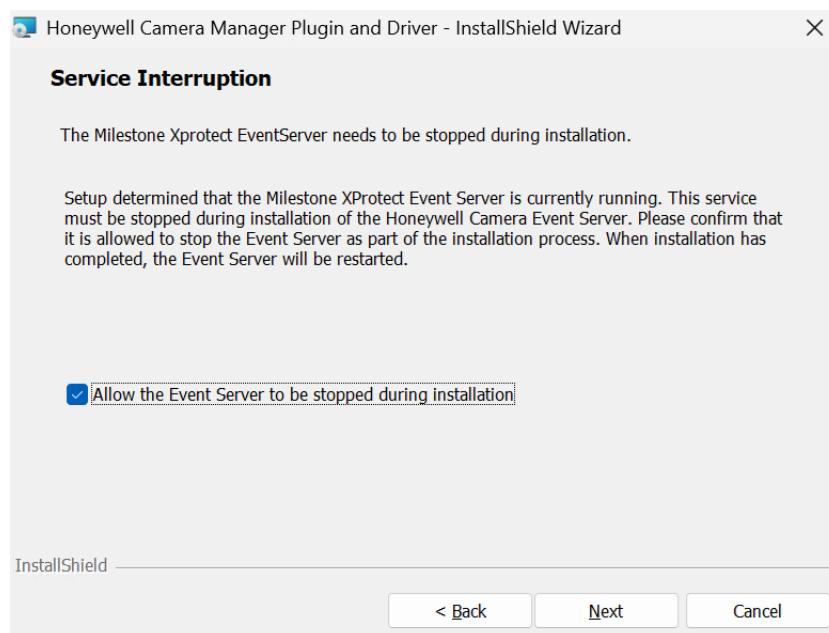
Note: If user has already installed the Plug-in software in the PC then by default the Client Plug-in check will be selected.

Ensure that Milestone XProtect Recording server and Event server is already installed in the PC, other wise the specific feature check boxes will be disabled.

- If user selects all feature check boxes or Driver Plug-in and Event Server Plug-in check boxes then the below screen is displayed.

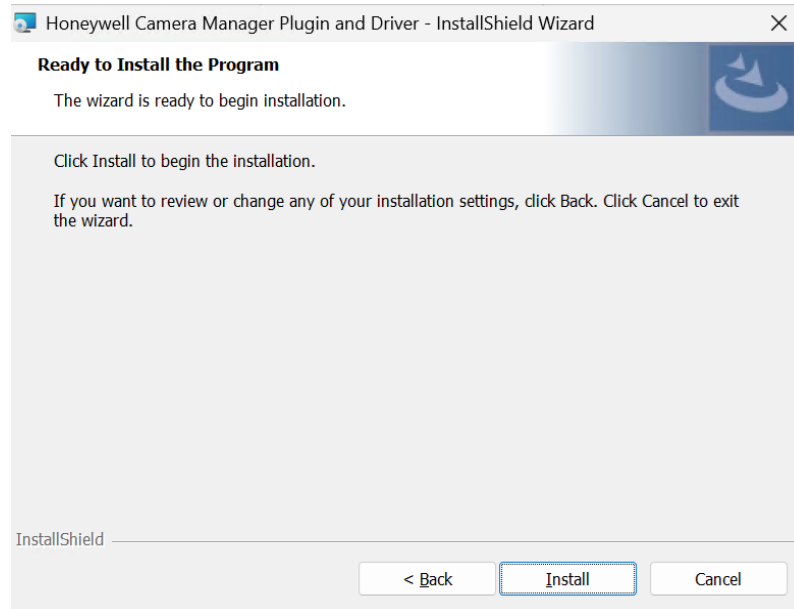


- If user selects only Client Plug-in check boxes then the below screen is displayed.

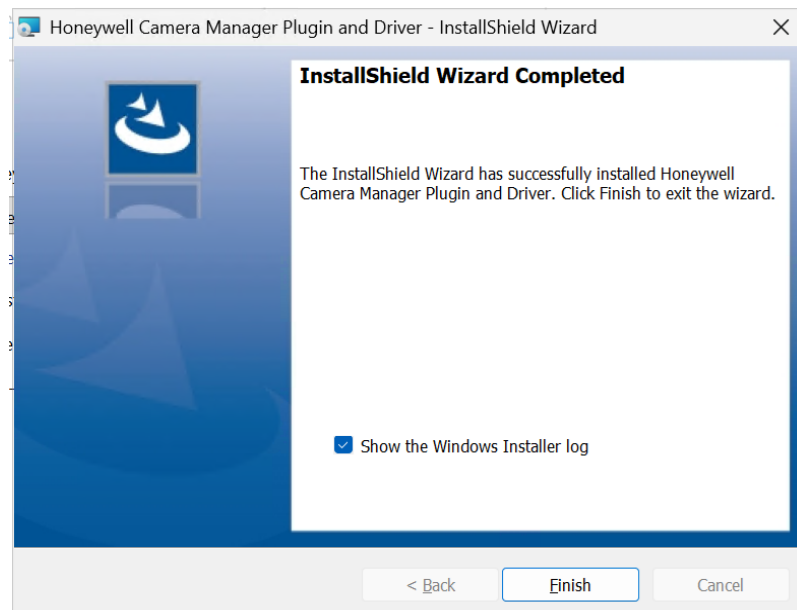


5. Select the **Allow the Recording Server to be stopped during installation** check box and then click **Next**. The ready to install screen is displayed as shown below.

Note: Since the installer will restart all the Milestone services, it is recommended to close all the XProtect Milestone application before clicking Next. A dialog box is displayed to close and retry the installation process.



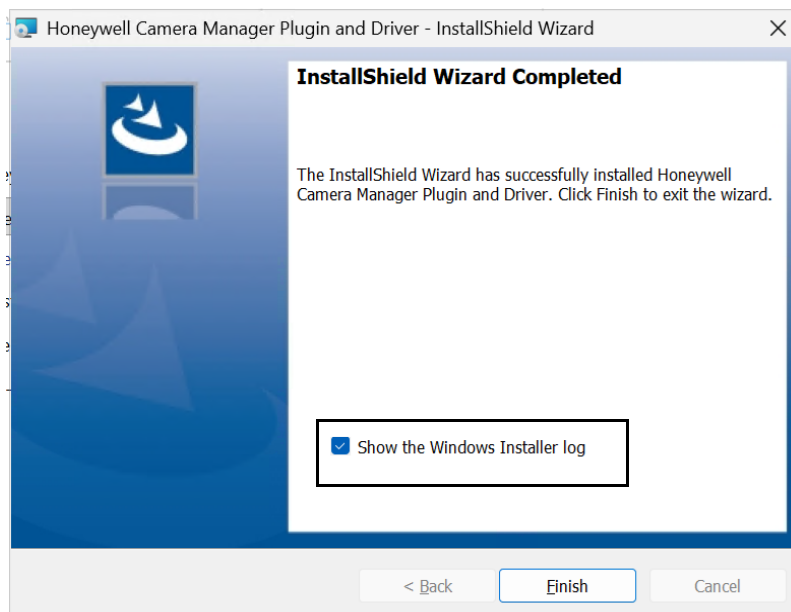
6. Click **Install**. The installation proceeds and once completed the below is screen is displayed.



7. Click **Finish**.

To View the Installation Logs

- To view the installation logs, select the Show the Windows Installer log check box and then click **Finish**.



- The detailed installation log is displayed as shown below.

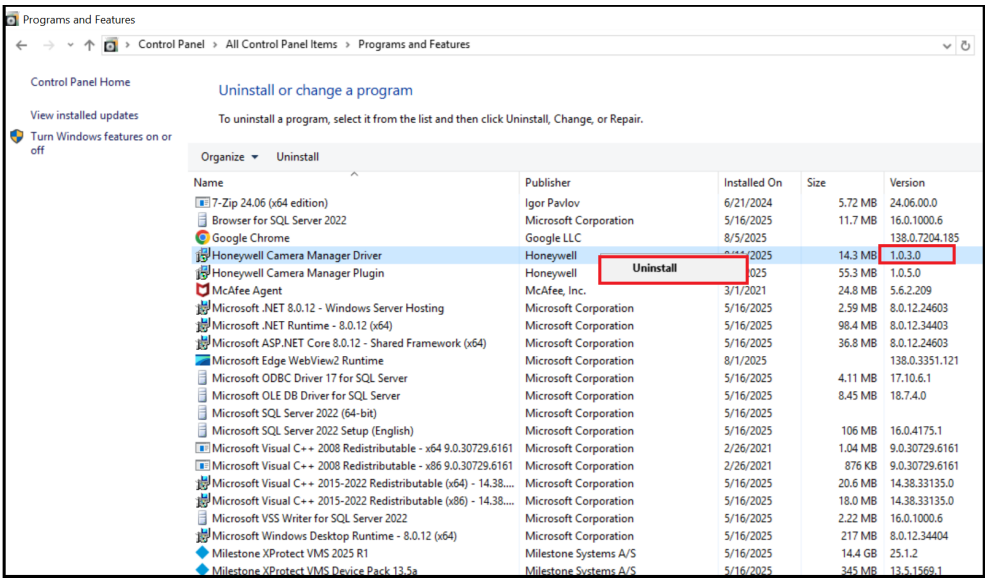
```

File Edit View
MSI (c) (F4:34) [18:21:56:233]: ***** RunEngine:
***** Product: C:\Users\ADMINI~1\AppData\Local\Temp\{476C4FEE-5015-45CF-932B-
BBD0CAA0240E}\Honeywell Camera Manager Plugin and Driver.msi
***** Action:
***** Commandline: *****
MSI (c) (F4:34) [18:21:56:235]: Machine policy value 'DisableUserInstalls' is 0
MSI (c) (F4:34) [18:21:56:243]: SOFTWARE RESTRICTION POLICY: Verifying package --> 'C:\Users\ADMINI~1\AppData
\Local\Temp\{476C4FEE-5015-45CF-932B-BBD0CAA0240E}\Honeywell Camera Manager Plugin and Driver.msi' against
software restriction policy
MSI (c) (F4:34) [18:21:57:685]: Note: 1: 2262 2: @DigitalSignature 3: -2147287038
MSI (c) (F4:34) [18:21:57:685]: SOFTWARE RESTRICTION POLICY: C:\Users\ADMINI~1\AppData\Local\Temp
\{476C4FEE-5015-45CF-932B-BBD0CAA0240E}\Honeywell Camera Manager Plugin and Driver.msi is not digitally signed
MSI (c) (F4:34) [18:21:57:685]: SOFTWARE RESTRICTION POLICY: C:\Users\ADMINI~1\AppData\Local\Temp
\{476C4FEE-5015-45CF-932B-BBD0CAA0240E}\Honeywell Camera Manager Plugin and Driver.msi is permitted to run at
the 'unrestricted' authorization level.
MSI (c) (F4:34) [18:21:57:737]: Cloaking enabled.
MSI (c) (F4:34) [18:21:57:737]: Attempting to enable all disabled privileges before calling Install on Server
MSI (c) (F4:34) [18:21:57:741]: End dialog not enabled.
MSI (c) (F4:34) [18:21:57:741]: Original package ==> C:\Users\ADMINI~1\AppData\Local\Temp
\{476C4FEE-5015-45CF-932B-BBD0CAA0240E}\Honeywell Camera Manager Plugin and Driver.msi
MSI (c) (F4:34) [18:21:57:741]: Package we're running from ==> C:\Users\ADMINI~1\AppData\Local\Temp
\{476C4FEE-5015-45CF-932B-BBD0CAA0240E}\Honeywell Camera Manager Plugin and Driver.msi
MSI (c) (F4:34) [18:21:57:745]: APPCOMPAT: Compatibility mode property overrides found.
MSI (c) (F4:34) [18:21:57:745]: APPCOMPAT: looking for appcompat database entry with ProductCode
'{74523D41-15BE-4FF3-9EEA-E1707AF359CF}'.
MSI (c) (F4:34) [18:21:57:746]: APPCOMPAT: no matching ProductCode found in database.
MSI (c) (F4:34) [18:21:57:767]: MSCOREE not loaded loading copy from system32
MSI (c) (F4:34) [18:21:57:771]: Machine policy value 'TransformsSecure' is 0
MSI (c) (F4:34) [18:21:57:771]: User policy value 'TransformsAtSource' is 0
Ln 27, Col 76 1,032,671 characters Plain text 100% Windows (CRLF) UTF-16 LE
```

Uninstalling Honeywell Camera Manager Plugin & Driver

To uninstall the Honeywell Camera Manager Plugin & Driver from the PC:

1. Go to Control Panel > Programs and select the Honeywell Camera Plugin & Driver applications as shown below.



2. Click **Uninstall**. Follow the on screen instructions to uninstall the driver pack.

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Discovering The Hardware

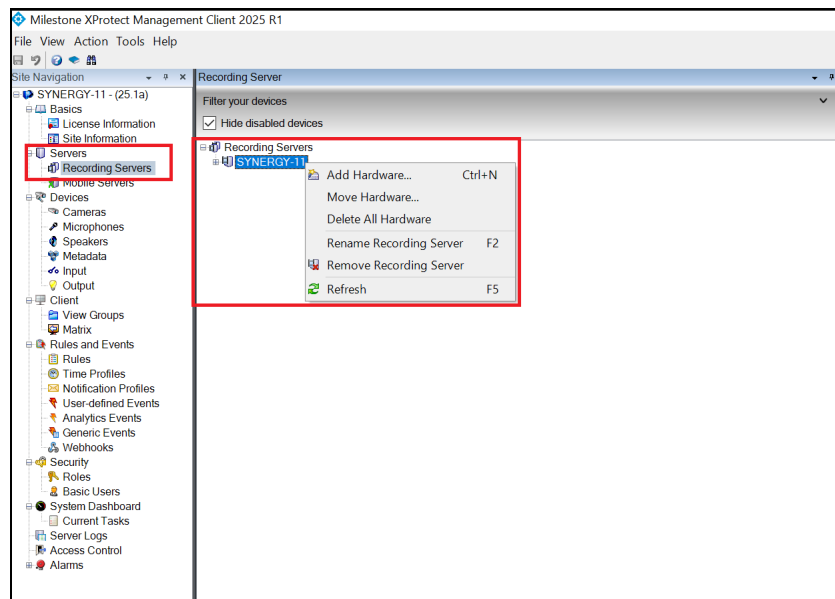
User can discover the Honeywell Cameras with the following Hardware Detection Method.

- Express (recommended)
- Address Range Scanning
- Manual

Adding Cameras Manually

To add the cameras manually, perform the below steps:

1. In Milestone XProtect Management Client, navigate to **Servers>Recording Servers** in the left pane as shown below.



2. Right click and select **Add Hardware** option, the below screen is displayed.

Add Hardware

This wizard helps you detect and set up hardware.

Hardware detection method:

- ☐ Express (recommended)
Automatically detects hardware on the recording server's local network
- ☐ Address range scanning
Scans defined network address ranges and detects hardware models
- ☒ **Manual**
Detects hardware models for manually entered IP addresses and host names

Help < Back **Next >** Cancel

3. Click **Manual** method and then click **Next**, the below screen is displayed.

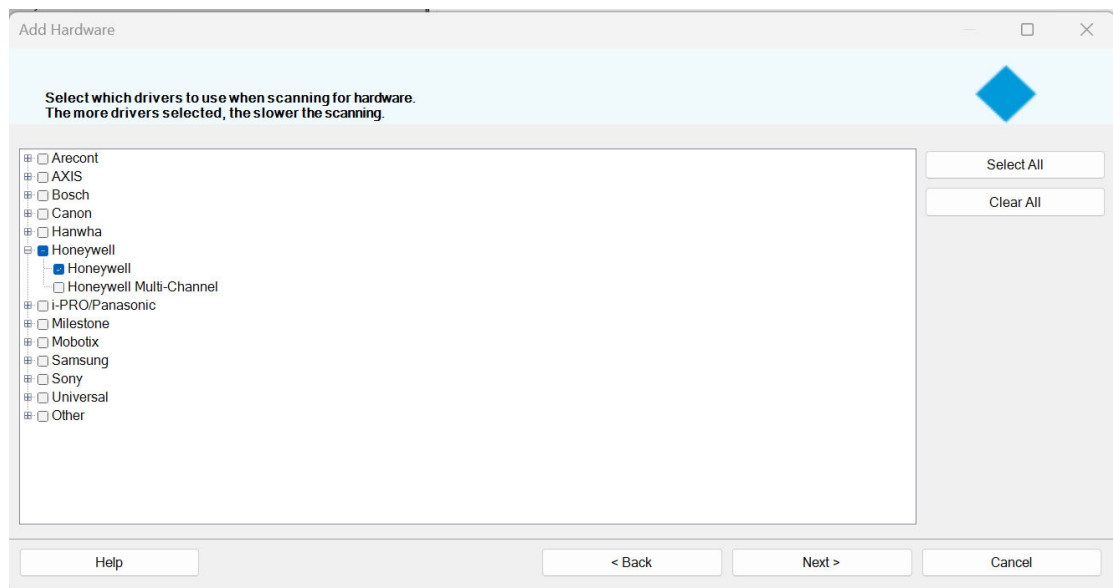
Optionally, specify additional user credentials to connect with if the hardware is not using the factory defaults.

Include	User name	Password
<input type="checkbox"/>	(Factory default)
<input type="checkbox"/>	admin
<input type="checkbox"/>	root
<input type="checkbox"/>	admin
<input checked="" type="checkbox"/>	maxprovms
<input type="checkbox"/>	admin
<input type="checkbox"/>	admin
<input type="checkbox"/>	admin
<input type="checkbox"/>	root
<input type="checkbox"/>	admin
<input type="checkbox"/>	admin
<input type="checkbox"/>	admins

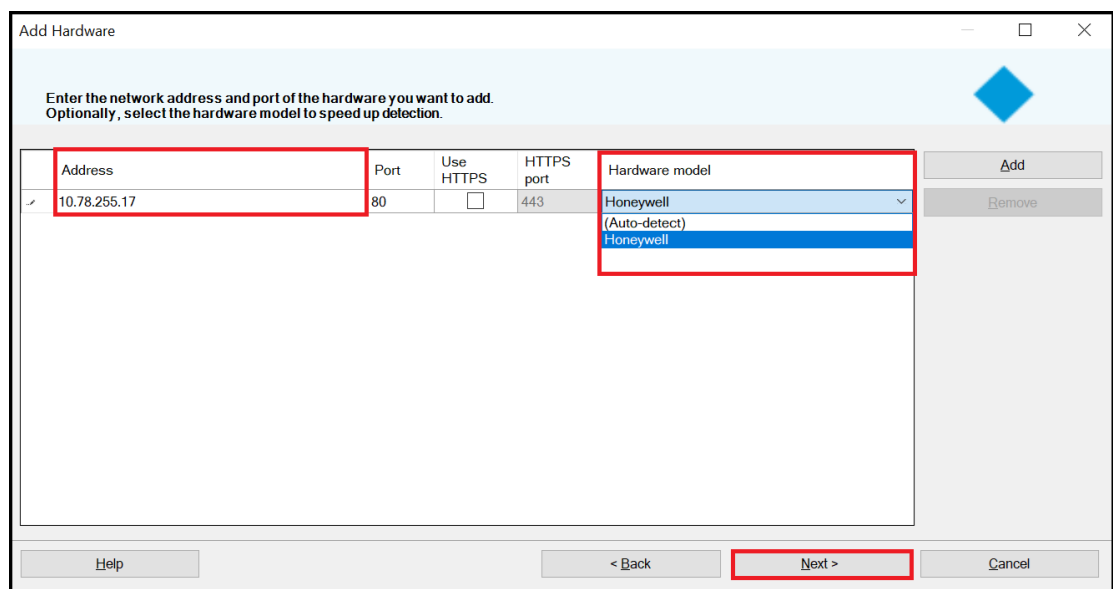
Help < Back **Next >** Cancel

4. Click the **Add** button and then enter the required camera **Username** and **Password**.

- Click **Next**. The Add Hardware screen is displayed.

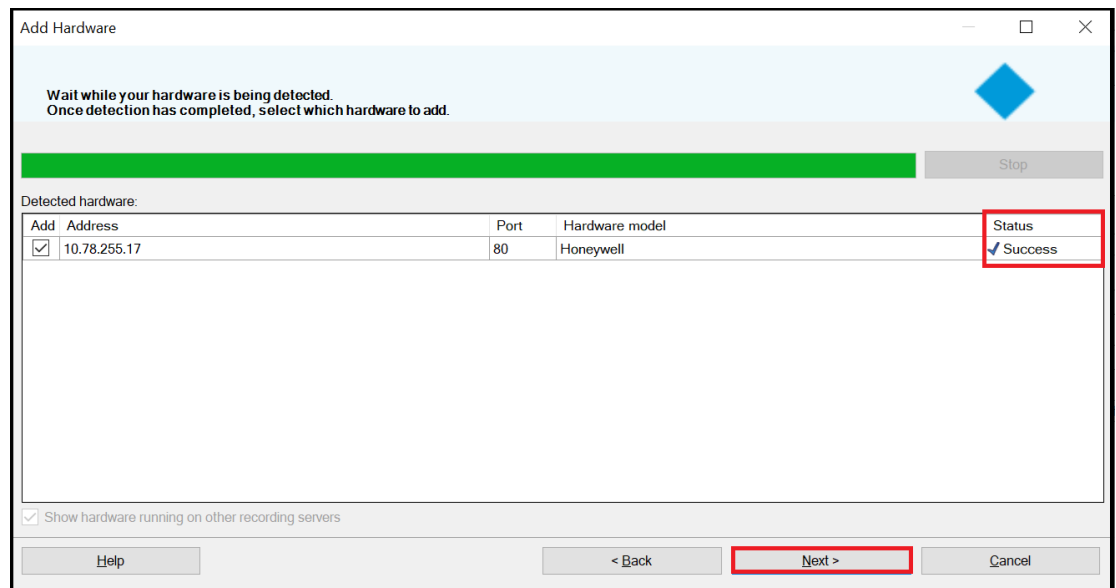


- Navigate to **Honeywell** node and then select the **Honeywell Driver**.
- Click **Next**. The below screen is displayed.



- Under **Address**, type the **IP Address**.
- From the Hardware Model drop-down list select **Honeywell Driver**.

10. Click **Next**. The Hardware is detected successfully status is displayed as shown below.

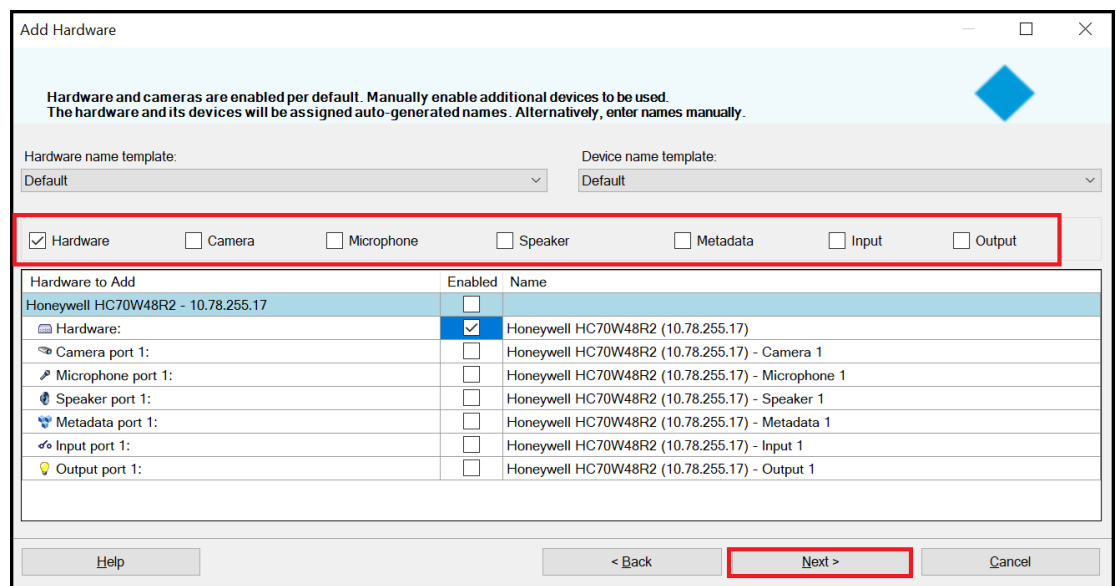


The 'Add Hardware' window displays a progress bar and a 'Stop' button. Below the progress bar, the 'Detected hardware:' section contains a table with the following data:

Add	Address	Port	Hardware model	Status
<input checked="" type="checkbox"/>	10.78.255.17	80	Honeywell	<input checked="" type="checkbox"/> Success

At the bottom of the window, there is a 'Show hardware running on other recording servers' checkbox (checked) and a row of buttons: 'Help', '< Back', 'Next >' (highlighted with a red box), and 'Cancel'.

11. Click **Next**. The below screen is displayed.

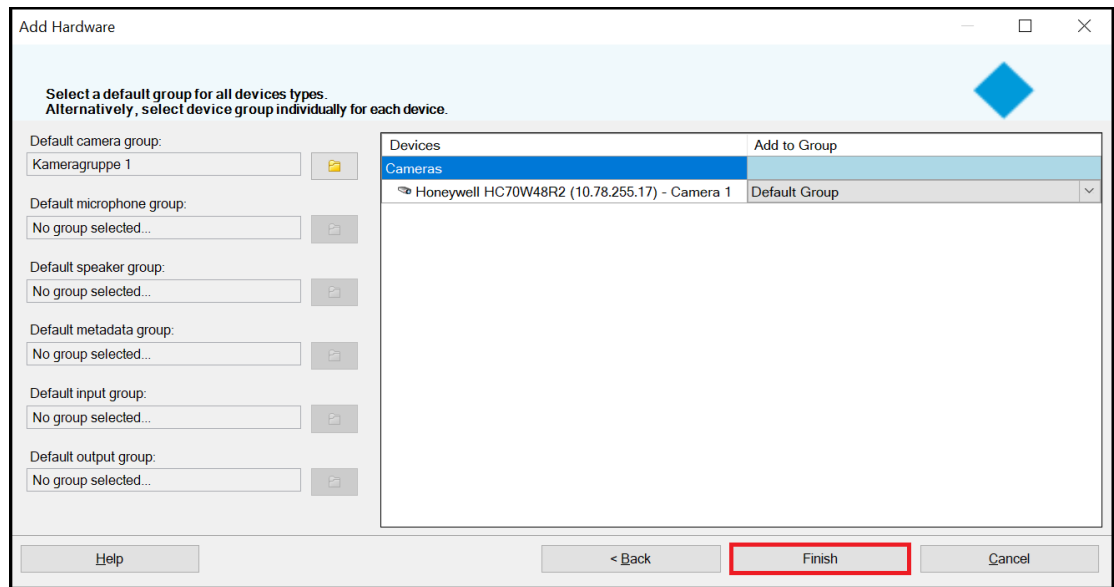


The 'Add Hardware' window shows configuration options for hardware and devices. The 'Hardware name template' and 'Device name template' are both set to 'Default'. Below these, there are checkboxes for 'Hardware', 'Camera', 'Microphone', 'Speaker', 'Metadata', 'Input', and 'Output'. The 'Hardware' checkbox is checked and highlighted with a red box. Below the checkboxes, there is a table with the following data:

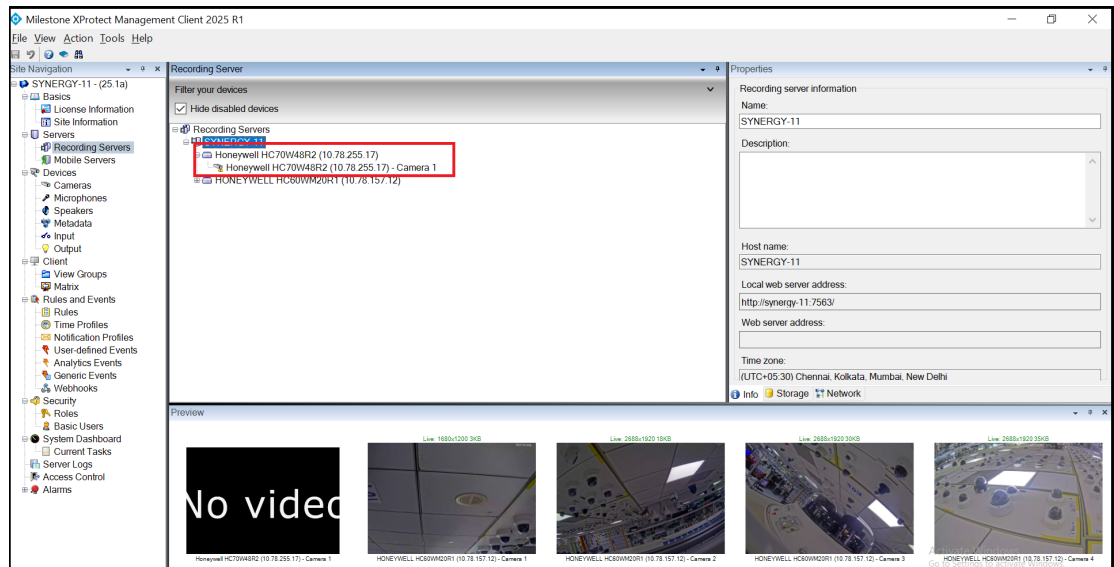
Hardware to Add	Enabled	Name
Honeywell HC70W48R2 - 10.78.255.17	<input type="checkbox"/>	
Hardware:	<input checked="" type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17)
Camera port 1:	<input type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17) - Camera 1
Microphone port 1:	<input type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17) - Microphone 1
Speaker port 1:	<input type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17) - Speaker 1
Metadata port 1:	<input type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17) - Metadata 1
Input port 1:	<input type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17) - Input 1
Output port 1:	<input type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17) - Output 1

At the bottom of the window, there is a row of buttons: 'Help', '< Back', 'Next >' (highlighted with a red box), and 'Cancel'.

12. Select the required device check boxes which needs to be added to the hardware and then click **Next**. The below screen is displayed. Or Select all to display all the devices.



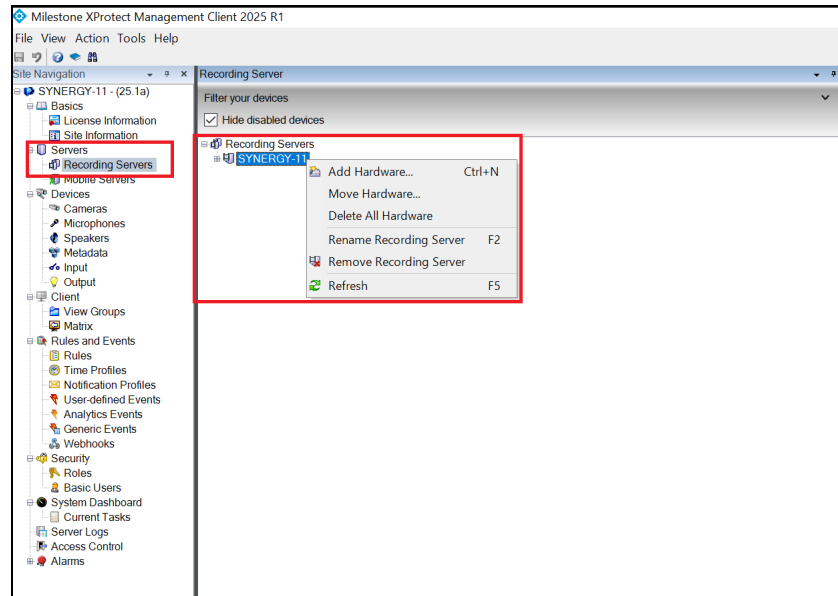
13. Select the device groups individually for each devices and then click **Finish**. The cameras are successfully added in the Recording Servers as shown below.



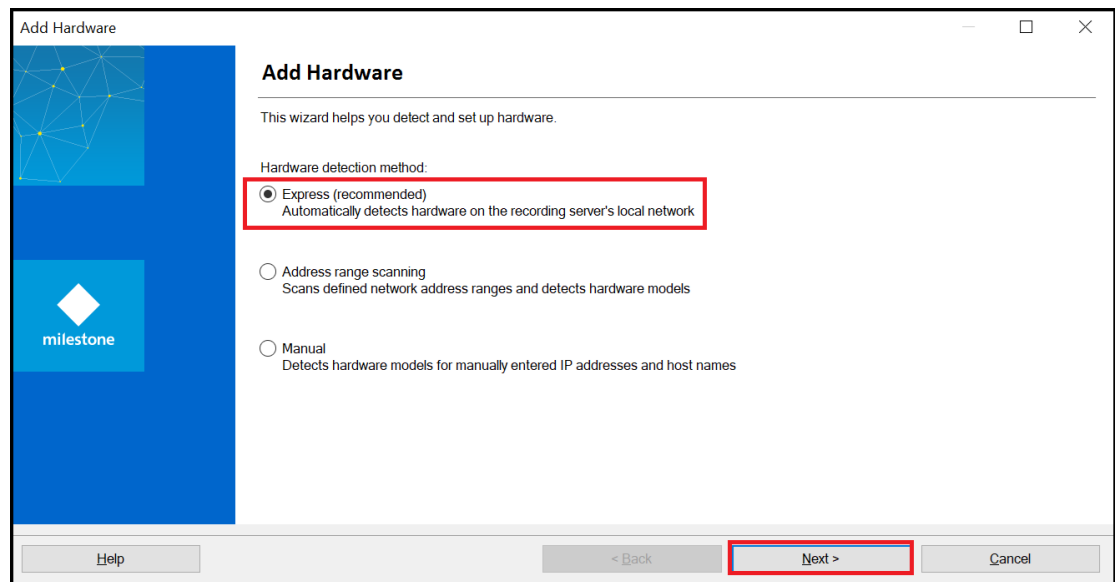
Adding Cameras Using Express Option

To add the cameras automatically using Express option, perform the below steps:

1. In Milestone XProtect Management Client, navigate to **Servers>Recording Servers** in the left pane as shown below.



2. Right click on the Recording Server and then select **Add Hardware**. The below screen is displayed.



- Click **Express (recommended)** option and then click **Next**, the below screen is displayed.

Select the network protocol used to connect to the hardware.
Optionally, specify additional user credentials to connect with if the hardware is not using the factory defaults.

Protocol:
☒ HTTPS (Secure) ☐ HTTP (Unsecure)

Include	User name	Password
<input type="checkbox"/>	(Factory default)
<input type="checkbox"/>	admin
<input type="checkbox"/>	root
<input type="checkbox"/>	admin
<input checked="" type="checkbox"/>	maxprovms
<input type="checkbox"/>	admin
<input type="checkbox"/>	admin
<input type="checkbox"/>	admin
<input type="checkbox"/>	root
<input type="checkbox"/>	admin
<input type="checkbox"/>	admin
<input type="checkbox"/>	admins
<input type="checkbox"/>	Admin

Buttons: Add, Remove, Help, < Back, **Next >**, Cancel

- Select the required protocol type.
- Click the **Add** button and then enter the **Username** and **Password**.
- Click **Next**, the detection screen is displayed. Once the devices are successfully detected, the list of hardwares are displayed as shown below.

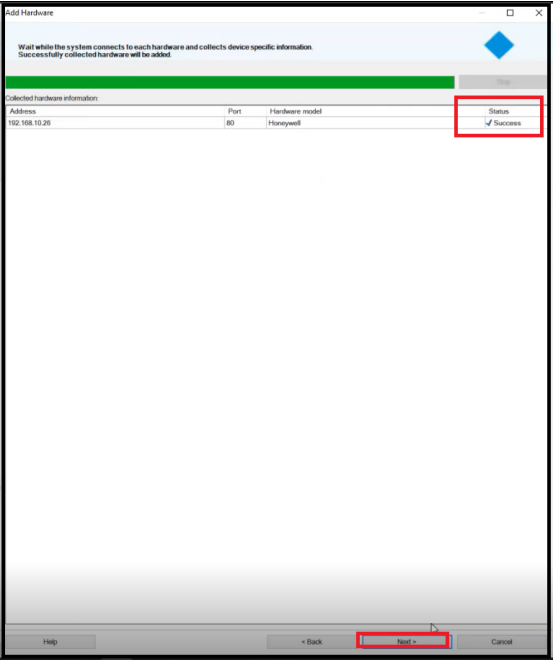
Wait while your hardware is being detected.
Once detection has completed, select which hardware to add

Detected hardware:

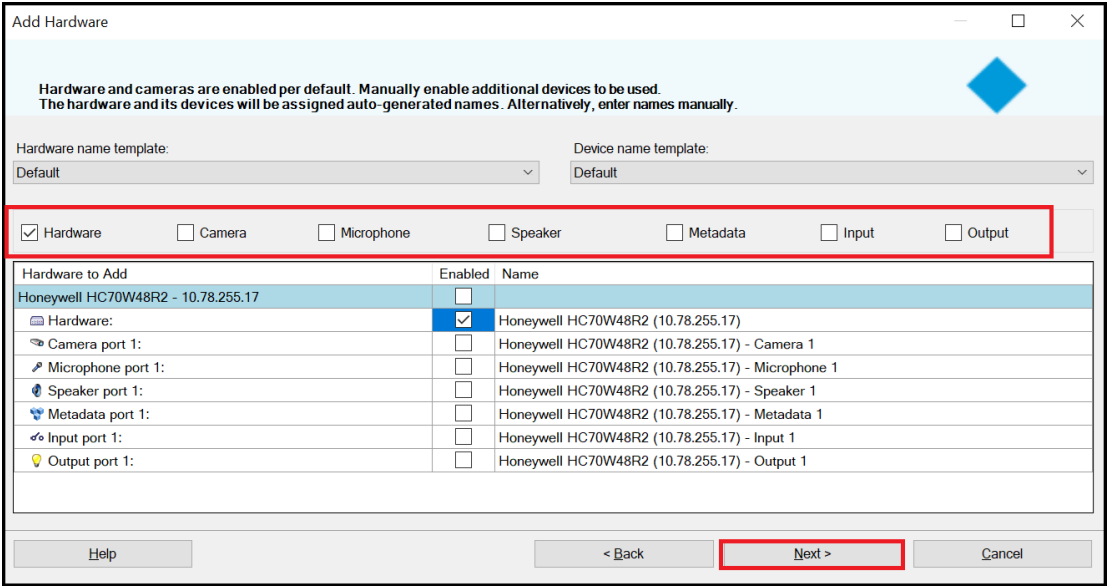
Add	Address	Port	Hardware model	Status
<input type="checkbox"/>	192.168.10.25	80	Honeywell	✓ Success
<input type="checkbox"/>	192.168.10.22	80	Honeywell	✓ Success
<input checked="" type="checkbox"/>	192.168.10.26	80	Honeywell	✓ Success
<input type="checkbox"/>	192.168.10.20	80	Honeywell	✓ Success
<input type="checkbox"/>	192.168.10.24	80	Honeywell	✓ Success
<input type="checkbox"/>	192.168.10.23	80	Honeywell	✓ Success
<input type="checkbox"/>	192.168.10.27	80	Honeywell	✓ Success
<input checked="" type="checkbox"/>	192.168.10.28	80	Honeywell	✓ Success
<input type="checkbox"/>	192.168.10.21	80	Honeywell	✓ Success
<input type="checkbox"/>	192.168.10.119	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.156	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.145	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.147	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.104	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.146	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.112	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.148	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.136	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.159	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.127	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.167	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.122	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.151	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.152	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.121	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.106	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.139	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.102	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.125	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.130	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.123	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.106	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.118	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.163	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.149	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.108	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.143	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.144	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.144	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.134	80	ONVIF Conformant Device (ONVIF)	✗ Failed
<input type="checkbox"/>	192.168.10.118	80	ONVIF Conformant Device (ONVIF)	✗ Failed

Buttons: Help, < Back, **Next >**, Cancel

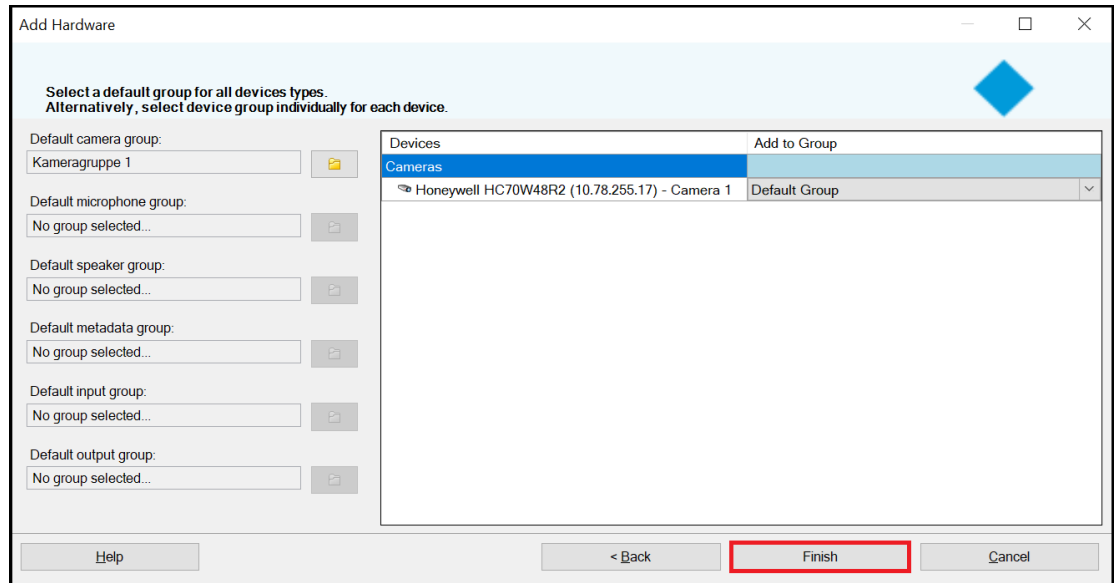
7. Select the required hardware to add and click **Next**. The below screen is displayed.



8. Click **Next**. The below screen is displayed.



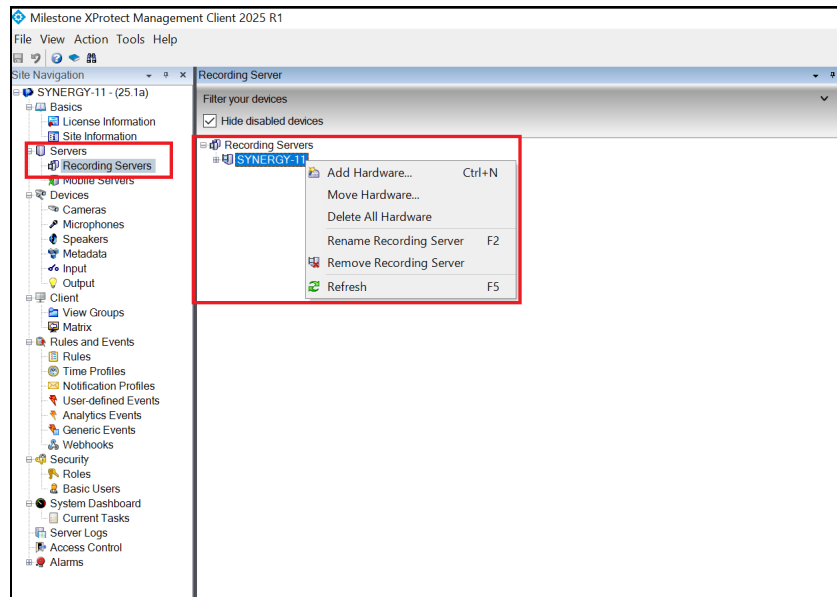
9. Select the required device check boxes which needs to be added to the hardware and then click **Next**. The below screen is displayed.



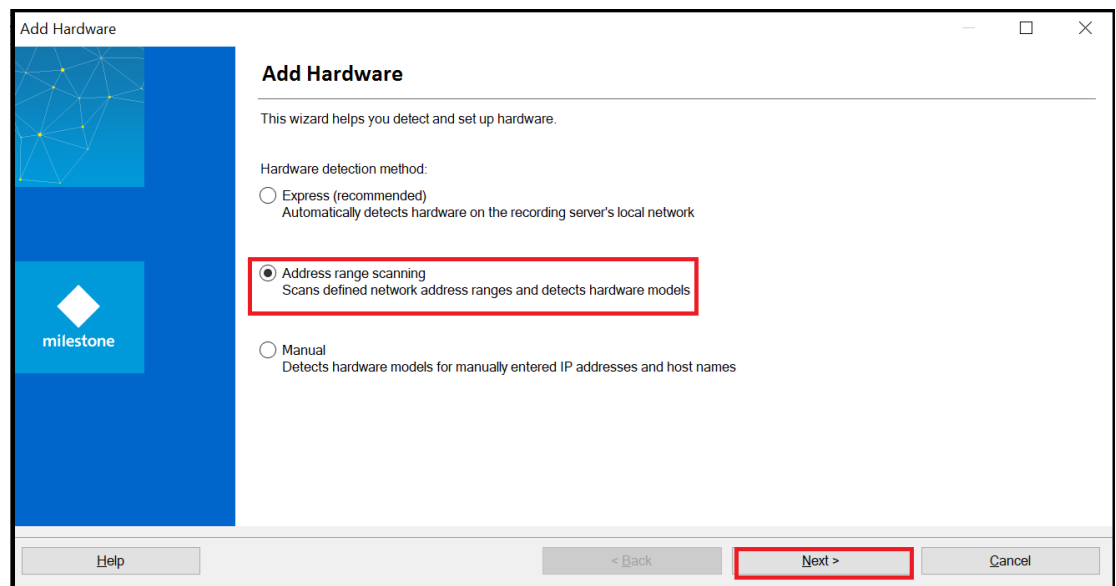
10. Select the device groups individually for each devices and then click **Finish**. The cameras are successfully added in the Recording Servers.

Adding Cameras Through Address Range Scanning

1. In Milestone XProtect Management Client, navigate to **Servers>Recording Servers** in the left pane as shown below.



2. Click **Add Hardware**, the below screen is displayed.



3. Select the detection range as **Address Range Scanning** and then click **Next**. The below screen is displayed.

The screenshot shows the 'Add Hardware' window. At the top, it says 'Optionally, specify additional user credentials to connect with if the hardware is not using the factory defaults.' Below this is a table with three columns: 'Include', 'User name', and 'Password'. The first row is highlighted in blue and contains a checked box, '(Factory default)', and '.....'. Below this are several rows with unchecked boxes and various usernames like 'admin', 'root', 'maxprovms', etc., each followed by a password of '.....'. To the right of the table is a red box containing the 'Add' button, and below it is a greyed-out 'Remove' button. At the bottom of the window, there are buttons for 'Help', '< Back', 'Next >' (highlighted with a red box), and 'Cancel'.

Include	User name	Password
<input checked="" type="checkbox"/>	(Factory default)
<input type="checkbox"/>	admin
<input type="checkbox"/>	root
<input type="checkbox"/>	admin
<input checked="" type="checkbox"/>	maxprovms
<input type="checkbox"/>	admin
<input type="checkbox"/>	admin
<input type="checkbox"/>	admin
<input type="checkbox"/>	root
<input type="checkbox"/>	admin
<input type="checkbox"/>	admin
<input type="checkbox"/>	admins
<input type="checkbox"/>	Admin

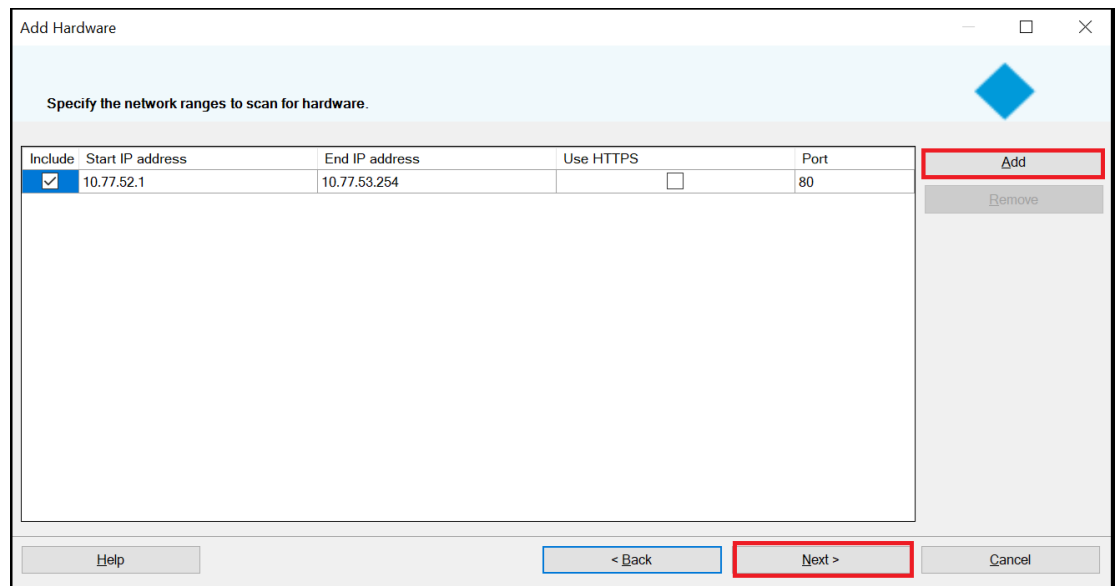
4. Click the **Add** button and then enter the **Username** and **Password**.
5. Click **Next**. The Add Hardware screen is displayed.

The screenshot shows the 'Add Hardware' window. At the top, it says 'Select which drivers to use when scanning for hardware. The more drivers selected, the slower the scanning.' Below this is a list of drivers with checkboxes. The 'Honeywell' driver is selected. To the right of the list are buttons for 'Select All' and 'Clear All'. At the bottom of the window, there are buttons for 'Help', '< Back', 'Next >' (highlighted with a red box), and 'Cancel'.

Select which drivers to use when scanning for hardware.
The more drivers selected, the slower the scanning.

- ☐ Arecont
- ☐ AXIS
- ☐ Bosch
- ☐ Canon
- ☐ Hanwha
- ☒ Honeywell
 - ☒ Honeywell
 - ☐ Honeywell Multi-Channel
- ☐ i-PRO/Panasonic
- ☐ Milestone
- ☐ Mobotix
- ☐ Samsung
- ☐ Sony
- ☐ Universal
- ☐ Other

6. Navigate to **Others** and then select the **Honeywell Driver**. The below screen displays.



Specify the network ranges to scan for hardware.

Include	Start IP address	End IP address	Use HTTPS	Port
<input checked="" type="checkbox"/>	10.77.52.1	10.77.53.254	<input type="checkbox"/>	80

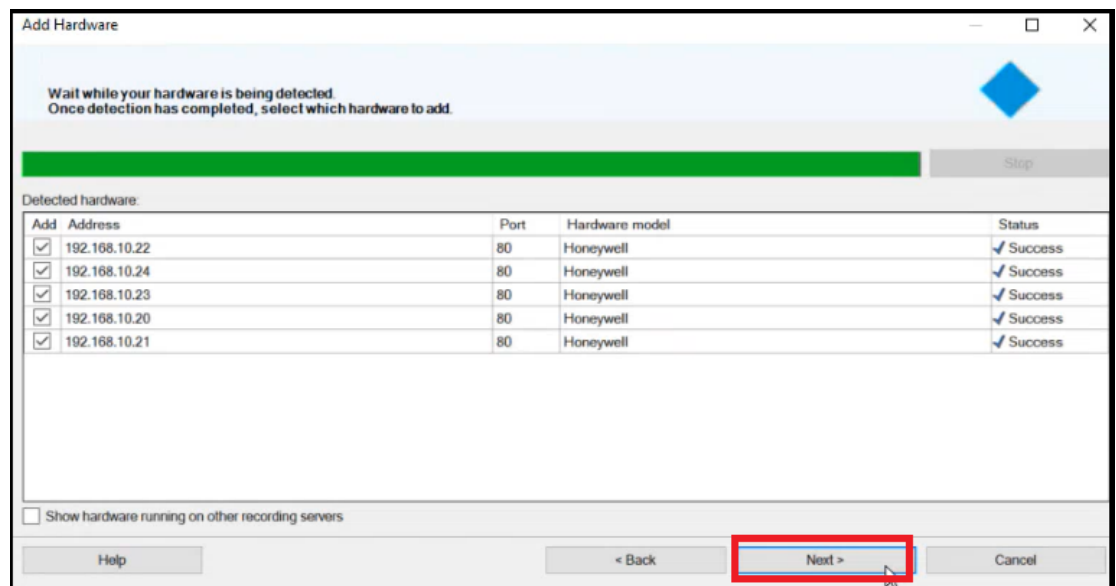
Add (highlighted with a red box)

Remove

Help < Back **Next >** (highlighted with a red box) Cancel

7. Select the existing IP check box or click Add to define the Range of IP Address.

8. Click **Next**. The below screen is displayed.



Wait while your hardware is being detected.
Once detection has completed, select which hardware to add.

Stop

Detected hardware:

Add	Address	Port	Hardware model	Status
<input checked="" type="checkbox"/>	192.168.10.22	80	Honeywell	✓ Success
<input checked="" type="checkbox"/>	192.168.10.24	80	Honeywell	✓ Success
<input checked="" type="checkbox"/>	192.168.10.23	80	Honeywell	✓ Success
<input checked="" type="checkbox"/>	192.168.10.20	80	Honeywell	✓ Success
<input checked="" type="checkbox"/>	192.168.10.21	80	Honeywell	✓ Success

☐ Show hardware running on other recording servers

Help < Back **Next >** (highlighted with a red box) Cancel

9. Click **Next**. The below screen is displayed.

The 'Add Hardware' window displays instructions at the top: 'Hardware and cameras are enabled per default. Manually enable additional devices to be used. The hardware and its devices will be assigned auto-generated names. Alternatively, enter names manually.' Below this are two dropdown menus for 'Hardware name template' and 'Device name template', both set to 'Default'. A row of checkboxes is highlighted with a red box: ☒ Hardware, ☐ Camera, ☐ Microphone, ☐ Speaker, ☐ Metadata, ☐ Input, and ☐ Output. Below this is a table with columns 'Hardware to Add', 'Enabled', and 'Name'. The first row is 'Honeywell HC70W48R2 - 10.78.255.17' with an 'Enabled' checkbox checked. Below it are several rows for different device types (Hardware, Camera port 1, Microphone port 1, Speaker port 1, Metadata port 1, Input port 1, Output port 1) with their respective 'Enabled' checkboxes unchecked. At the bottom, there are buttons for 'Help', '< Back', 'Next >' (highlighted with a red box), and 'Cancel'.

Hardware to Add	Enabled	Name
Honeywell HC70W48R2 - 10.78.255.17	<input checked="" type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17)
Hardware:	<input checked="" type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17)
Camera port 1:	<input type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17) - Camera 1
Microphone port 1:	<input type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17) - Microphone 1
Speaker port 1:	<input type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17) - Speaker 1
Metadata port 1:	<input type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17) - Metadata 1
Input port 1:	<input type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17) - Input 1
Output port 1:	<input type="checkbox"/>	Honeywell HC70W48R2 (10.78.255.17) - Output 1

10. Select the required device check boxes which needs to be added to the hardware and then click **Next**. The below screen is displayed.











The 'Add Hardware' window displays instructions: 'Select a default group for all devices types. Alternatively, select device group individually for each device.' On the left, there are several input fields for default groups: 'Default camera group:' (Kameragruppe 1), 'Default microphone group:' (No group selected...), 'Default speaker group:' (No group selected...), 'Default metadata group:' (No group selected...), 'Default input group:' (No group selected...), and 'Default output group:' (No group selected...). On the right, there is a table with columns 'Devices' and 'Add to Group'. The first row is 'Cameras' with 'Add to Group' set to 'Default Group'. Below it is a row for 'Honeywell HC70W48R2 (10.78.255.17) - Camera 1' with 'Add to Group' set to 'Default Group'. At the bottom, there are buttons for 'Help', '< Back', 'Finish' (highlighted with a red box), and 'Cancel'.

Devices	Add to Group
Cameras	Default Group
Honeywell HC70W48R2 (10.78.255.17) - Camera 1	Default Group

11. Select the device groups individually for each devices and then click **Finish**. The cameras are successfully added in the Recording Servers.

Connection Status

The following table shows the connection icon and the status.

Connection	Status
	Live Streaming
	Warning
	Recording
	Motion
	Stream
	Presets
	Patrolling
	Events
	Settings
	Client

Setting Camera Properties

Following are the properties that user can set on a camera.

Setting Tab

Under settings tab user can set the below parameters.

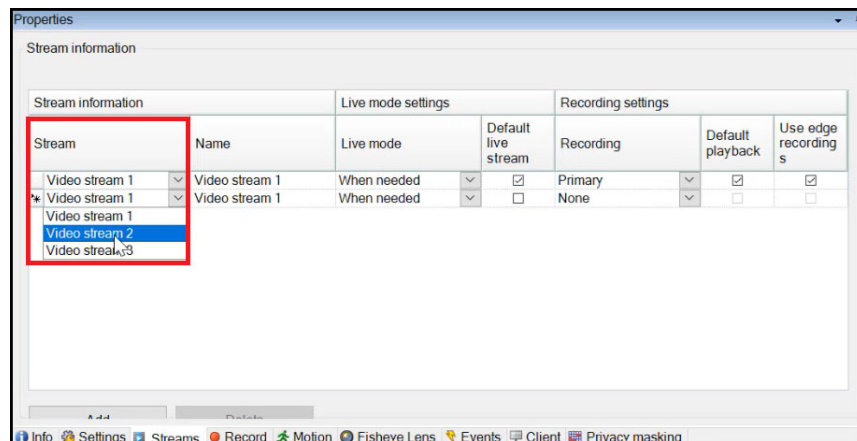
Video Stream:

Parameter	Description
Streaming Method	User can select the required protocol for the streaming. Supported options are: RTP/RTSP/TCP RTP/UDP RTP/UDP-Multicast RTP/RTSP/HTTP/TCP HTTP-Snapshot - Supported with only MJPEG Codec format
Codec	User can select the required Codec profile
Frames Per Second	No. of frames to be captured by the camera in sec for streaming the Recording Servers
Max frames between key frames	GOP can be configured through this setting
Max frames between key frames mode	Default (Determined by Driver)
Multicast Address	User can set IP address for multi casting
Resolution	User can choose the required resolution for the specific stream

Stream Information

Perform the below as explained to configure streams

- In Streams, user can configure which stream is required for the Live Video and Recording as shown in the below screen.



- Select the Default Live Stream check box to set the live stream.

- Under Recording select the Primary or Secondary stream preference.
- Select the Default Playback check box for the video stream.

Note: Primary recording configuration should have the higher resolution and higher frame rate per second when compared with Secondary configuration.

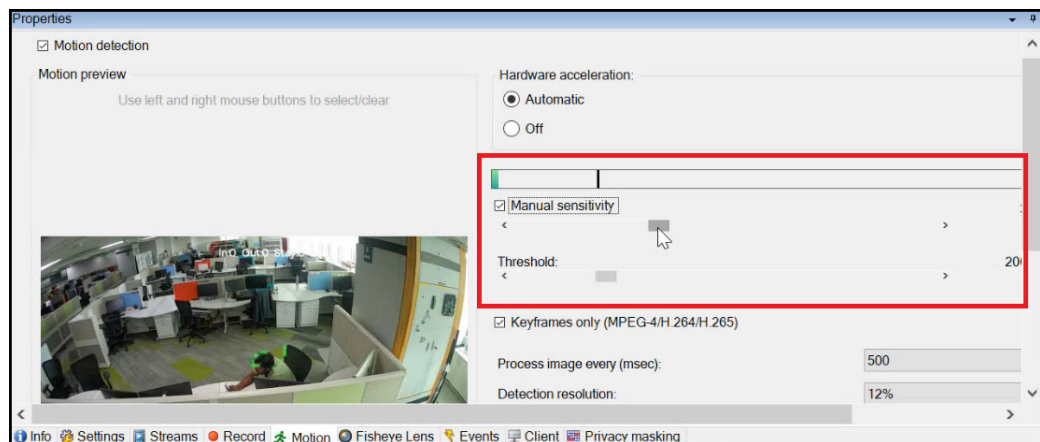
Recording

Refer to the official Milestone website (www.milestonesys.com) or Milestone specific documents for more information.

Motion

User can configure the Motion Detection settings. This tab also helps the user to understand whether the graphics card is available on the server to run the Motion Detection. Refer to the official Milestone website (www.milestonesys.com) or Milestone specific documents for more information.

- User can manually set the **Manual Sensitivity** and **Threshold Value**.
- Select the Key Frame only check box for MPEG/H.264/H.265 Codec.

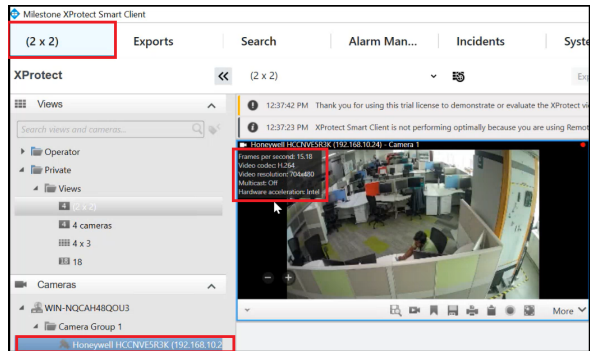


Fisheye Lens

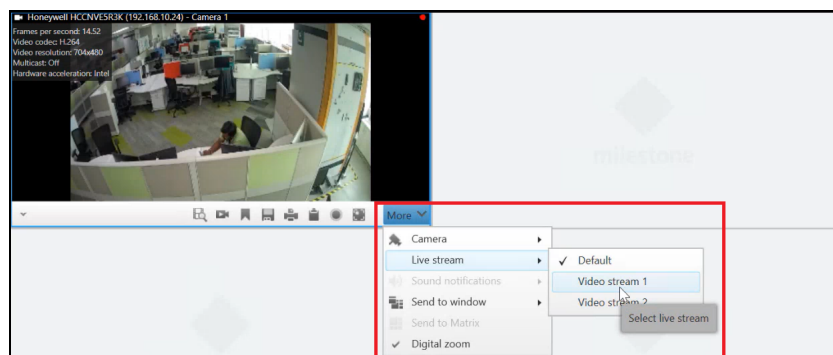
Refer to the official Milestone website (www.milestonesys.com) or Milestone specific documents for more information.

Viewing the Camera Settings in Smart Client

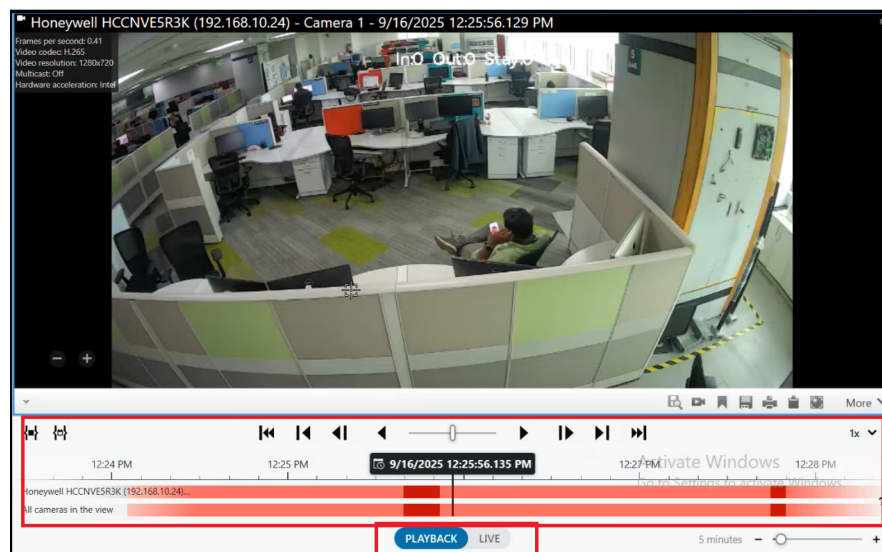
Launch XProtect Smart Client to view the settings of the camera which are configured in the Management Client.



- User can also view the configured Live Stream as shown below.



- In the Playback, the user can see the configured recordings to track the Detection Events as shown below.



Sub Devices of Hardware

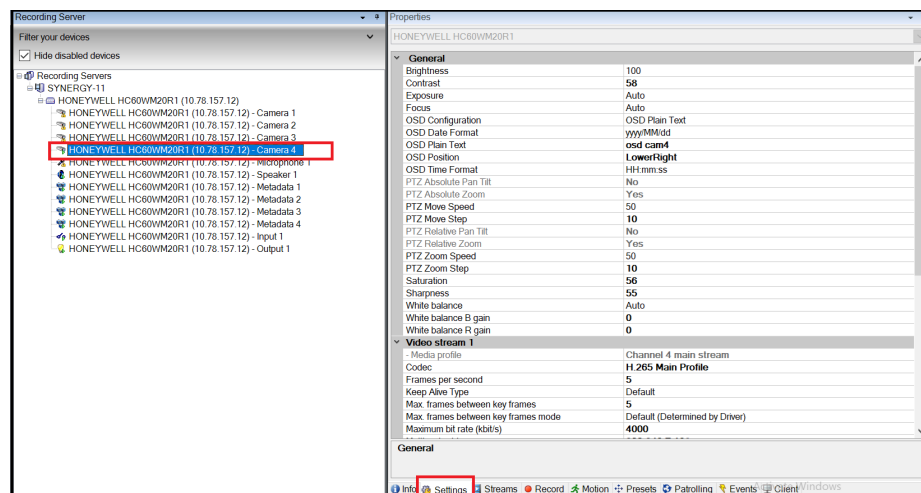
The Sub Devices of a Hardware are as follows:

- Camera
- Microphone
- Speaker
- Metadata
- Output
- Input

Note: IP speaker will show as a camera and will have camera in sub-device list.

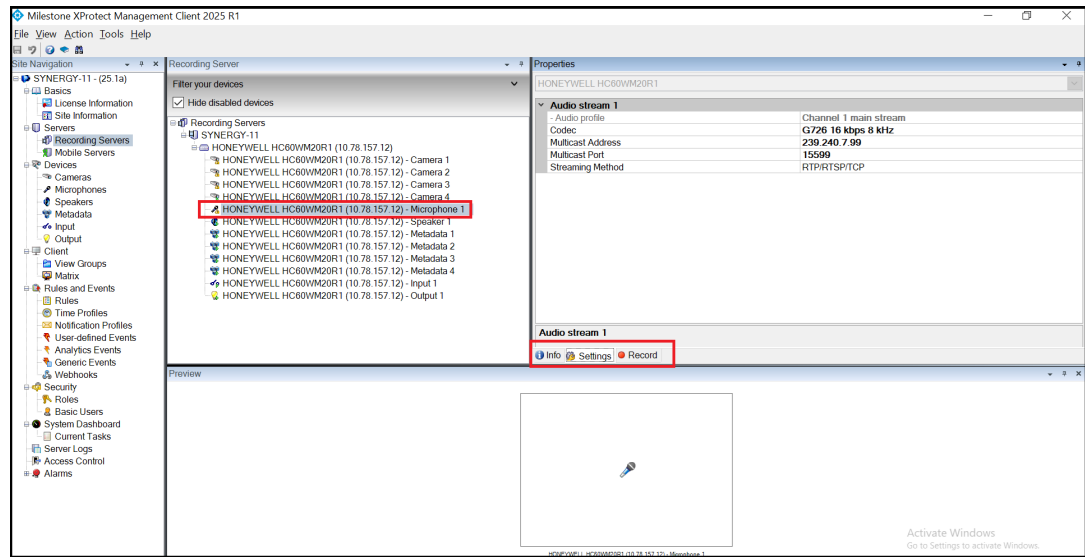
Viewing Camera Settings

- To view the sub devices of a selected camera, click on settings tab as highlighted in the below figure.



Viewing Microphone Settings

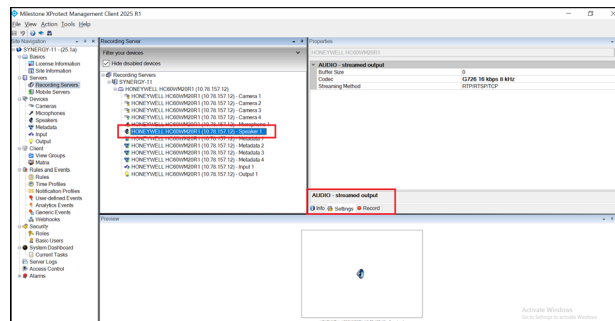
- To view the sub devices of a selected Microphone, click on settings tab as highlighted in the below figure.



Viewing Speaker Settings

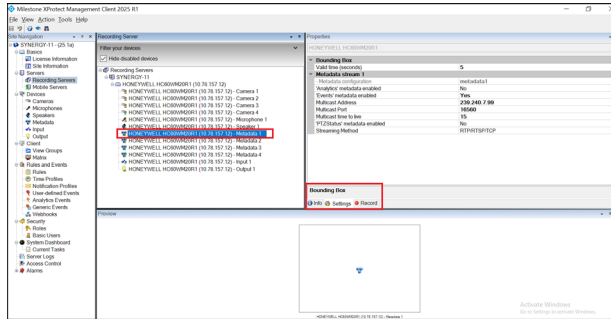
To view the sub devices of a selected Speaker, click on settings tab as highlighted in the below figure.

Note: IP speaker will show as a camera and will have camera in sub-device list.



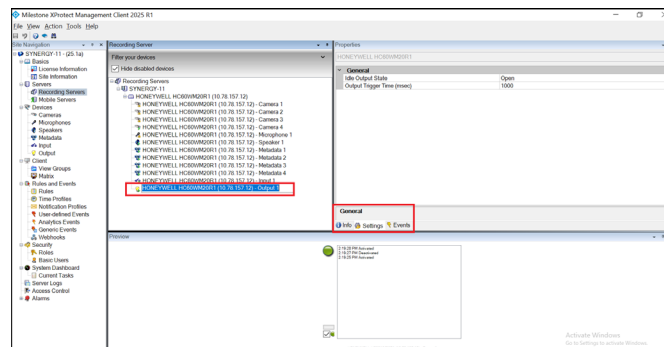
Viewing Metadata Settings

To view the sub devices of a selected Metadata, click on settings tab as highlighted in the below figure.



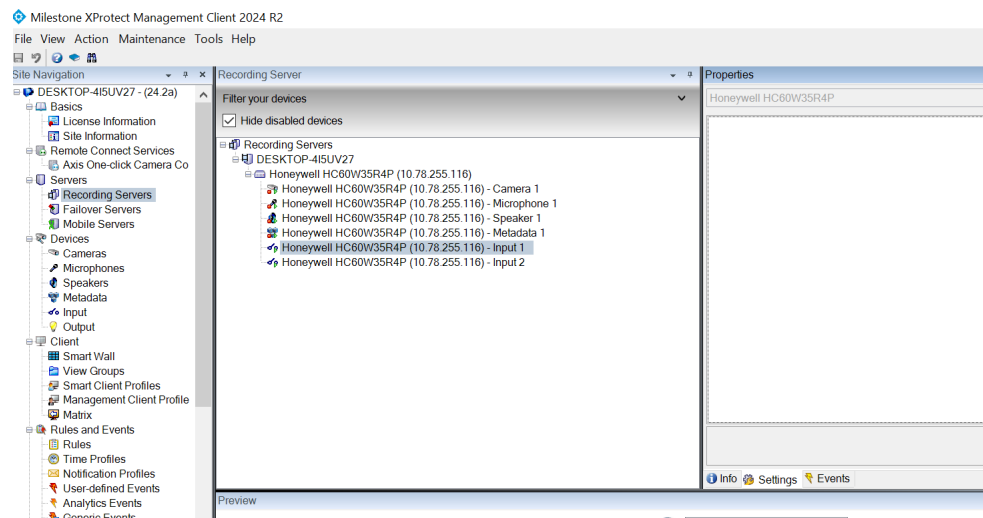
Viewing Output Settings

To view the sub devices of a selected Output, click on settings tab as highlighted in the below figure.



Viewing Input Settings

To view the sub devices of a selected Input, click on settings tab as highlighted in the below figure.



Actions on the Hardware

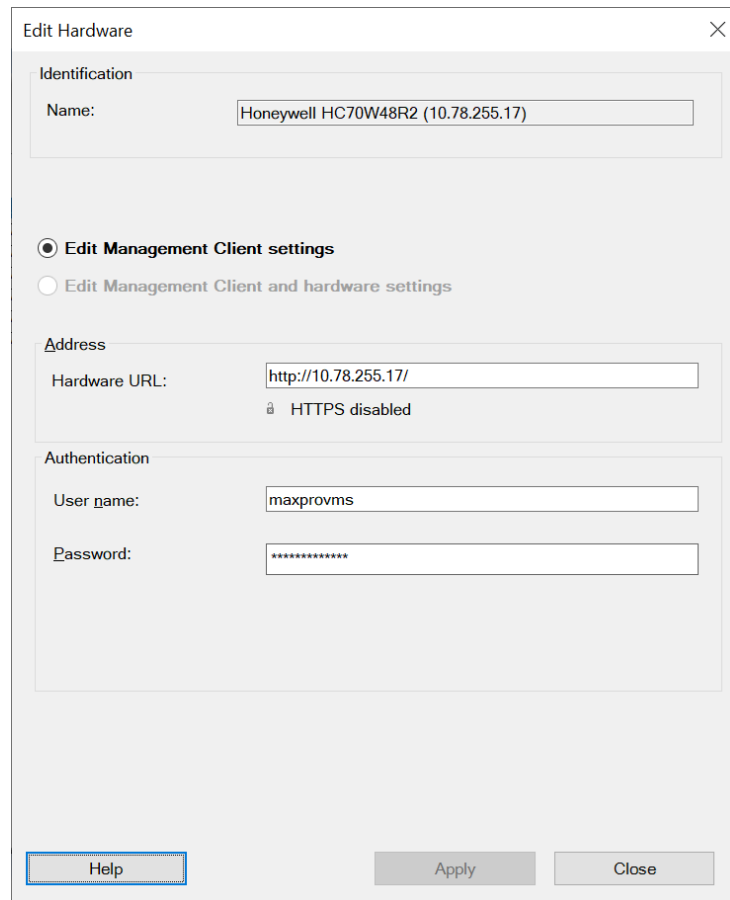
The following are actions that a user can perform on the Hardware:

- Edit Hardware
- Delete Hardware
- Move Hardware
- Replace Hardware
- Update Firmware

Editing The Hardware

To edit the Hardware follow the below steps.

1. Right click on the Hardware and then select **Edit Hardware** option. The below screen is displayed.



The screenshot shows a dialog box titled "Edit Hardware" with a close button (X) in the top right corner. The dialog is organized into several sections:

- Identification**: A "Name:" label followed by a text box containing "Honeywell HC70W48R2 (10.78.255.17)".
- Settings**: Two radio buttons. The first, "Edit Management Client settings", is selected. The second, "Edit Management Client and hardware settings", is unselected.
- Address**: A "Hardware URL:" label followed by a text box containing "http://10.78.255.17/". Below the text box is a lock icon and the text "HTTPS disabled".
- Authentication**: A "User name:" label followed by a text box containing "maxprovms". Below it is a "Password:" label followed by a text box containing eight asterisks "*****".

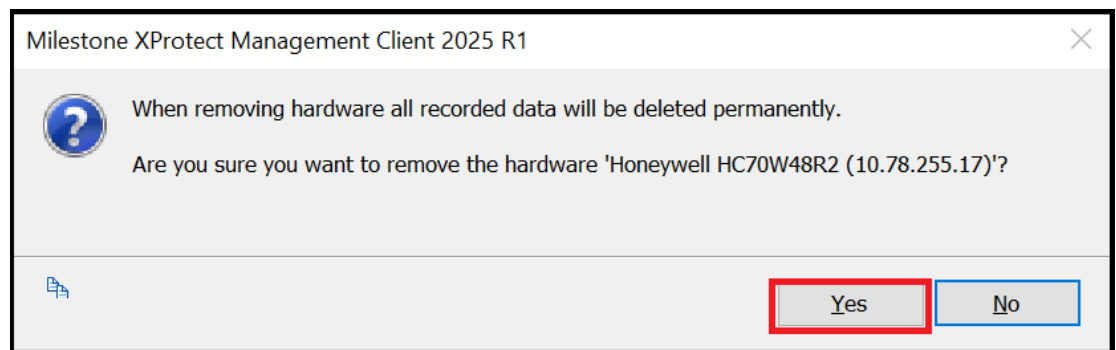
At the bottom of the dialog, there are three buttons: "Help" (highlighted with a blue border), "Apply", and "Close".

2. User can edit the following parameters;
 - Address
 - Hardware URL from HTTP to HTTPS
 - Authentication
 - User Name
 - Password
3. Click **Apply** to save the changes.

Deleting The Hardware

To delete the Hardware from the recording servers:

1. Right click on the required Hardware and then click **Delete Hardware** option. A confirmation message is displayed as shown below.



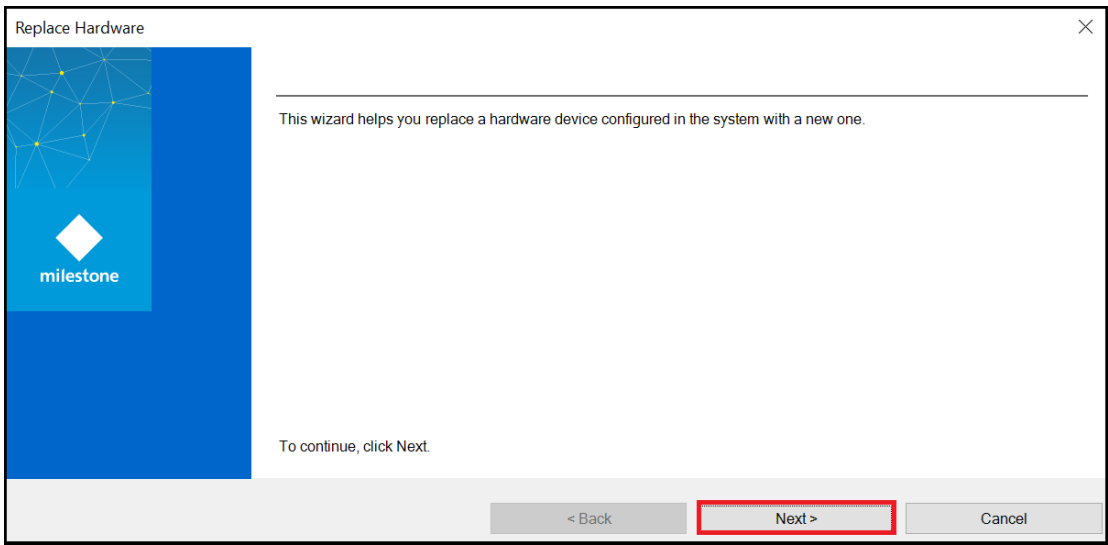
2. Click **Yes**, the Hardware is deleted from the Recording Server.

Moving The Hardware

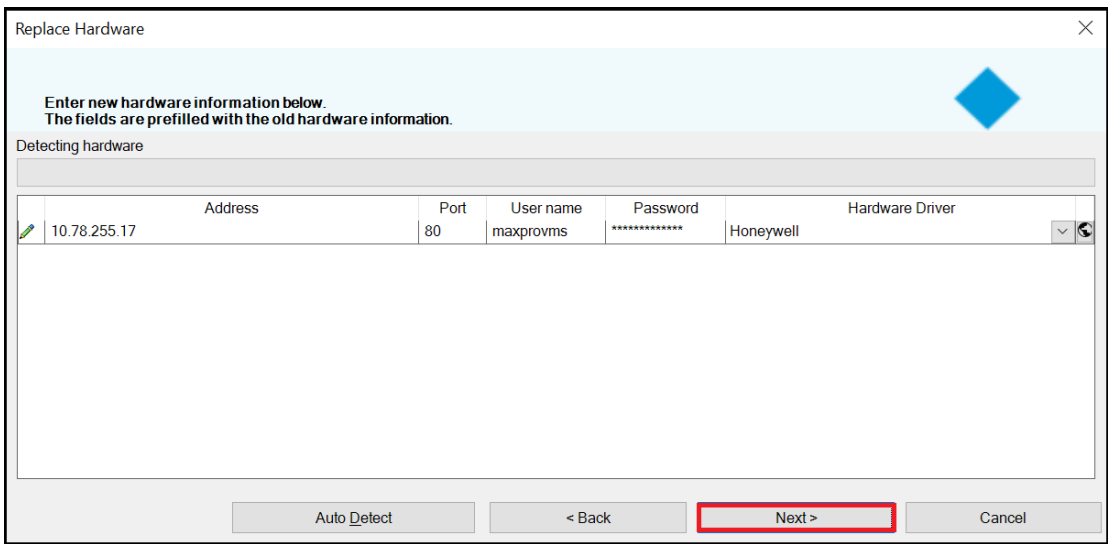
User can move the Hardware from one Recording Server to another Recording Server.

Replacing the Hardware

- 1. Right click on the Hardware and then click on **Replace Hardware** the below screen is displayed.



- 2. Click **Next**. The below screen is displayed



- 3. Enter the new hardware information and then click **Next**. The below screen displays.

Replace Hardware

For each new device, select which old device (including existing databases) to inherit.
If a new device should not inherit any old device, select 'None'.
Databases will be deleted for old devices which are not inherited

New Hardware Device	Inherit
Cameras	
Camera 1	Honeywell HC70W48R2 (10.78.255.17) - Camera 1
Microphones	
Microphone 1	Honeywell HC70W48R2 (10.78.255.17) - Microphone 1
Speakers	
Speaker 1	Honeywell HC70W48R2 (10.78.255.17) - Speaker 1
Metadata	
Metadata 1	Honeywell HC70W48R2 (10.78.255.17) - Metadata 1
Input	
Input 1	Honeywell HC70W48R2 (10.78.255.17) - Input 1
Output	
Output 1	Honeywell HC70W48R2 (10.78.255.17) - Output 1

Help < Back **Next >** Cancel

4. Replace the required old device with the new one.
5. Click **Next**. The Hardware confirmation screen is displayed.

Replace Hardware

Hardware replacement confirmation

The following new devices will replace these current devices:

- 'Camera 1' replaces 'Honeywell HC70W48R2 (10.78.255.17) - Camera 1'
- 'Microphone 1' replaces 'Honeywell HC70W48R2 (10.78.255.17) - Microphone 1'
- 'Speaker 1' replaces 'Honeywell HC70W48R2 (10.78.255.17) - Speaker 1'
- 'Metadata 1' replaces 'Honeywell HC70W48R2 (10.78.255.17) - Metadata 1'
- 'Input 1' replaces 'Honeywell HC70W48R2 (10.78.255.17) - Input 1'
- 'Output 1' replaces 'Honeywell HC70W48R2 (10.78.255.17) - Output 1'

< Back **Confirm** Cancel

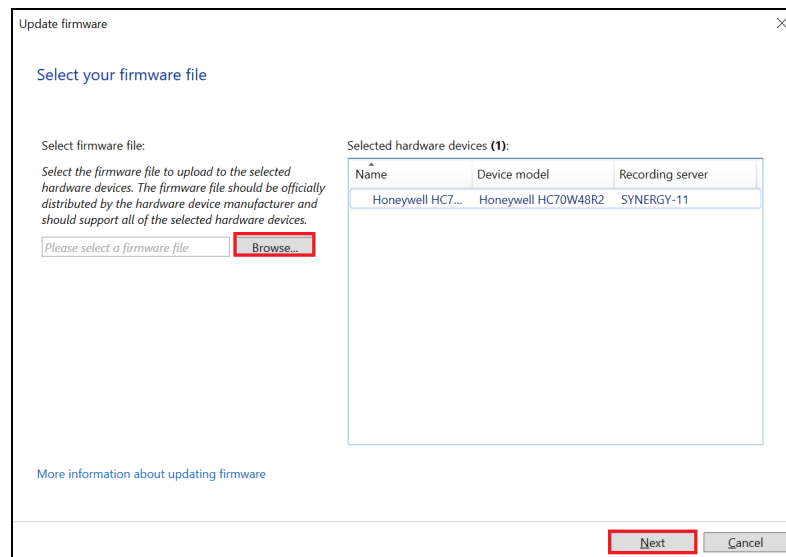
6. Recheck and click **Confirm** to replace the old Hardware with the new Hardware.

Rename The Hardware

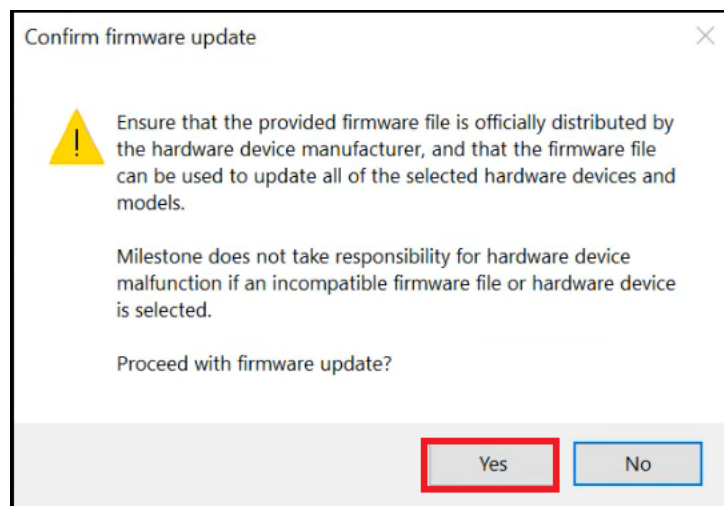
User can change the name of the Hardware.

Updating The Firmware

1. In the Recording Servers, right click on the camera and then select **Update Firmware** option. The Update Firmware screen is displayed.



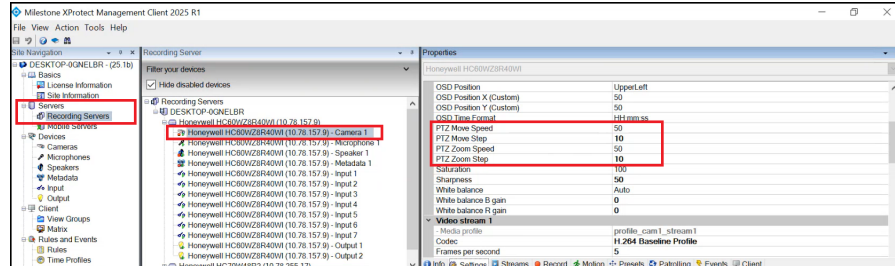
2. Browse the Firmware file from the folder for a particular camera.
3. Click **Update**, the confirmation dialog box appears as shown below.



4. Click **Yes**, the Firmware is updated successfully.

PTZ Presets and Configurations

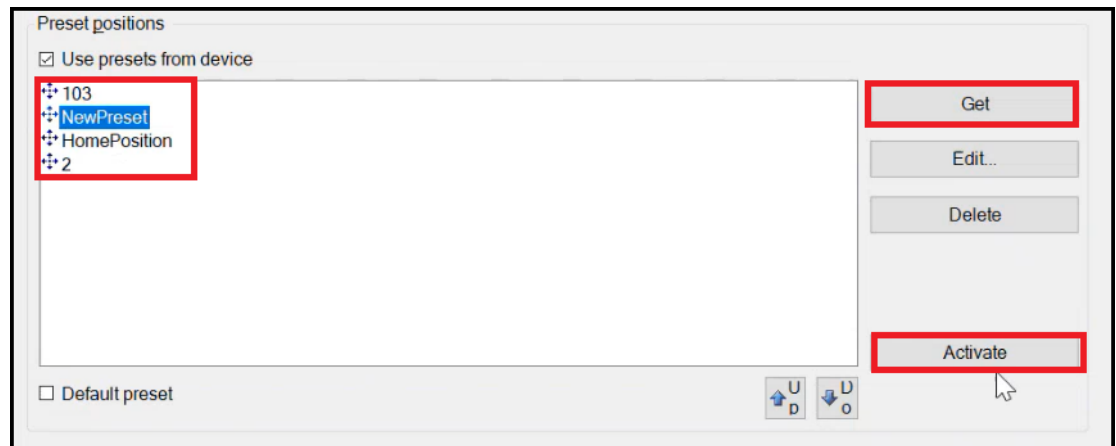
1. In the Milestone XProtect Management Client, navigate to **Servers>Recording Servers** and then select the PTZ camera with the specific parameters enabled as shown in the below figure.



2. Click on the **Presets** tab, the below screen is displayed.



3. Click **Get** button to view the camera positioning parameters as shown below.



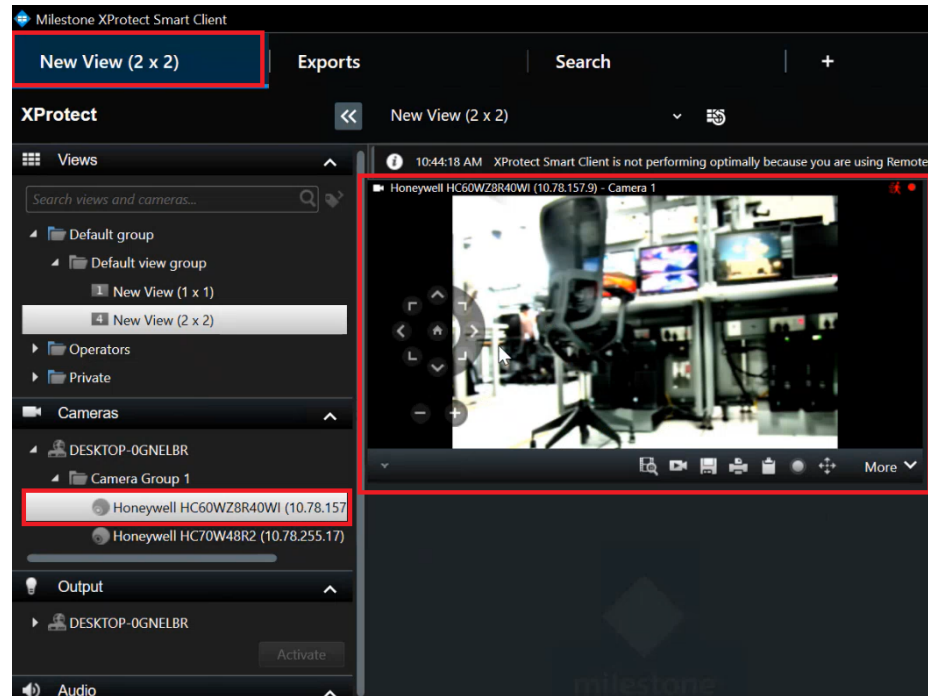
- User can create the Preset inside the camera and also can fetch the preset from the Milestone.

4. Select the required preset and then click **Activate**. The camera moves to the Preset position.

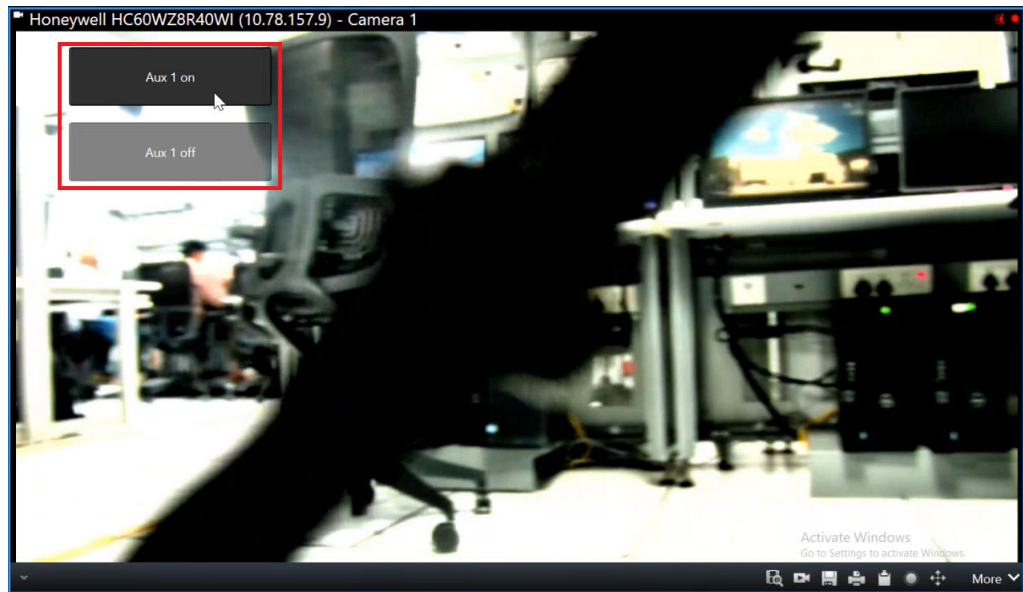
Viewing the PTZ camera

User can view the added PTZ Camera features in the Milestone XProtect Smart Client.

1. In Milestone XProtect Smart Client, navigate to **New View>Cameras** and select the PTZ camera, the Live video is visible on the right pane as shown below.



- On the live video user can see the PTZ options to move the PTZ camera.
- User can also use the Aux commands of a wiper to wipe the camera as shown below.
 - Click AUX on and AUX off to enable the commands.



AUX Commands and Description

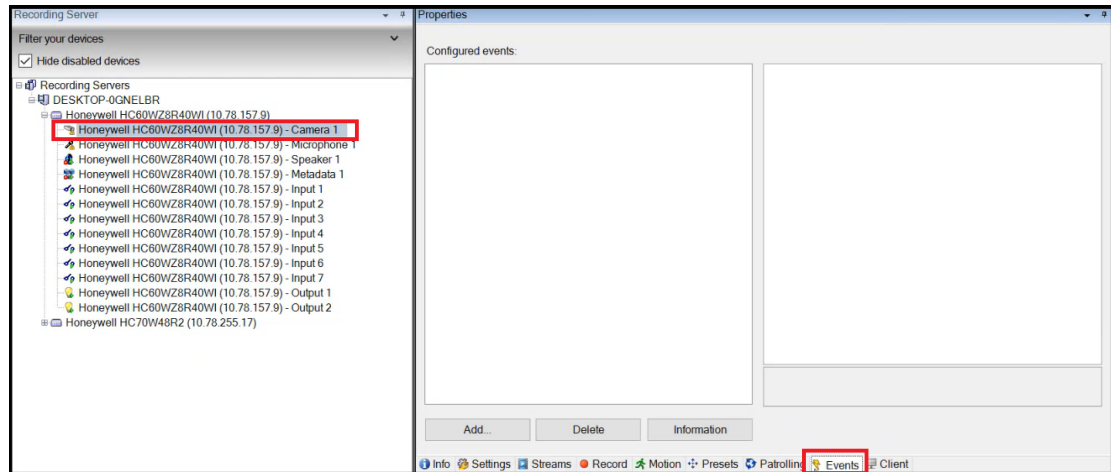
Below are the AUX commands and description that can be used to perform various functions.

- Aux #1: Wiper ON/OFF
- Aux #2: Washer ON/OFF
- Aux #3: Heater ON/OFF
- Aux #4: WhiteLed ON/OFF
- Aux #5: IRLed ON/OFF
- Aux #6: WashingProcedure

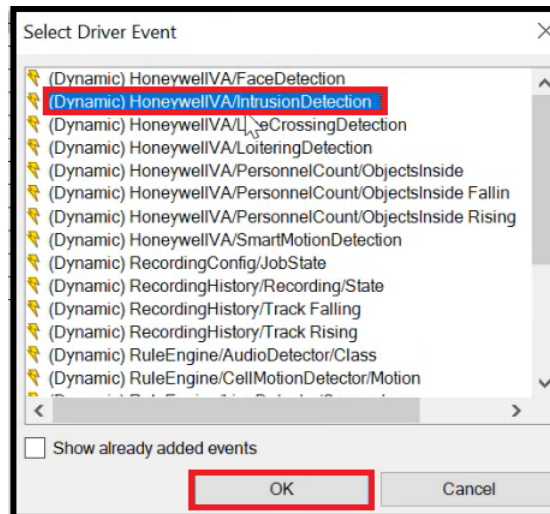
Viewing Events

To view the events of a camera, perform the following steps.

1. In the Recording Servers, select the camera and click on **Events** tab as shown below.



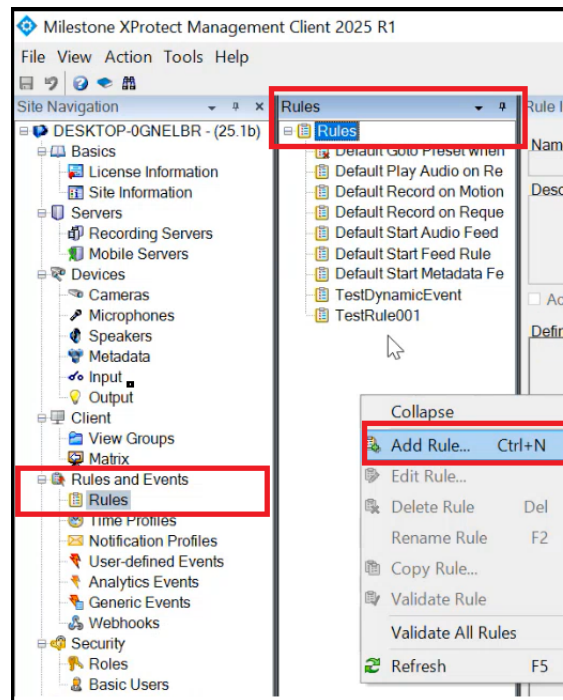
2. Click **Add** option, the **Select Driver Event** screen is displayed.



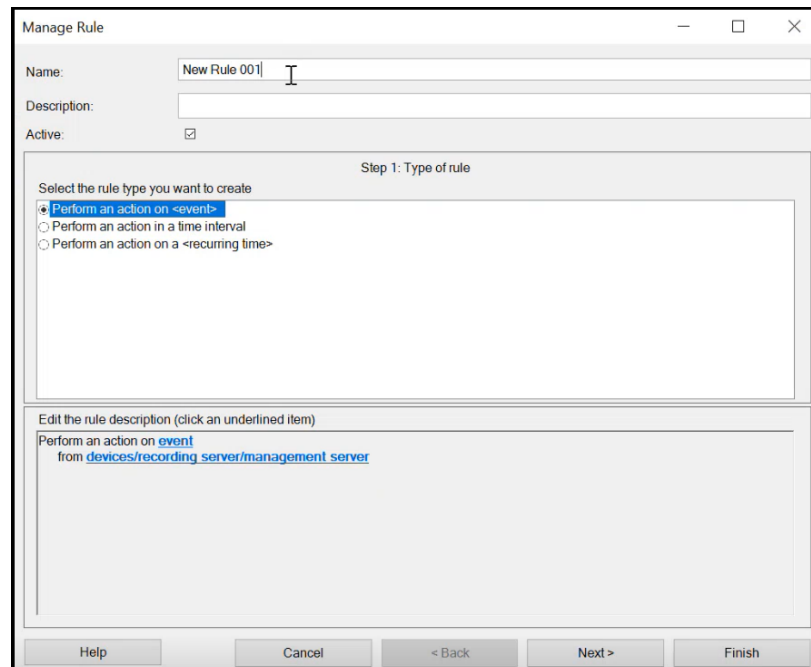
3. Select the supported events and then click **OK**. User is notified when the event occurs.

To view the added events, perform the below steps:

4. Navigate to **Rules and Events>Rules** as shown below.

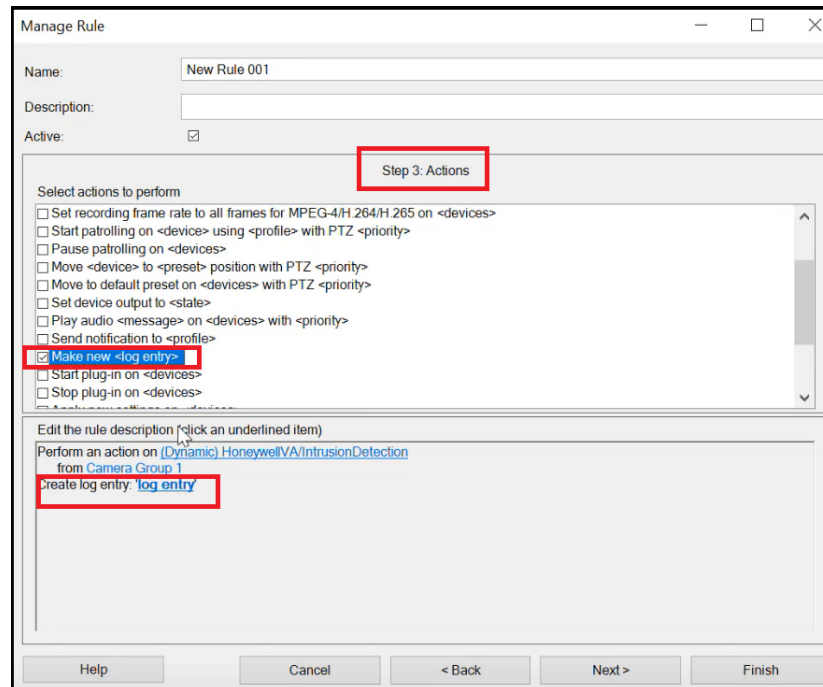


5. Click **Add Rule**, the **Manage Rule** dialog box is displayed as shown below.

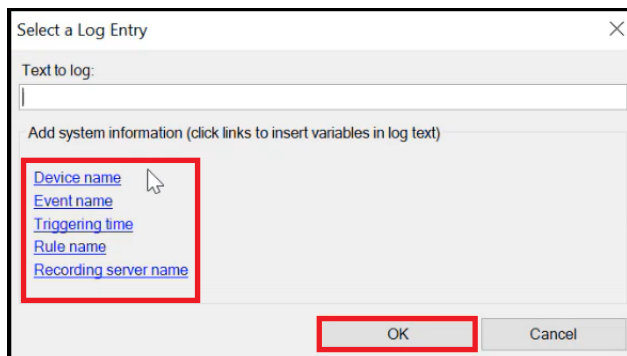


6. Type **Name** and **Description** in the fields provided.
7. Select the required rule type you want to create.

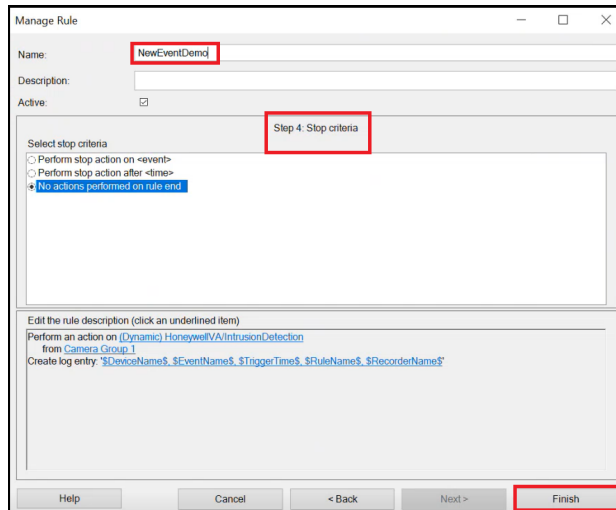
8. Select the required dynamic events.
9. Click **Next**. The Actions page is displayed as shown below.



10. Click **Log Entry** link, the **Select a Log Entry** dialog box appears as shown below.

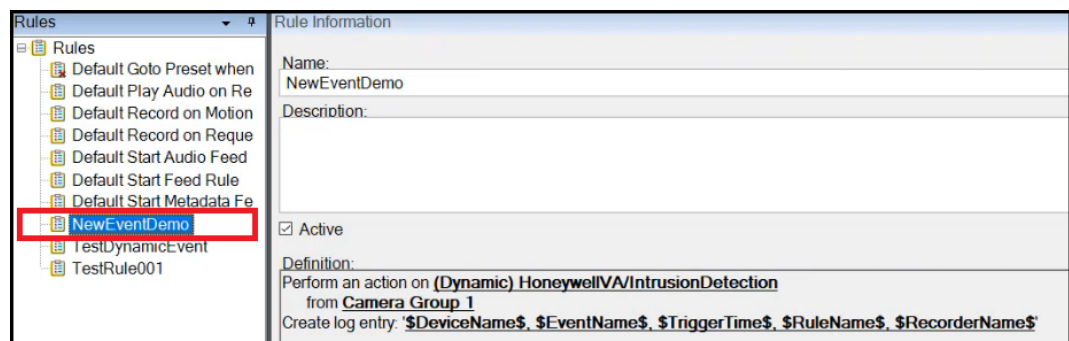


11. Select any log name from the links and then click **OK**. The Stop Criteria page is displayed.



12. Type a new event name and then select the required criteria.

13. Click **Finish**. The new Event is added in the Rules tab as shown below.



Metadata Search

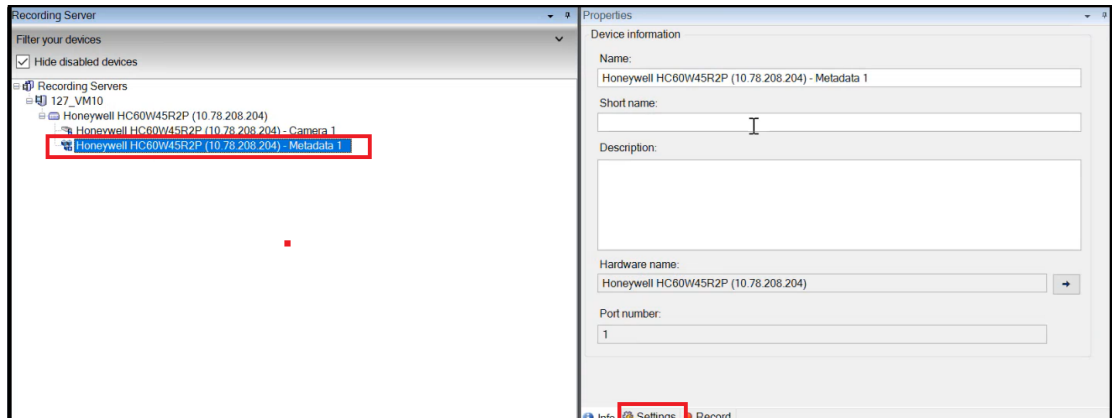
Metadata Search feature allows you to search and highlight the following using bounding boxes in a field of view:

- People
- Motion
- Alarm
- Events

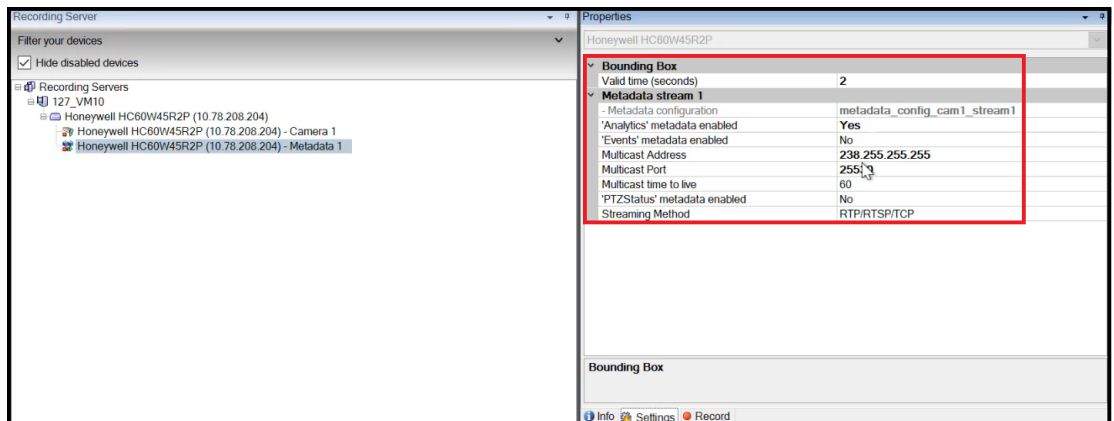
Metadata Configuration

To configure the Metadata in the XProtect Management Client, perform the below step.

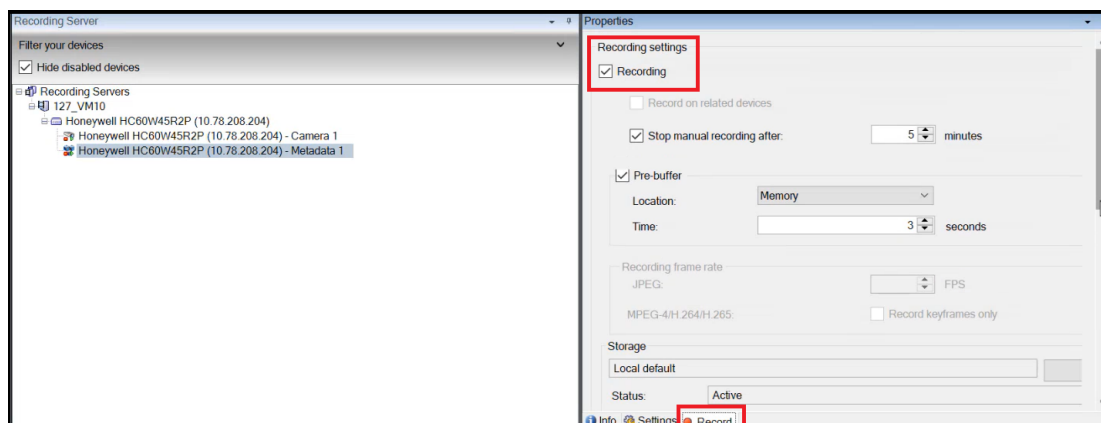
1. Click Metadata Port camera in the Recording Servers, the below screen is displayed.



2. Click on **Settings** tab to view the properties of the Metadata Camera as shown below.



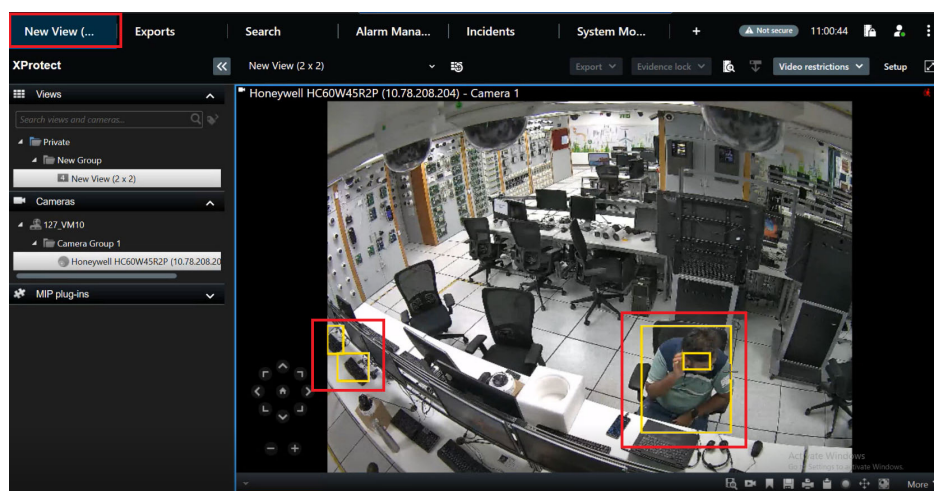
3. In the settings window, modify the Bounding Box validation time and the metadata configurations as required.
- User can also view the Recording settings of the Metadata Camera in the **Record** tab as shown below.



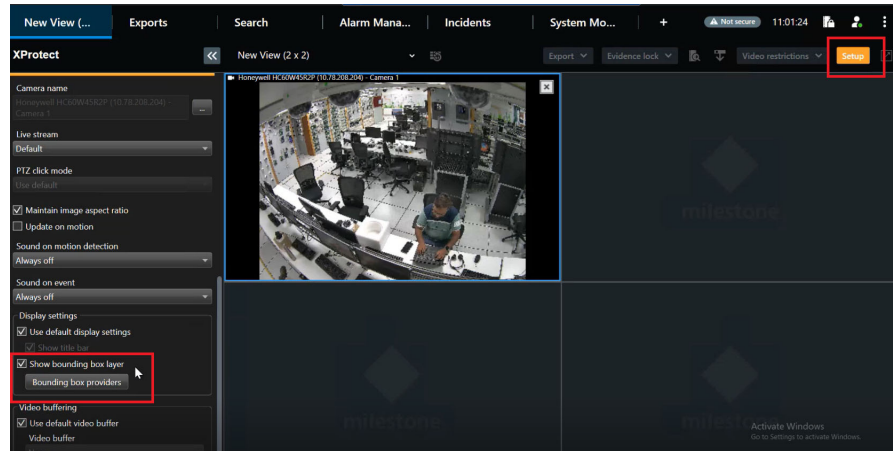
- In the Recording settings page, enable or disable the recording option.

How to view the Metadata in Smart Client

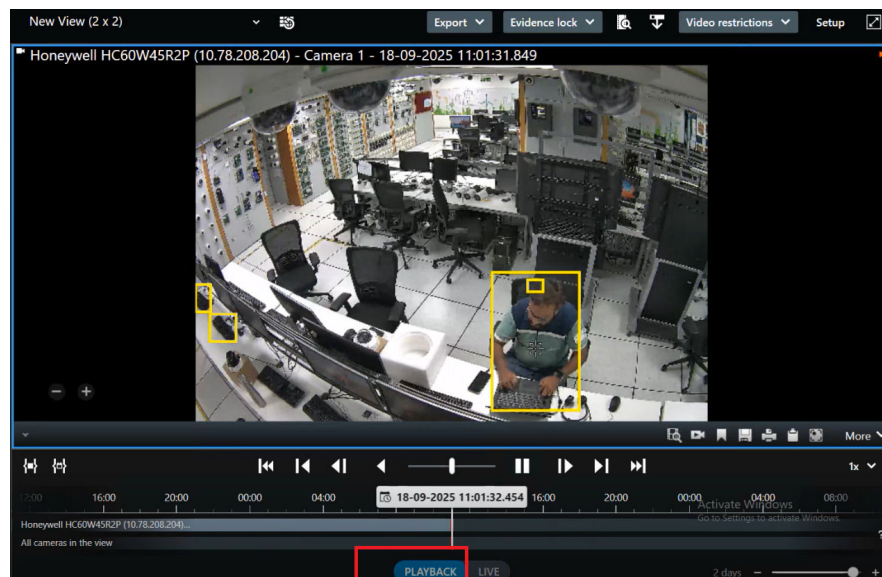
1. In the XProtect Smart Client, navigate to New View>Cameras and select the required camera.
2. Drag and drop the selected camera to view the Bounding Boxes as shown below.



- Enable or disable the bounding boxes in the **Setup** mode for an individual camera as shown below.

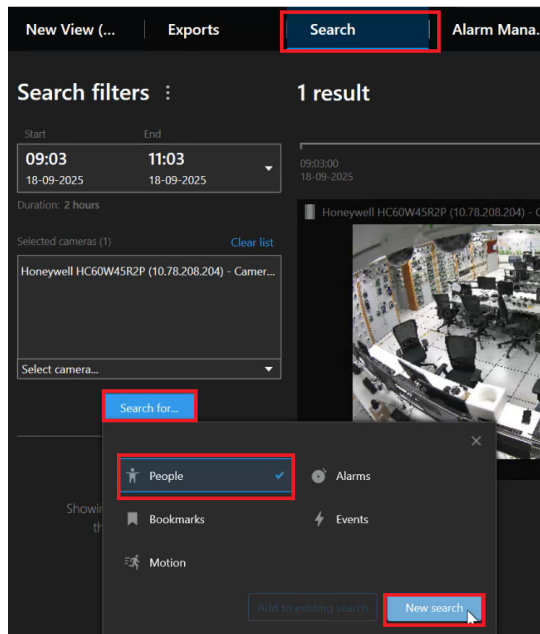


- View the Metadata settings in the playback option with bounding boxes enabled as shown below.

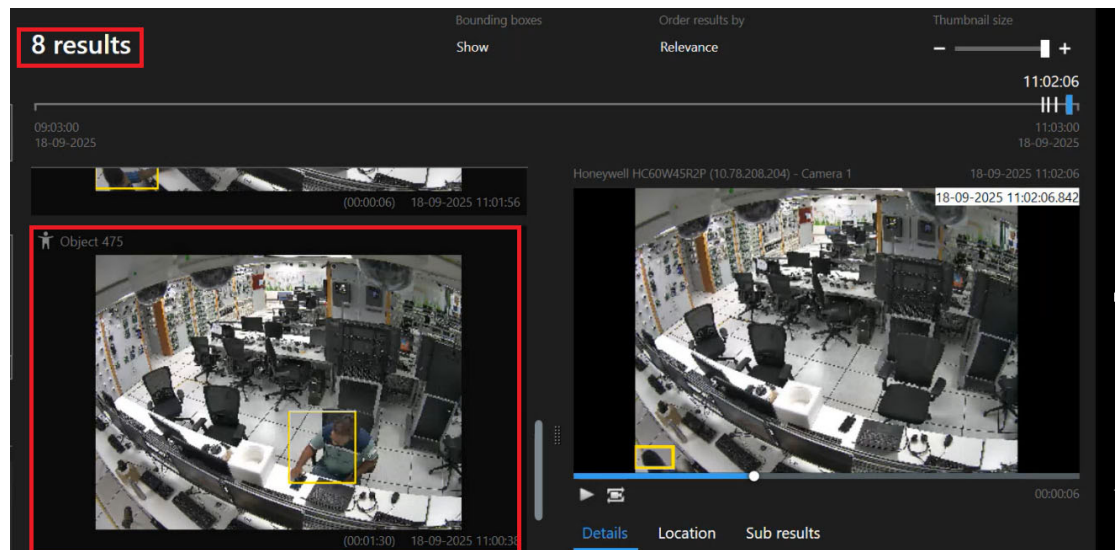


How to Search for Metadata

1. Go to Milestone XProtect Smart Client and then click the **Search** tab.
2. Under Search tab, select the required Honeywell camera and then click the Search For button. The supported Analytics are displayed for a camera.
3. Select the **People** Search option and then click on **New Search** as shown below.



- The Search results are displayed in the right pane along with the bounding boxes enabled as shown in the below figure.



Audio IN and OUT

This feature allows user to play audio from Milestone application to camera and vice-versa. Below are the two options being offered:

- Audio IN: Audio or voice from camera to Milestone application.

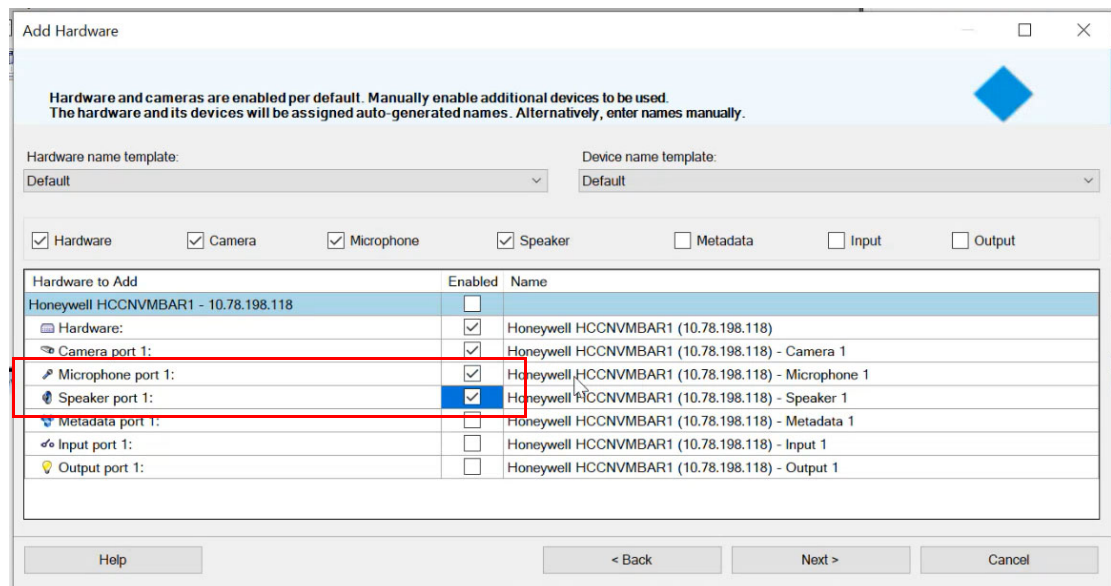
- Audio OUT: Audio or voice or announcements from Milestone application to camera.

This is applicable only for the camera models which supports audio. User need to enable this feature in camera web page in order to use in Milestone Smart Client application.

How to Configure Audio In and Out

1. Launch the Milestone XProtect Management Client and navigate to **Servers** and then click **Recording Servers** node. The list of already added cameras are displayed in the right pane.

Note: If you need to add the new Audio supported camera then see [Discovering The Hardware](#) section. While adding the supported camera user need to select the below **Microphone Port 1** check box to enable Audio IN feature and **Speaker Port 1** for Audio OUT feature. IP speaker will show as a camera and will have camera in sub-device list.



Hardware and cameras are enabled per default. Manually enable additional devices to be used. The hardware and its devices will be assigned auto-generated names. Alternatively, enter names manually.

Hardware name template: Default Device name template: Default

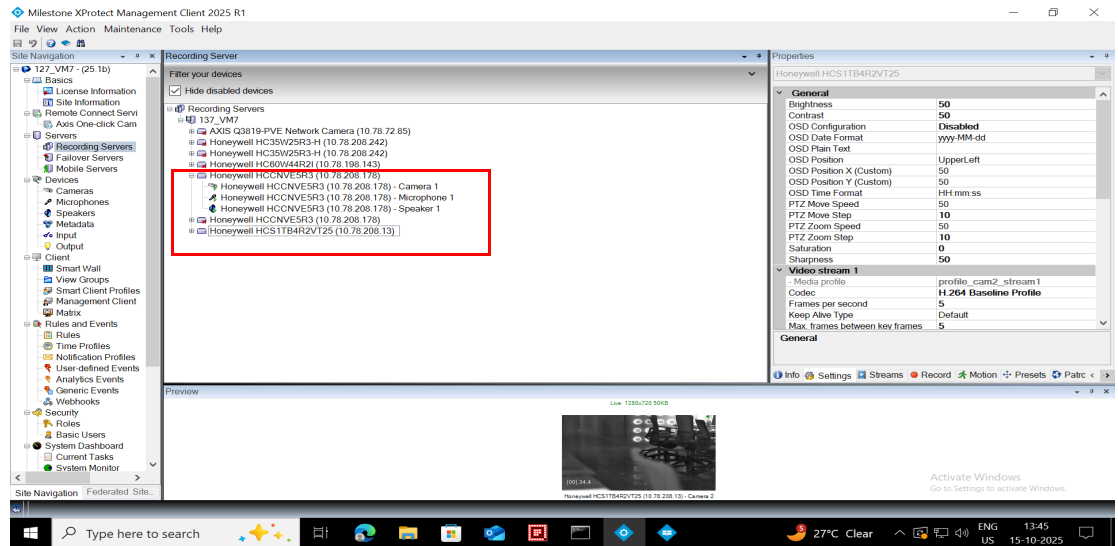
☒ Hardware ☒ Camera ☒ Microphone ☒ Speaker ☐ Metadata ☐ Input ☐ Output

Hardware to Add	Enabled	Name
Honeywell HCCNVMBAR1 - 10.78.198.118	<input type="checkbox"/>	
Hardware:	<input checked="" type="checkbox"/>	Honeywell HCCNVMBAR1 (10.78.198.118)
Camera port 1:	<input checked="" type="checkbox"/>	Honeywell HCCNVMBAR1 (10.78.198.118) - Camera 1
Microphone port 1:	<input checked="" type="checkbox"/>	Honeywell HCCNVMBAR1 (10.78.198.118) - Microphone 1
Speaker port 1:	<input checked="" type="checkbox"/>	Honeywell HCCNVMBAR1 (10.78.198.118) - Speaker 1
Metadata port 1:	<input type="checkbox"/>	Honeywell HCCNVMBAR1 (10.78.198.118) - Metadata 1
Input port 1:	<input type="checkbox"/>	Honeywell HCCNVMBAR1 (10.78.198.118) - Input 1
Output port 1:	<input type="checkbox"/>	Honeywell HCCNVMBAR1 (10.78.198.118) - Output 1

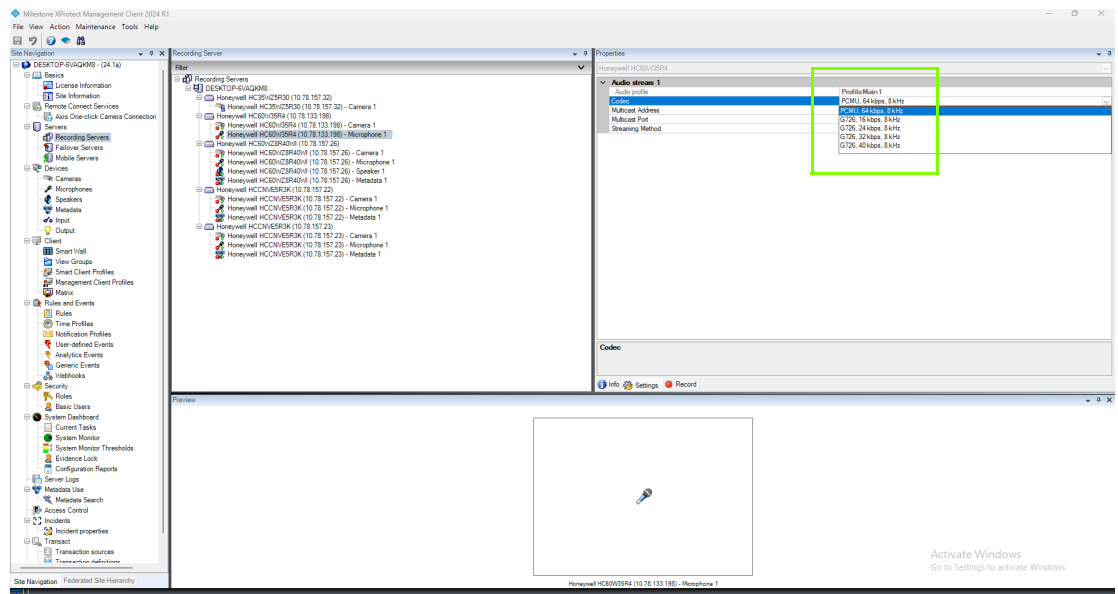
Help < Back Next > Cancel

After enabling the above checkboxes, user need to add the camera. Perform the below steps post adding the camera.

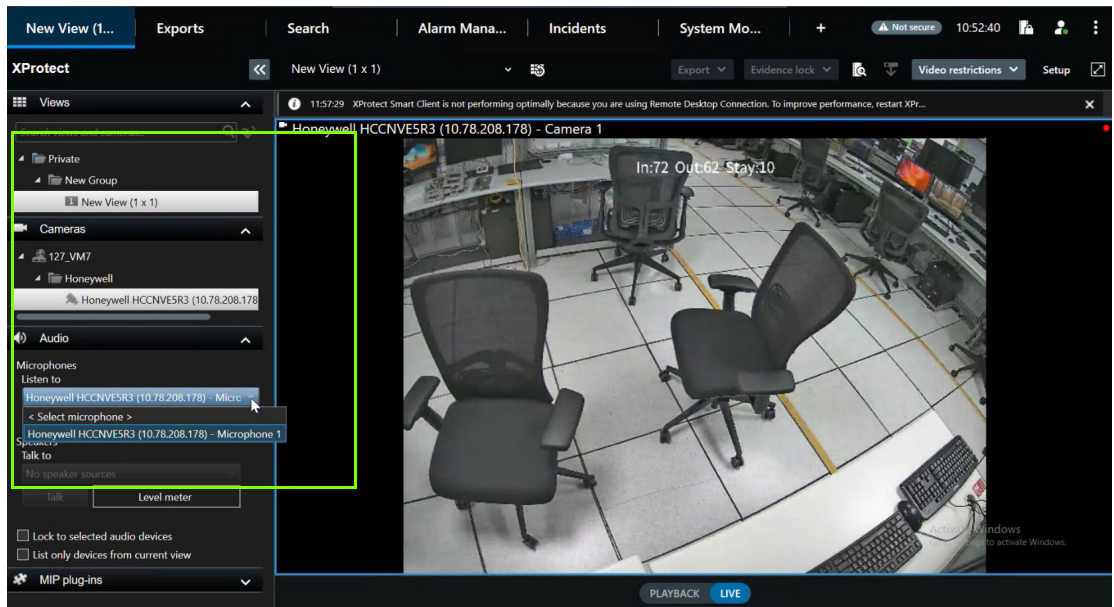
2. After adding the camera, user can see the below options for Audio IN and OUT.



3. Click Setting tab, if you want to change any Codec related settings. Available options are G711 PCMU, PCMA, G726 16 Kbps 8kHz, G726 24 Kbps 8kHz, G726 32 Kbps 8kHz, G726 40 Kbps 8kHz and AAC.

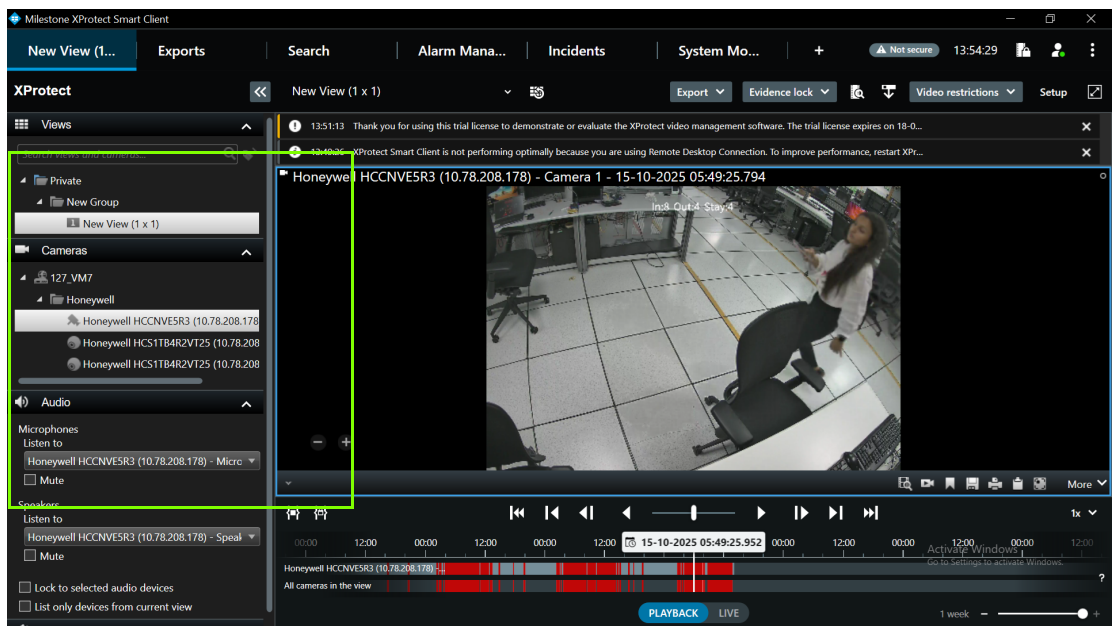


4. Launch the Milestone XProtect Smart Client application.

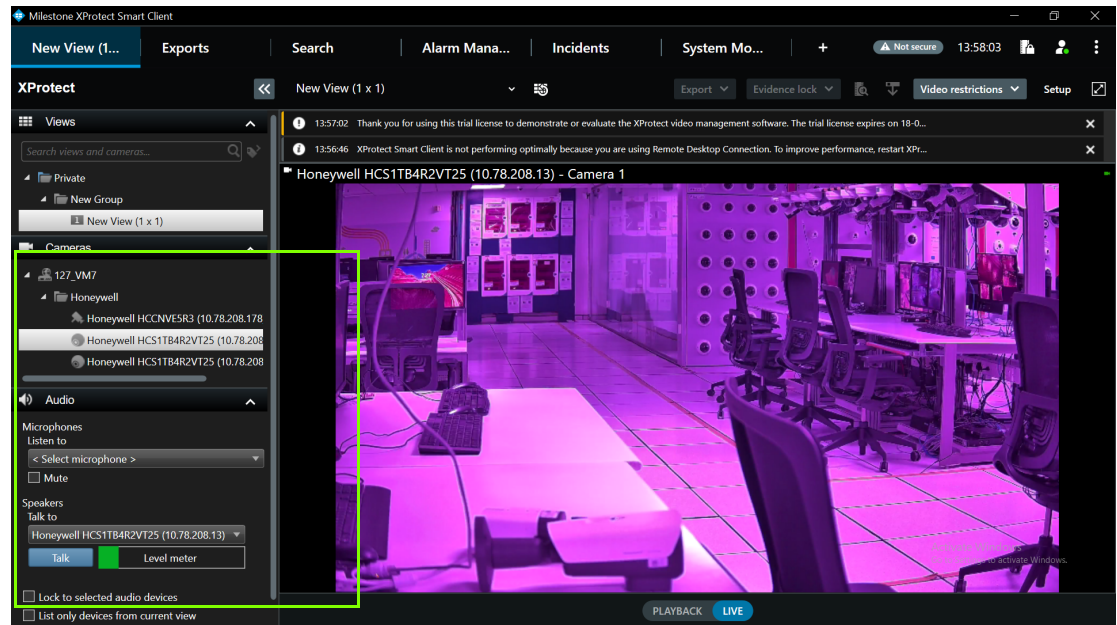


Note: Every time when a new camera is added in Management client then user need to close the Smart client application and then reopen to view the changes.

5. For Audio IN, under Microphones, select the required camera from the Listen to drop down list.
6. If required, user want to Mute then select the Mute check box.
7. To listen the Audio from Playback video then click Playback button and then user can listen the Audio from the camera. Refer to Milestone specific documents to set the Rules for recording preferences.



8. For Audio OUT, under Speakers, select the required camera from the Talk to drop down list.



9. Press and hold the Talk button to speak from milestone to camera.

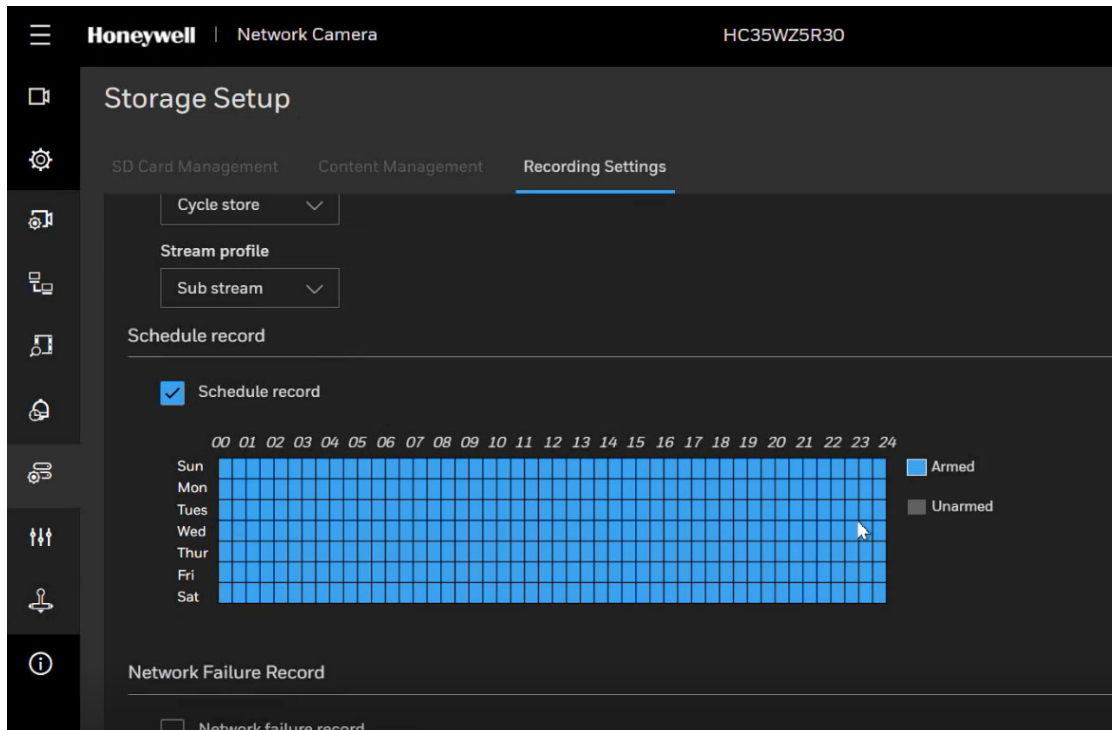
Edge Sync

Edge Sync feature enables you to synchronize the recordings from the camera SD card to Milestone Smart Client application for a single or multi-channel camera. This allows user to view the missing recordings in the Milestone sever. User need to perform below to view the recordings from Camera SD card:

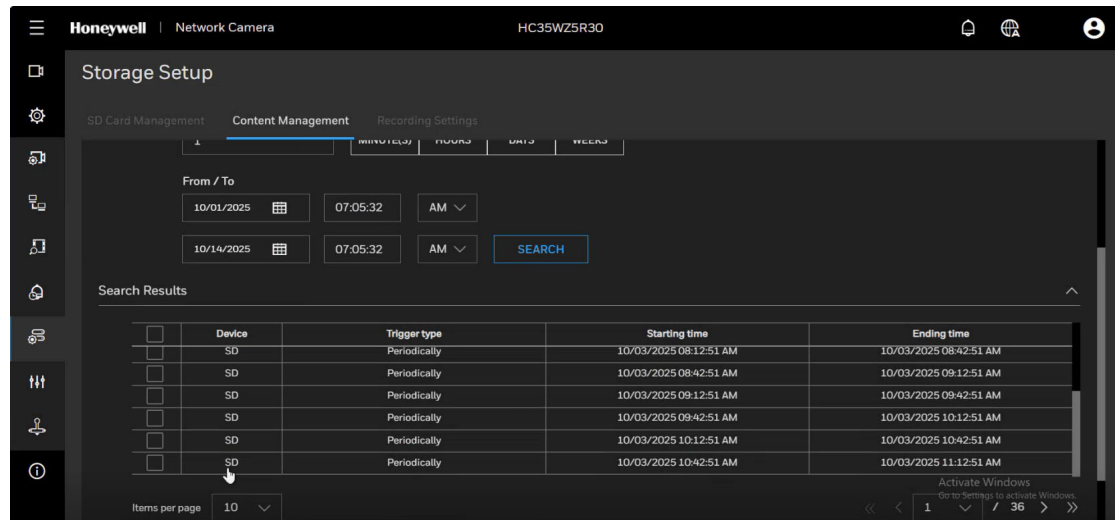
1. Configure the Camera web page.
2. View the backfilled recordings in Milestone Smart Client for single or multi-channel camera.

How to configure Edge Sync in camera web page for Single Channel

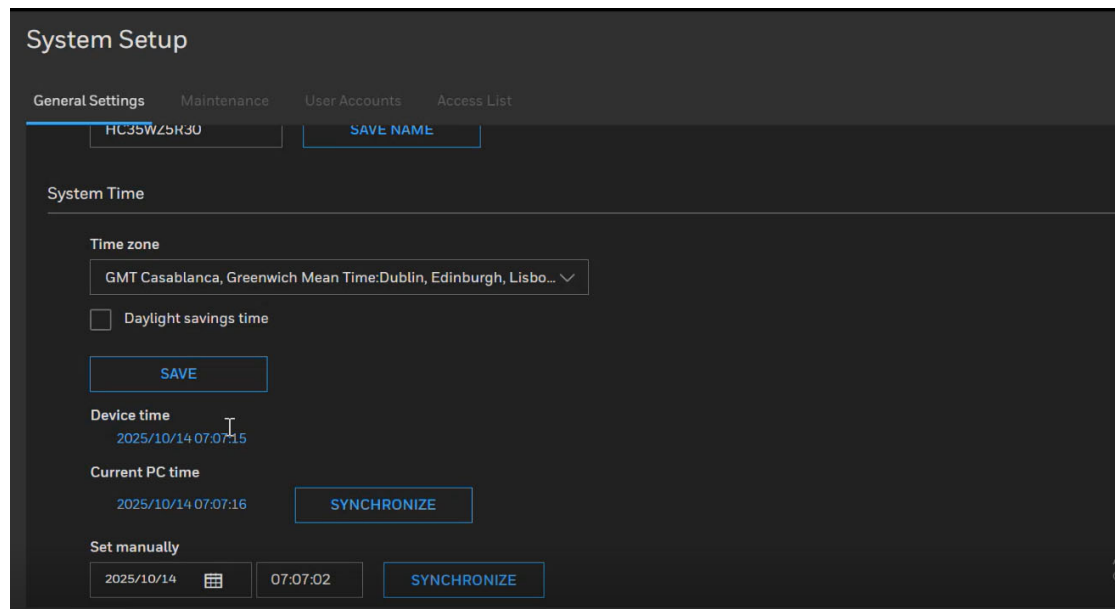
1. Login to the required camera web page.
2. Click the **Storage Setup** option on the left pane and then click the **Recording Settings** tab.



3. Select the required **Stream Profile** from the drop down list.
4. Ensure the **Schedule record** is set to 24 hours and continuous recording.
5. Under **General Setup**, select the **Record Audio** check box if audio should be recorded.
6. Click **Save**.
7. Click the **Content Management** tab.
8. Under **Search**, set the Date and time to search the recordings in camera. If the recordings are available in SD card the result of recordings is displayed as shown below.



9. Click the **System Setup** option on the left pane.
10. Under System Time, ensure to set the **Device time** and **Current PC time** is synchronized as shown below. If the time is not synchronized ensure it is done.



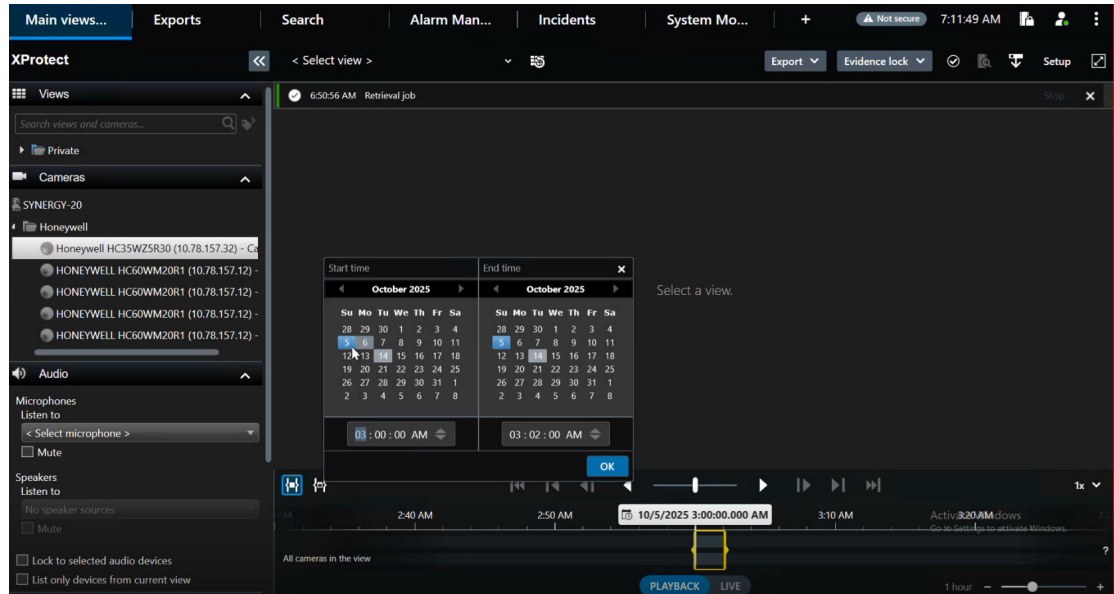
11. Click Save.
12. Click the Camera Setup option on the left pane.
13. Click the Video tab.
14. Select the required Video stream which is set for recording.
15. Ensure the H.265 and H.264 (default) codec settings are configured.

Note: Currently MJPEG codec format is not supported.

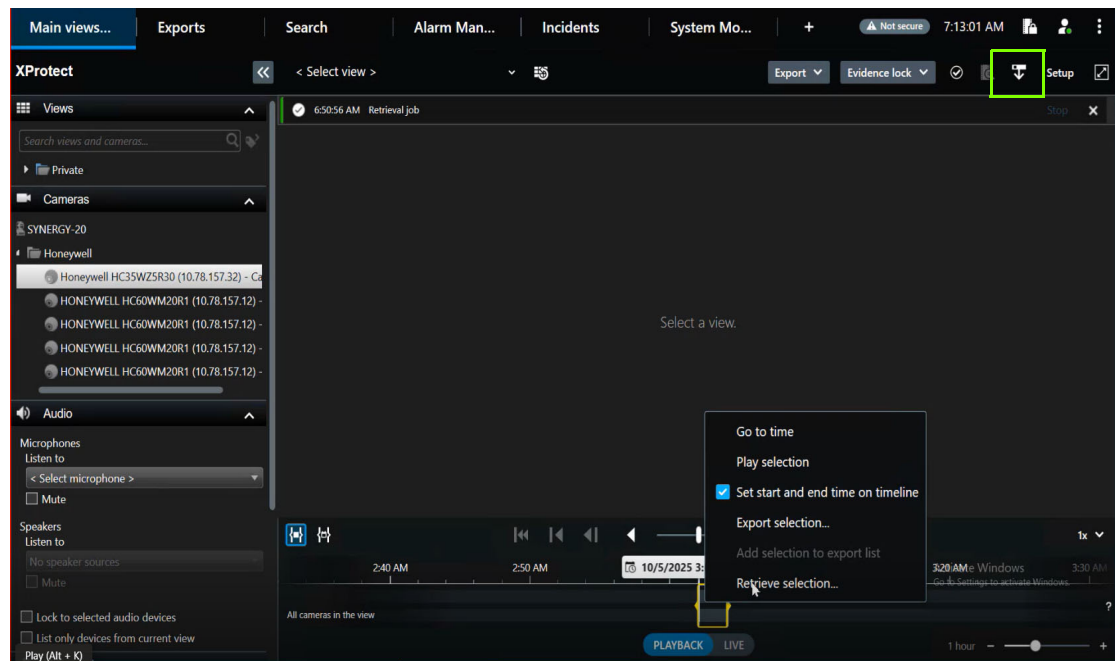
16. Click Save.

Viewing the Backfilled Recording in Smart Client

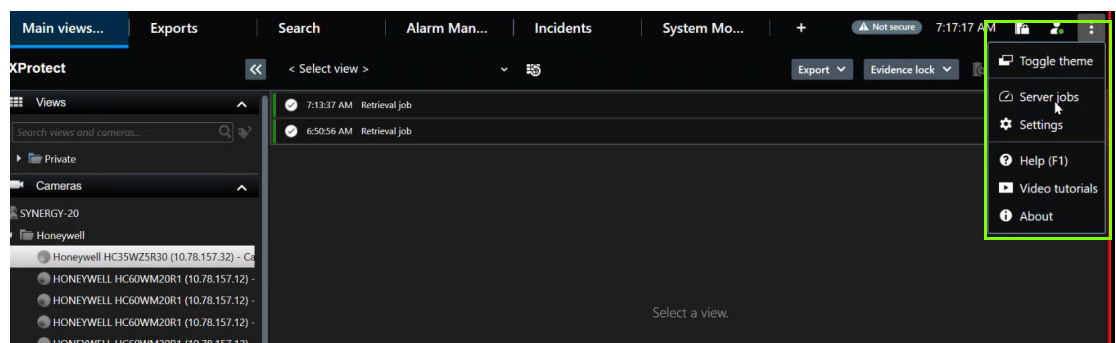
1. Launch the Smart Client application.
2. On the left pane, select the required camera which is set in camera web page (Single or multi channel camera).
3. Click the Set start and end time in calendar icon.



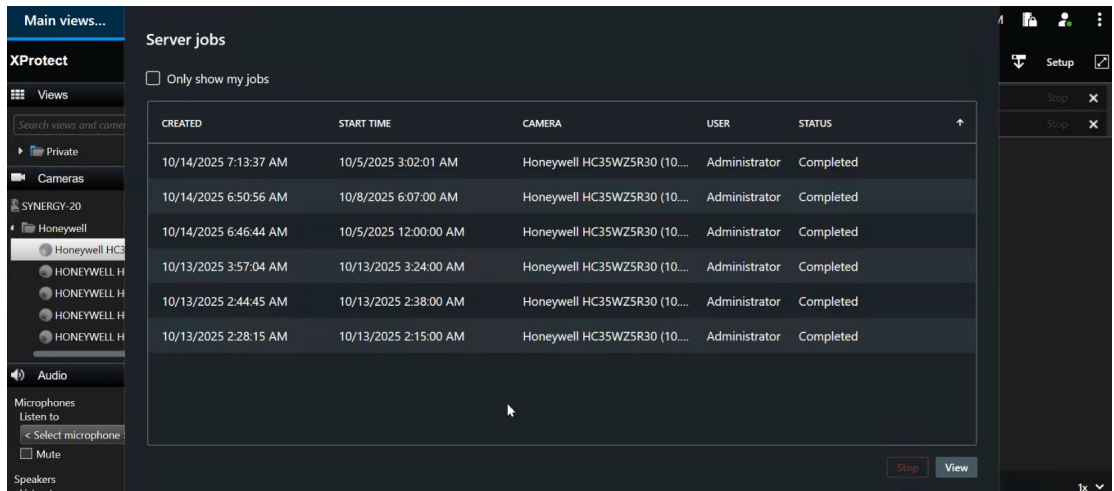
4. Set the date and time and the click OK. A Yellow frame is set for the required duration in timeline.



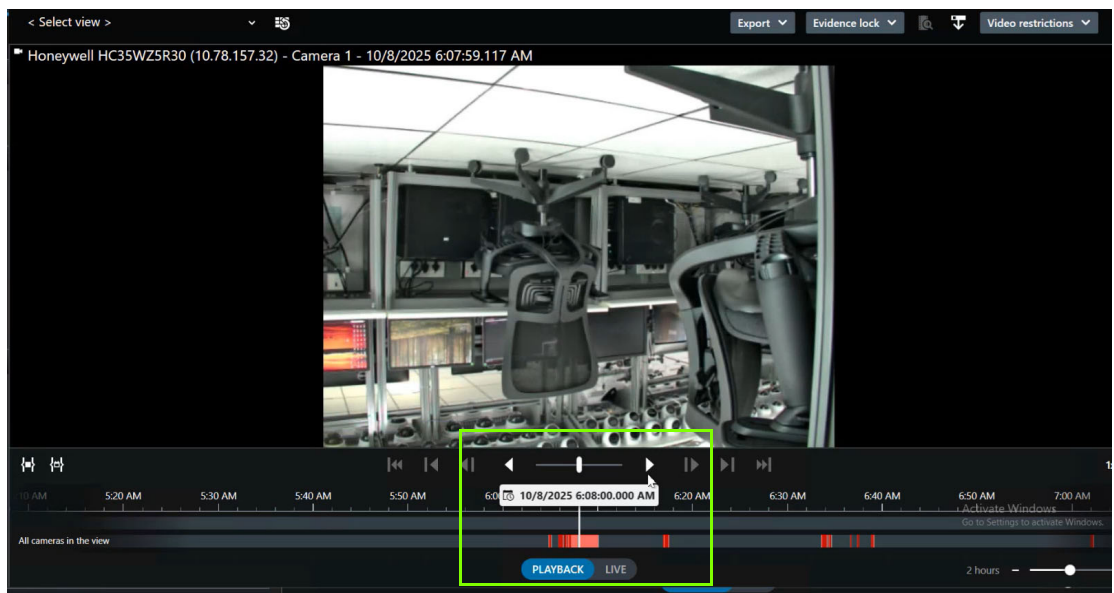
5. Right-click on the Yellow frame and then select **Retrieve Selection** option. Or Click **Retrieve Data** icon on top right corner of the application as highlighted above. Select the cameras to retrieve video from screen is displayed.
6. Select the camera from the list and then click **Start Retrieval**. The Retrieval Job status is displayed on top of the screen.
7. Click the ellipse menu on top of the screen as shown below.



8. Click **Server Jobs** options. The **List of Server Jobs** running is displayed with status.

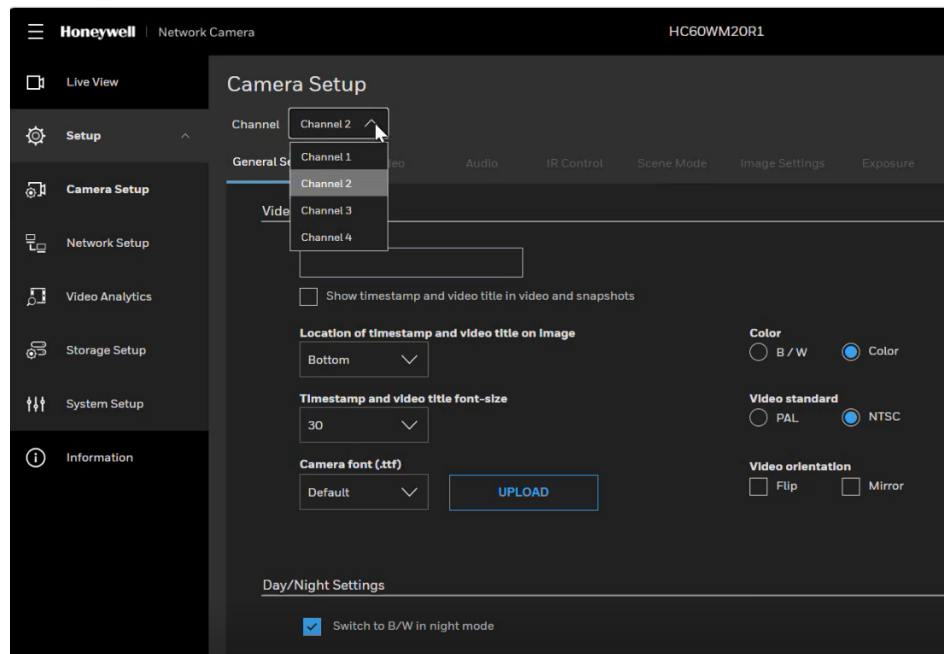


9. Select the Job and then click the View button to view the backfilled recordings. The backfilled recording is displayed in Red color in the timeline.

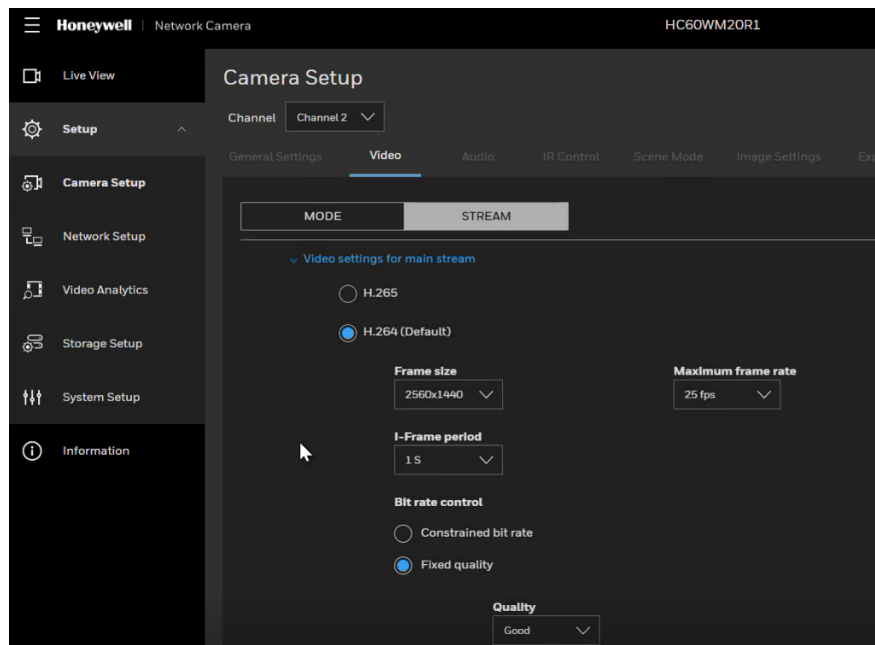


How to configure Edge Sync in camera web page for Multi- Channel camera

1. Login to the required camera web page.
2. Click **Camera Setup** on the left pane and under **General Settings**, check the number of channels available for camera.

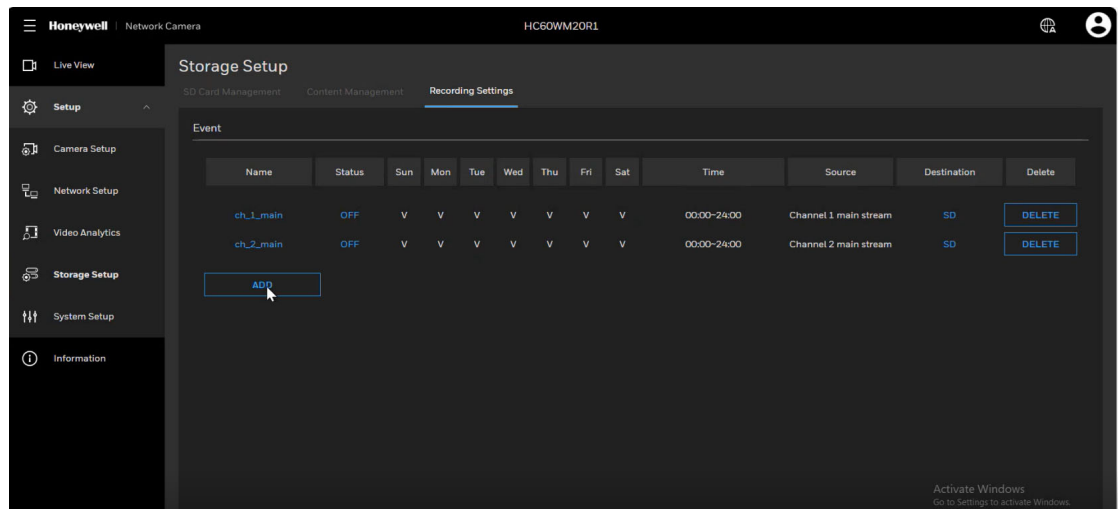


3. Click the **Video** tab and navigate to **Stream** to set the Video settings for the main stream for all channels (such as Codec, Frames, Bitrate and so on).



Note: Currently MJPEG codec format is not supported.

4. Click the **Storage Setup** option on the left pane and then check whether the SD card is available.
5. Click the **Recording Settings** tab.



- Click the Add button.

Recording name
ch_3_main

☐ Enable this recording ☐ With adaptive recording [help](#)

Priority
Normal

Source
Channel 1 main stream

1. TRIGGER 2. DESTINATION

Trigger

☒ Schedule

☒ Sun ☒ Mon ☒ Tue ☒ Wed ☒ Thu ☒ Fri ☒ Sat

Time

☒ Always

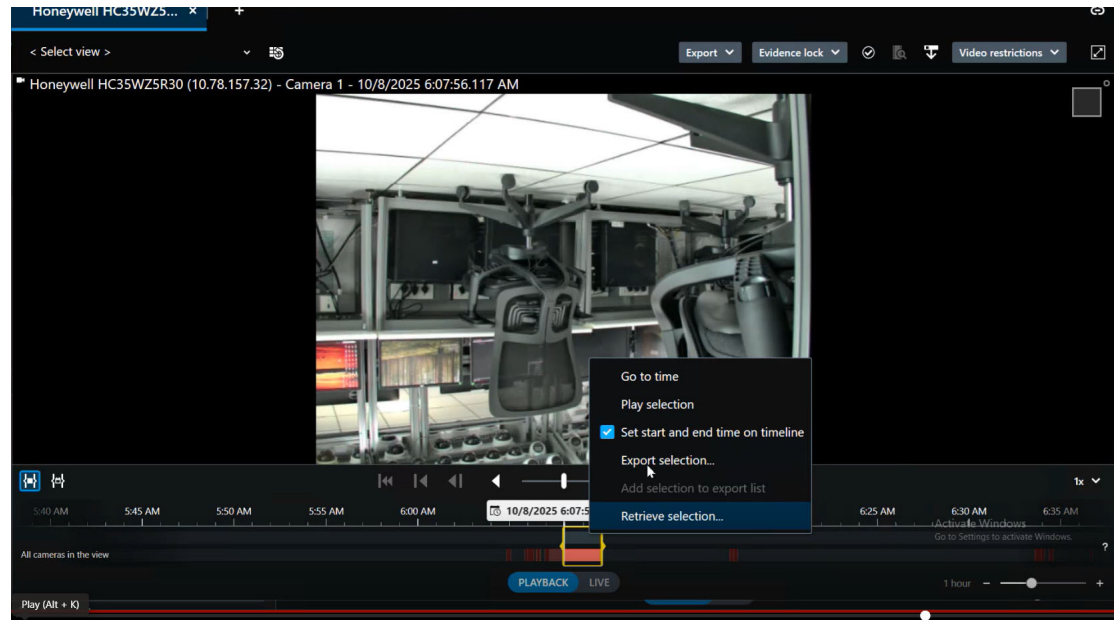
☐ From 00:00 to 24:00 [hh:mm]

☐ Network failure

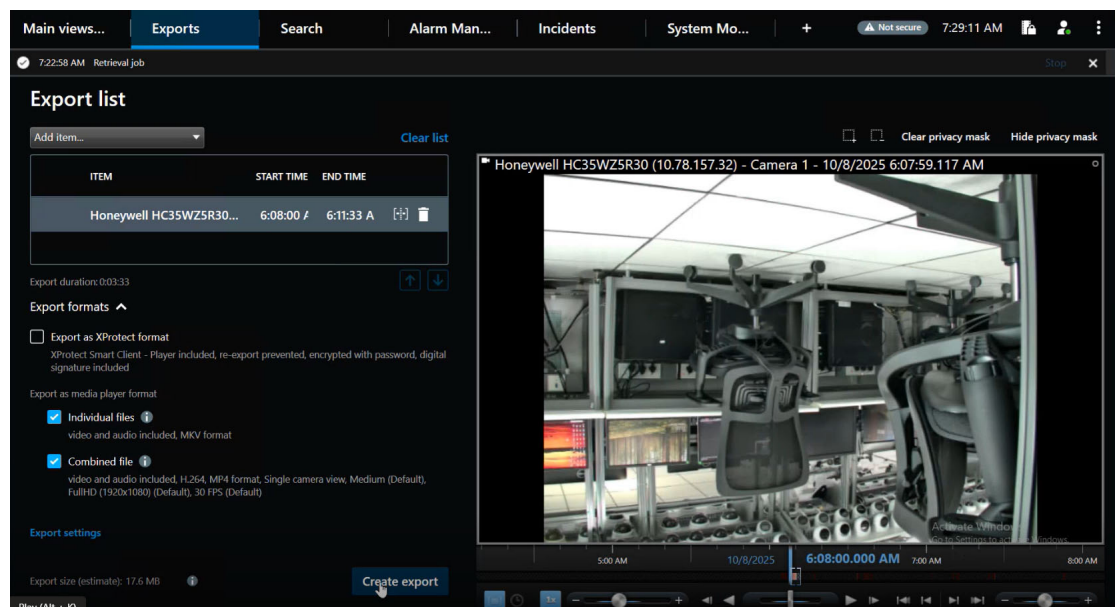
- Enter the **Recording Name**,
- Select the **Enable this recording** check box
- Select the required stream from the **Source** drop-down. For example in this case Channel 3 main stream.
- Click Save. Similarly you can add the rest of channels for the camera. See the [Viewing the Backfilled Recording in Smart Client](#) to view the backfilled video for all the channels.

Exporting the Backfilled Clip

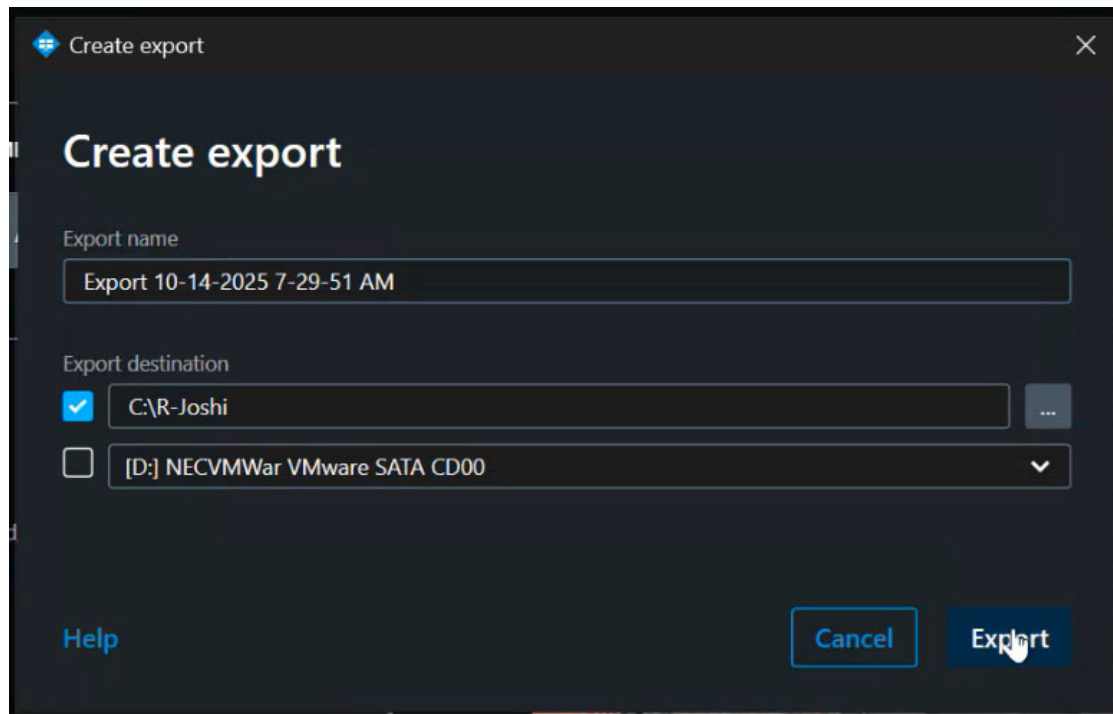
1. In the Backfilled video timeline, select the required time slot using the mouse.



2. Drag and adjust the frame using the mouse.
3. Right-click on the frame and then select Export Selection.
Or
Click the Exports tab in the main view and under Export List, select the camera.
The video is displayed along with the clip to export.



4. Set the frame to export and then click the Create Export button. The Create Export dialog box is displayed.

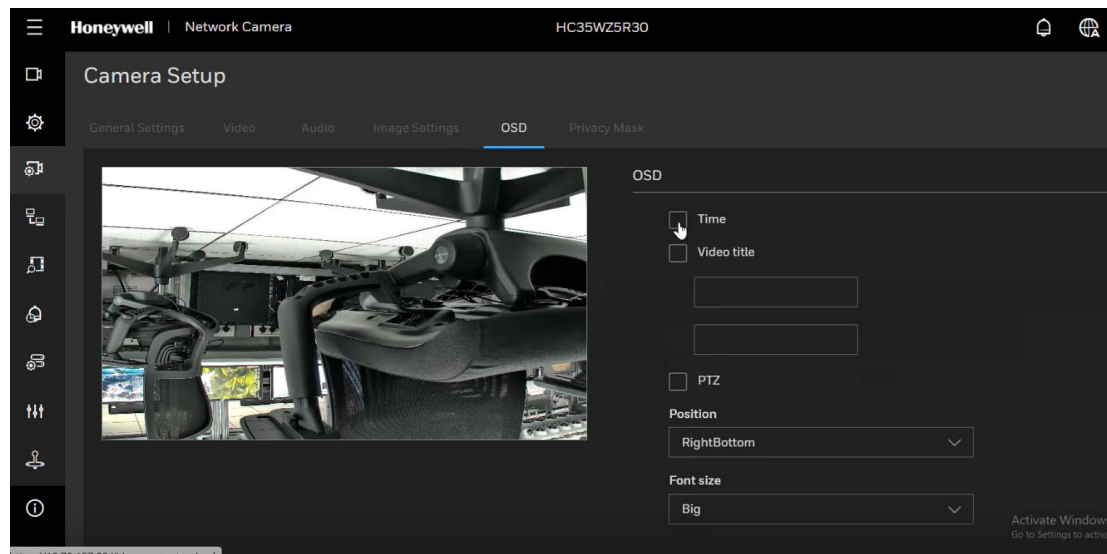


5. Set the Export clip name
6. Set the Export destination and then click the Export button. The status of Export is displayed on top the screen. Once the export is complete, user can navigate t the destination path to view the exported clip.

OSD Settings

To view the Time and Video Title on the video clip, user can configure the OSD settings on camera web page as explained below:

1. In the camera web page, click Camera Setup and then click OSD tab.



2. Select the Time and Video Title check box to enable.
3. Set the Position and Font Size from the drop-down.
4. Click Save.

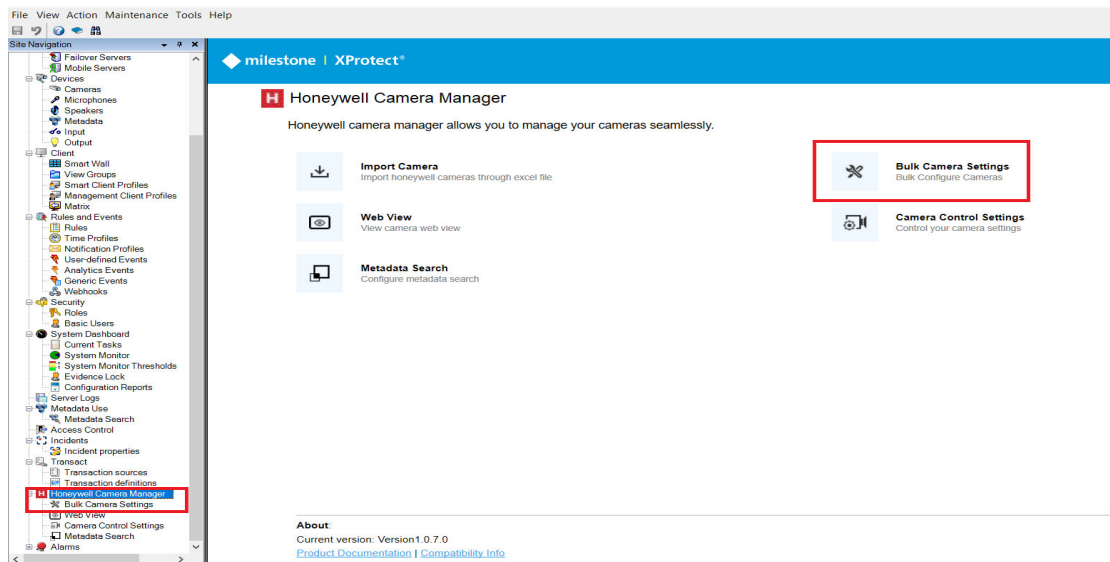
BULK CAMERA CONFIGURATIONS

Importing Cameras

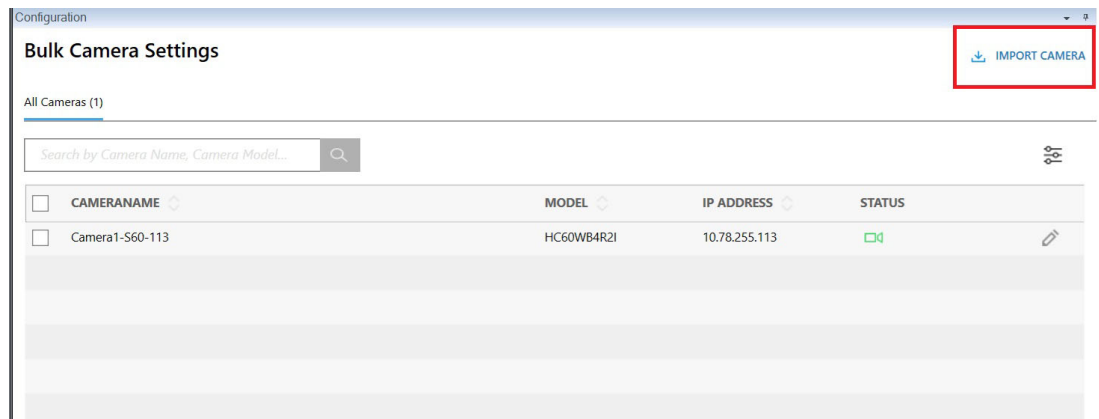
Note: User can also use the exported file from Honeywell Unified Tool(1.0.1.20250905) to import the cameras into the Milestone system.

Under Honeywell Camera Manager, click **Bulk Camera Settings** node. The Bulk Camera settings are displayed on the right pane.

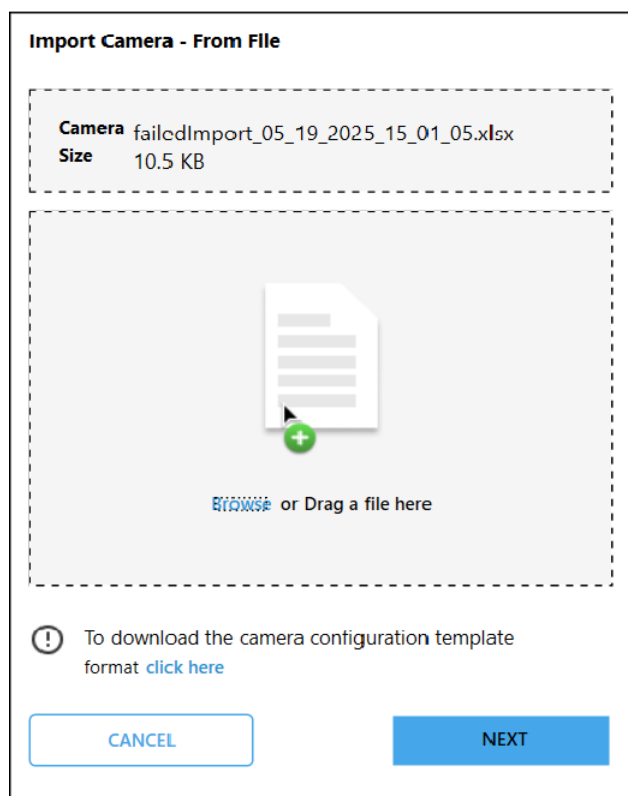
1. In Honeywell Camera Manager, click **Bulk Camera Settings** as shown below.



- The Bulk Camera Settings configuration page is displayed on the right pane.



2. Click **Import Camera** link. The Import Camera dialog box is displayed as shown below.



- Click Browse to locate the Excel template file (OR) Drag the File directly into the screen to add.

3. User can also download the camera configuration template format to fill the details. Click the **click here** link to download the template. The password should meet the below criteria:
- Be at least 8 characters in length
 - Contain both lower and upper case alphabetic characters (e.g A-Z, a-z)
 - Have at least one numeric value (e.g 0-9)
 - Have at least one special character (!@#\$\$%6&*()_-=)
 - Password and Confirm Password need to match

The screenshot shows a dialog box titled "Create Password For Configuration Template". Inside, there is a text box for "Create Password" containing two asterisks (**). Below it is a text box for "Confirm Password" with the placeholder text "Enter Password". To the right of the "Confirm Password" box, a list of password requirements is displayed in red text. At the bottom of the dialog, there are two buttons: "BACK" (outlined in blue) and "DONE" (solid dark grey).

Create Password For Configuration Template

For security reasons, kindly create a password that will be used to access and import the camera configuration file.

Create Password

**

Confirm Password

Enter Password

- Be at least 8 characters in length
- Contain both upper and lower case alphabetic characters (e.g A-Z, a-z)
- Have at least one numeric value (e.g. 0-9)
- Have at least one special character (e.g. ~!@#\$\$%^&*()_-=)
- Password and Confirm Password need to match

BACK DONE

4. Click **Done**. The below screen is displayed.

Import Camera - From File

Camera	Import Excel Template Demo.xlsx
Size	15 KB

Password Protected

Please enter the password to import

BACK **IMPORT**

4. Type the password in **Password Protected** box and then click the **PROCEED** button. If there are any duplicate cameras are found then the below confirmation box is displayed.

Note: *Handling the Excel Files for Bulk Import/Export Securely handle the exported Excel file and do not disclose to any unauthorized persons. Even though it is password-protected, the password can be compromised by brute-force attack.*

Import Camera - From File

Camera Duplication

Some camera(s) on the sheet already exist in the database. Please select any of the below options to proceed.

☐ Ignore duplicate cameras and import rest

☐ Delete existing camera and import from the sheet

CANCEL **PROCEED**

5. User can select the required option to import the Cameras from the sheet and then click **PROCEED**. If there are any conflicts in the data entered then the below confirmation box is displayed.

Import Camera - From File

2 Conflicts Found

Some cameras cannot be imported due to missing data or wrong input entry.

Detailed list of these cameras with conflicts can be retrieved in a separate file once rest of the cameras are imported successfully. You can make changes and re-upload the file again.

☒ Proceed with import while excluding cameras with conflict

CANCEL **PROCEED**

6. Read the conflicts, select the check box and then click **PROCEED**. The Import Camera in progress message appears. Once the cameras in the excel are successfully imported, a popup **Import Successful for # Cameras** is displayed at the top right corner of the screen.

Bulk Camera Settings

Import Successful
Import successful for 2 cameras.

Some cameras could not be imported due to missing data, wrong input entry or duplication. Detailed list of these cameras can be retrieved from the path mentioned below:
C:\Users\Administrator\Documents\FailedImport\failedImport_05_30_2025_09_41_14.xlsx **GO TO FILE**

All Cameras (6)

Search by Camera Name, Camera Model...

<input type="checkbox"/>	CAMERANAME	MODEL	IP ADDRESS	STATUS	
<input type="checkbox"/>	Honeywell HC60W35R4P (10.78.255.116) - Camera 1	HC60W35R4P	10.78.255.116		
<input type="checkbox"/>	Honeywell HC60W45R2P (10.78.255.112) - Camera 1	HC60W45R2P	10.78.255.112		
<input type="checkbox"/>	Honeywell HC60WB4R2I (10.78.255.113) - Camera 1	HC60WB4R2I	10.78.255.113		
<input type="checkbox"/>	Honeywell HC60WB5R2P (10.78.255.143) - Camera 1	HC60WB5R2P	10.78.255.143		
<input type="checkbox"/>	Honeywell HC60WZ8R40WI (10.78.132.141) - Camera 1	HC60WZ8R40WI	10.78.132.141		
<input type="checkbox"/>	Honeywell HC70W48R2 (10.78.132.220) - Camera 1	HC70W48R2	10.78.132.220		

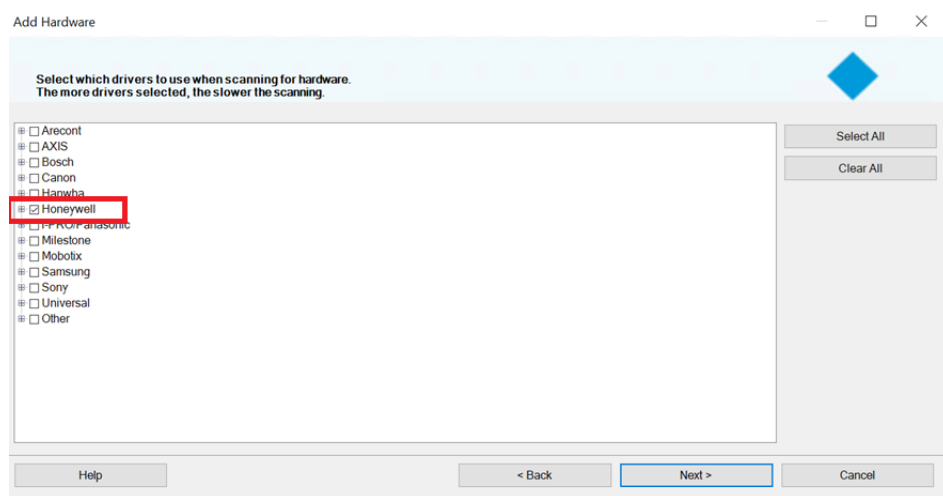
- Once the files is imported, a message displays that the file is generated with details if necessary data is missing or there are wrong inputs or same cameras already available in database. User can click **GO TO FILE** link to view the details.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	General Error	*IP Address	*User Name	*Password	Camera Name	Recording Server	#Camera	#Input	#Output	#Metadata	#Microphone	#Speaker	Group Prefix
2	Failed to Add	10.78.180.22	admin	P@ssword1	Honeywell HC60'	DESKTOP-E4GPN6	1	5	1	1	1	1	
3	Failed to Add	10.78.180.20	admin	P@ssword2	Honeywell HC70'	DESKTOP-E4GPN6	1	5	1	1	1	1	
4	Failed to Add	10.78.180.88	admin	P@ssword1	Honeywell HC70'	DESKTOP-E4GPN6	1	5	1	1	1	1	
5													

Choosing Driver

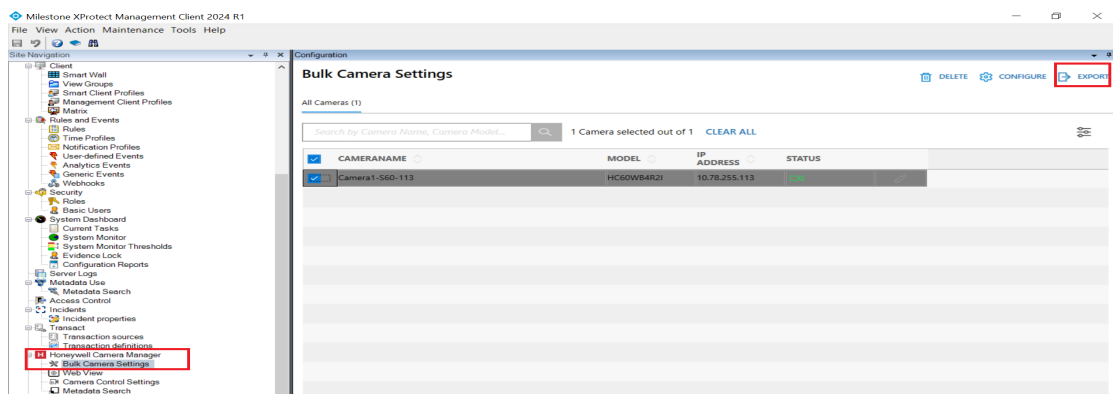
In Milestone XProtect Management Client, users can manually add the cameras by selecting **Honeywell Driver** as the hardware model as shown in the below images.

As Honeywell Driver



Exporting Cameras

1. Under Honeywell Camera Manager, click **Bulk Camera Settings** node. The Bulk Camera settings are displayed on the right pane.



2. Select the required cameras and then click on **Export** link on the top right corner of the screen. The Select **Location and Create Password for Export** dialog box is displayed.

Select Location And Create Password For Export

Select Location

Browse

For security reasons, kindly create a password that will be used to access and export the camera configuration file.

Create Password

Confirm Password

BACK
DONE

3. Browse the location to save the file.
4. Create and Confirm the Password to protect.
5. Click **Done**. The **Export Successful for # cameras** pop-up appears on the top right corner of the screen.

Configuration

Bulk Camera Settings

Export Successfully

Export successful for cameras: 1

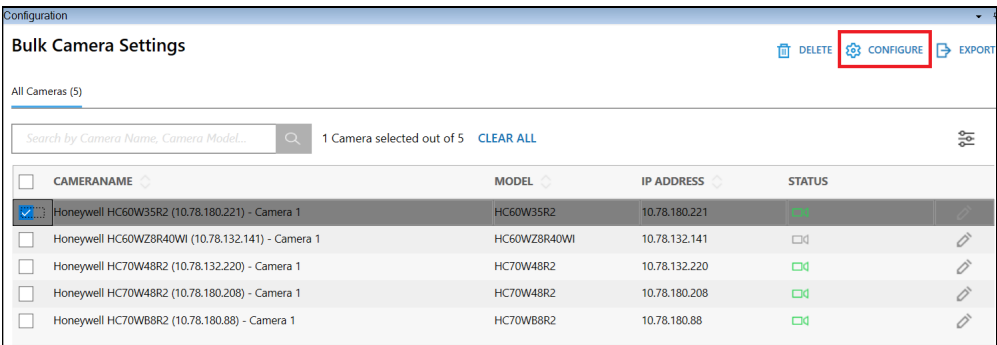
All Cameras (6)

Search by Camera Name, Camera Model

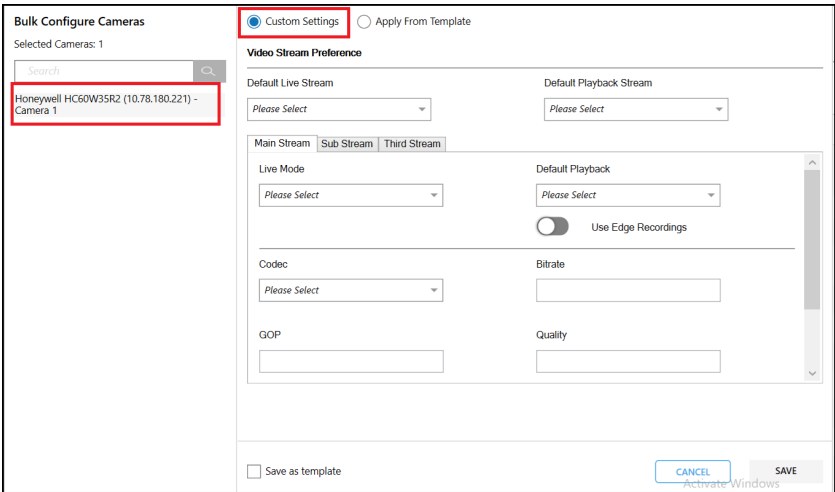
<input type="checkbox"/>	CAMERANAME	MODEL	IP ADDRESS	STATUS	
<input type="checkbox"/>	Honeywell HC60W3SR4P (10.78.255.116) - Camera 1	HC60W3SR4P	10.78.255.116	<input type="checkbox"/>	
<input type="checkbox"/>	Honeywell HC60W4SR2P (10.78.255.112) - Camera 1	HC60W4SR2P	10.78.255.112	<input type="checkbox"/>	
<input type="checkbox"/>	Honeywell HC60WB4R2i (10.78.255.113) - Camera 1	HC60WB4R2i	10.78.255.113	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	Honeywell HC60WB5R2P (10.78.255.143) - Camera 1	HC60WB5R2P	10.78.255.143	<input type="checkbox"/>	
<input type="checkbox"/>	Honeywell HC60WZ8R40Wi (10.78.132.141) - Camera 1	HC60WZ8R40Wi	10.78.132.141	<input type="checkbox"/>	
<input type="checkbox"/>	Honeywell HC70W48R2 (10.78.132.220) - Camera 1	HC70W48R2	10.78.132.220	<input type="checkbox"/>	

Updating Camera Configurations

1. Under Honeywell Camera Manager, click **Bulk Camera Settings** node. The Bulk Camera Settings screen is displayed.



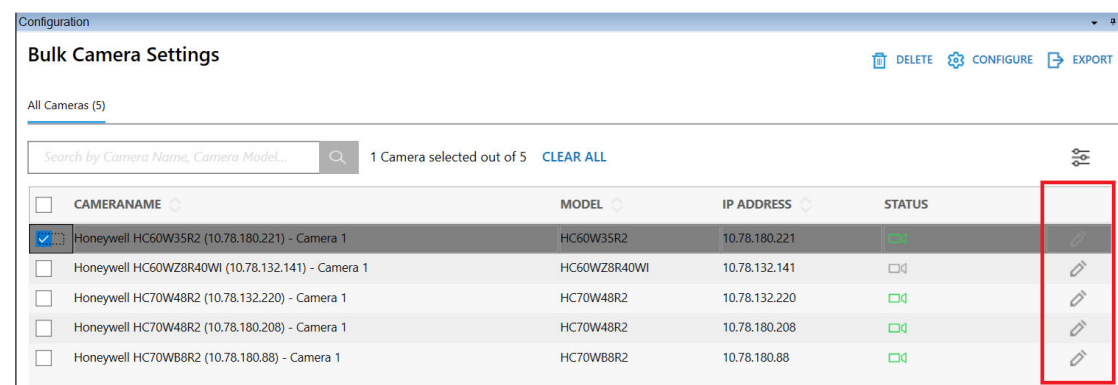
2. Select the required cameras check boxes and then click the **Configure** option.
3. Select any one of the camera model and click continue, the **Custom Settings** screen is displayed as shown below.



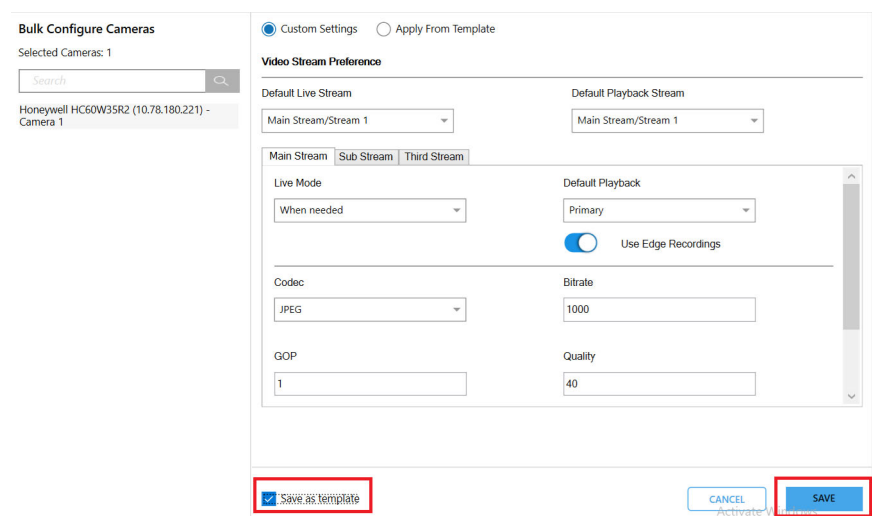
4. Customize the details for Video Stream Preferences, and configure the Main Stream, Sub Stream and Third Stream as per the requirements.
5. Click **Save**. The pop-up **Camera Configuration Updated Successfully** appears on the top right corner of the screen.

How to Edit Camera Settings and Save as a Template

- 1. In Bulk camera settings window, select the required camera.



- 2. Click **Edit** icon. The Custom Setting screen is displayed.
- 3. Edit or configure the required parameters as shown below.



Apart from configuring the video stream preference user can also customize the Recording Preferences. The video stream preferences are as follows:

Default Live Stream	Default Playback Stream
Live Mode	Default Playback
Codec	Bitrate
GOP	Quality

- 4. Select the **Save as Template** check box as highlighted above if you want to save the configuration as a template for future use.
- 5. User can also use the Apply from Template tab to configure the cameras in bulk as shown below.

Bulk Configure Cameras

Selected Cameras: 1

10.78.255.116- Camera 2

☐ Custom Settings
 ☒ **Apply From Template**

2 Templates

TEMPLATE NAME	DESCRIPTION	LAST MODIFIED	CAMERA MODEL		
<input checked="" type="radio"/> HC60W35R4P main stream	Main stream tem...	23/07/2025	HC60W35R4P		
<input type="radio"/> HC60W35R4P Playback	playback stream t...	23/07/2025	HC60W35R4P		

CANCEL

SAVE

- Click **Save**, a pop-up message **Camera Configuration Updated Successfully** appears on the top right corner of the screen.

Configuration

Bulk Camera Settings

All Cameras (6)

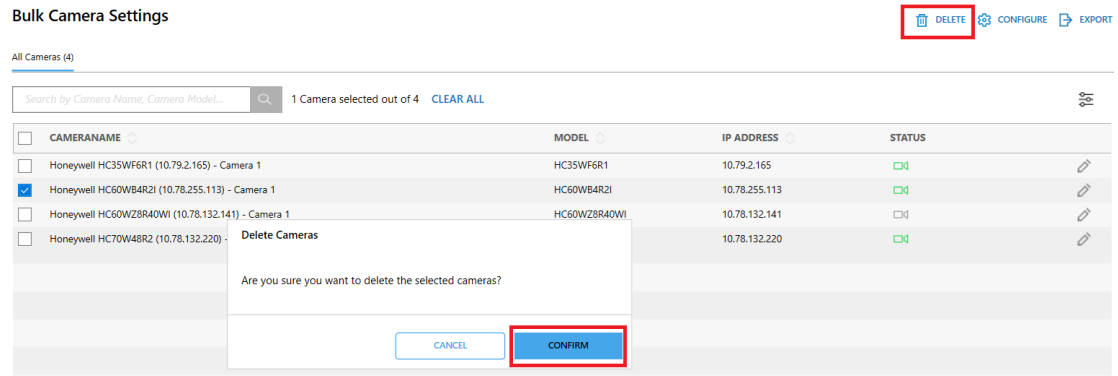
CAMERANAME	MODEL	IP ADDRESS	STATUS	
<input type="checkbox"/> Honeywell HC60W35R4P (10.78.255.116) - Camera 1	HC60W35R4P	10.78.255.116		
<input type="checkbox"/> Honeywell HC60W45R2P (10.78.255.112) - Camera 1	HC60W45R2P	10.78.255.112		
<input type="checkbox"/> Honeywell HC60WB4R2I (10.78.255.113) - Camera 1	HC60WB4R2I	10.78.255.113		
<input type="checkbox"/> Honeywell HC60WBSR2P (10.78.255.143) - Camera 1	HC60WBSR2P	10.78.255.143		
<input type="checkbox"/> Honeywell HC60WZ8R40WI (10.78.132.141) - Camera 1	HC60WZ8R40WI	10.78.132.141		
<input type="checkbox"/> Honeywell HC70W48R2 (10.78.132.220) - Camera 1	HC70W48R2	10.78.132.220		

Saved Successfully
 Camera configuration updated successfully to 1 Camera

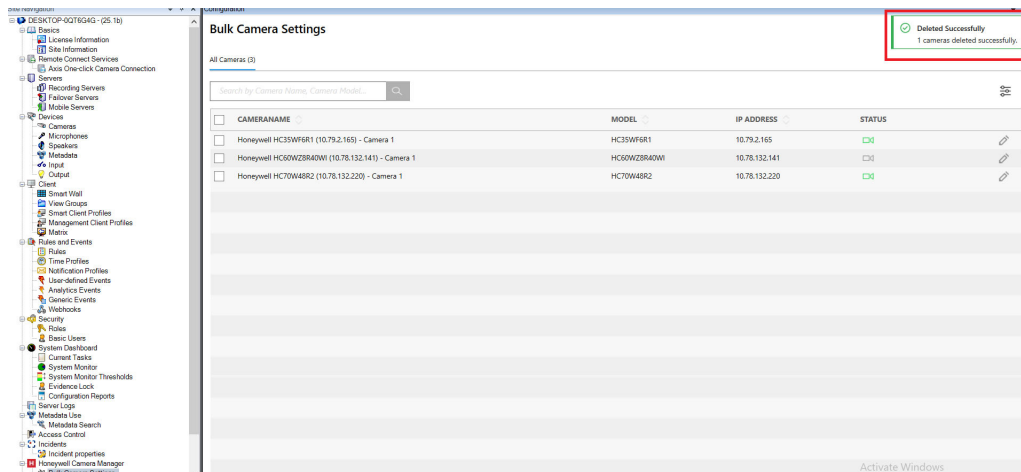
Note: User can cross verify the configuration changes under configuration settings.

Deleting Cameras

1. In Bulk Camera settings page, select the camera and Click **Delete**, the confirmation dialog box appears as shown below.



2. Click **CONFIRM**. The **#cameras deleted successfully** pop-up appears on the top right corner of the screen as shown below.



Configuring Event Server Details

Event Server details needs to be configured in order to point the driver to communicate with event server through the IP and Port.

1. Navigate to Server > Recording Servers.
2. Select the required camera.
3. Under Properties > General screen, type the Event Server IP and Port details as shown below.

Milestone XProtect Management Client 2024 R2

File View Action Maintenance Tools Help

Site Navigation

- DESKTOP-4ISUV27 - (24.2a)
 - Basics
 - License Information
 - Site Information
 - Remote Connect Services
 - Axis One-click Camera Co
 - Servers
 - Recording Servers
 - DESKTOP-4ISUV27
 - Honeywell HC60W35R4P (10.78.255.116)
 - Honeywell HC60W45R2P (10.78.255.112)
 - Failover Servers
 - Mobile Servers
 - Devices
 - Cameras
 - Microphones
 - Speakers
 - Metadata
 - Input
 - Output
 - Client
 - Smart Wall
 - View Groups
 - Smart Client Profiles
 - Management Client Profile
 - Matrix
 - Rules and Events
 - Rules
 - Time Profiles
 - Notification Profiles
 - User-defined Events

Recording Server

Filter your devices

☒ Hide disabled devices

Properties

Honeywell

General

- Model name	Honeywell HC60W35R4P
Date and Time Sync	No
Daylight Saving	No
Event Server IP	localhost
Event Server Port	9090
HTTPS Enabled	No
HTTPS Port	443
HTTPS Validate Certificate	No
HTTPS Validate Hostname	No
Media Service	Media2
NTP Server	
Video Standard	PAL

Event Server Port
A numeric value between 0 and 0.

Info Settings Events Remote Retrieval

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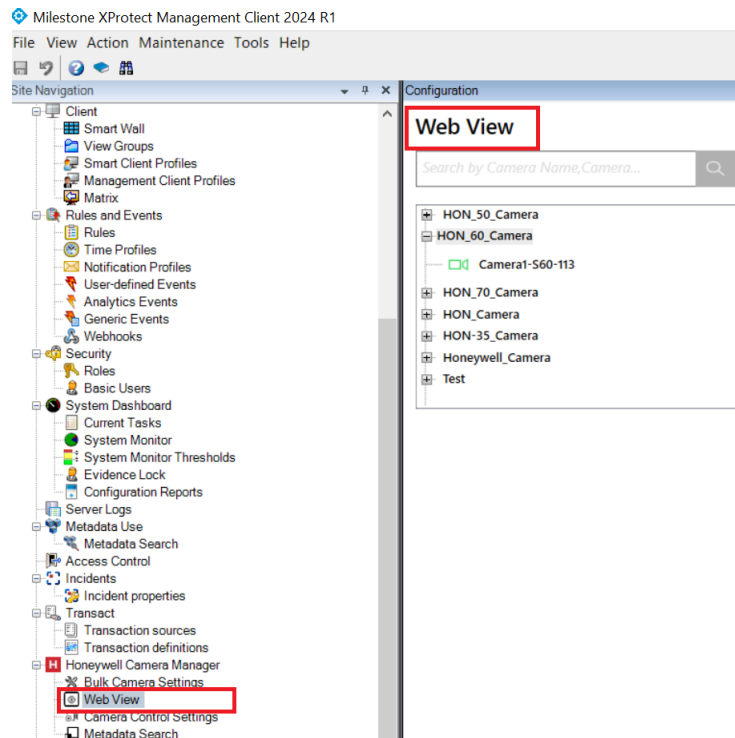
ADVANCE CAMERA CONTROLS

Web View

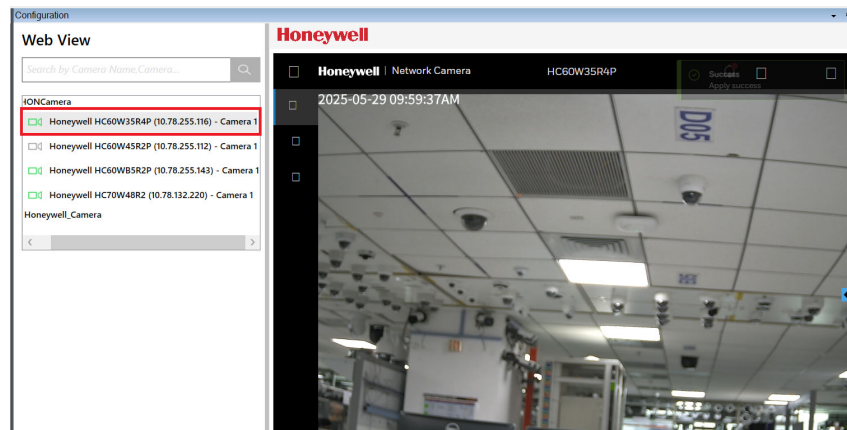
This feature allows the user to view the web page of a camera in a single click. This feature comes with inbuilt capability to auto login and user don't have to enter any camera credentials.

How to View a Camera Web Page

1. In the Milestone XProtect Management Client navigate to Honeywell Camera Manager and click on **Web View** tab the list the of cameras are displayed as shown below.



2. Click on the required camera from the camera list. The specific camera web page is displayed on the right pane as shown below.

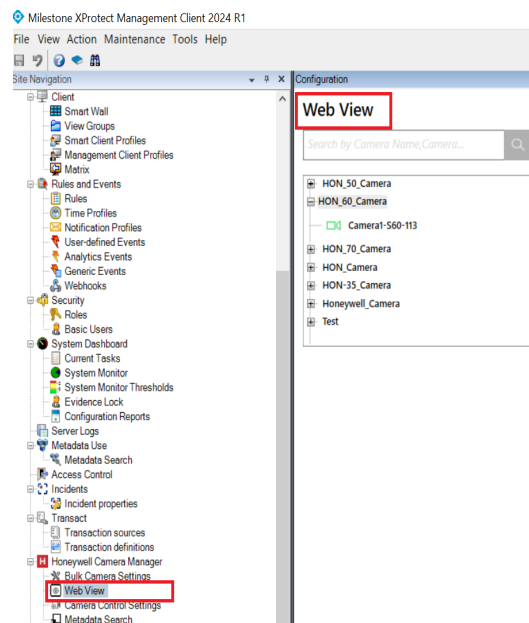


Searching a Camera

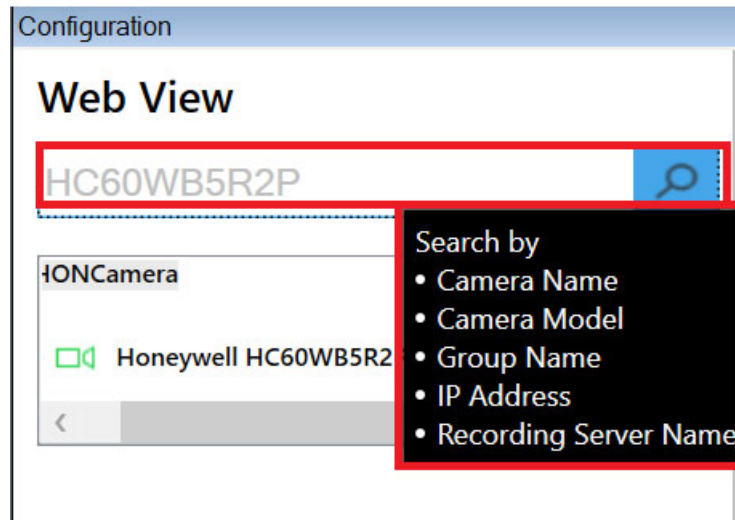
User can search the cameras with IP Address, Camera Name or Server Name in the search bar.

How to Search a Camera

1. In the Milestone XProtect Management Client navigate to Honeywell Camera Manger and click on **Web View** tab the list of cameras are displayed as shown below.



2. In the search box, type the IP Address, Camera Name or Server Name. The corresponding cameras are displayed in the list as shown below.

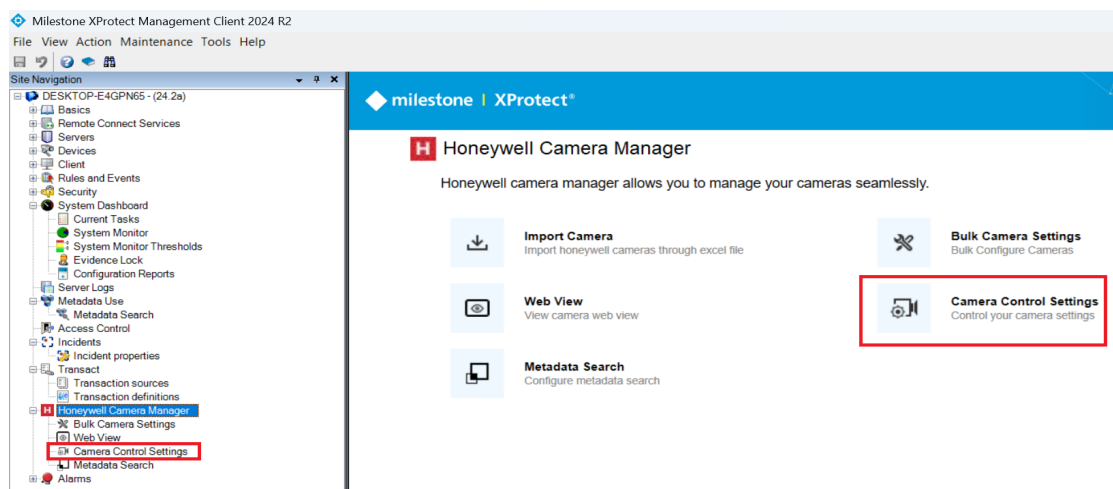


Camera Control Settings

This feature allows to control the functionalities or features which are used in the XProtect Smart Client. Camera control settings includes Video Panel Control and Plugin Camera Control. User can enable it to use these functionalities in the XProtect Smart Client.

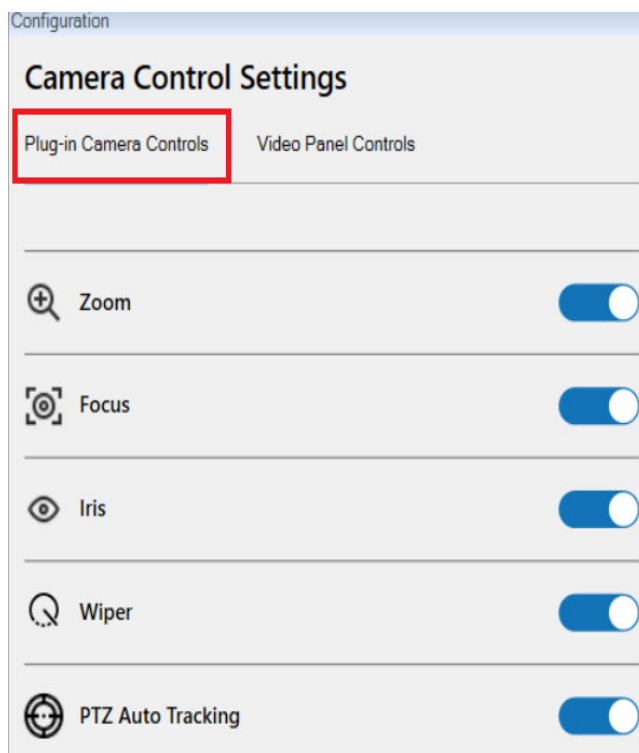
How to Configure the Camera Control Settings

1. In the Honeywell Camera Manager screen, click the **Camera Control Settings** option as shown below.

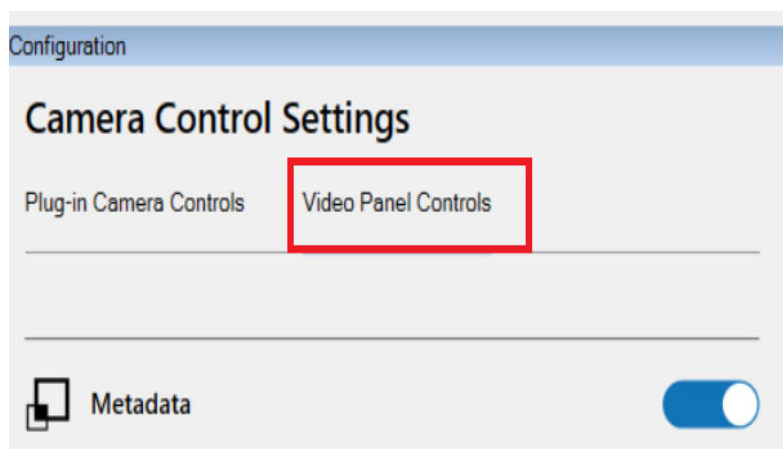


The Configuration box is displayed.

2. Under **Plug-in Camera Controls**, enable the camera control commands button as shown below.



3. Under **Video Panel Control**, enable the Metadata button.



Metadata Search Settings

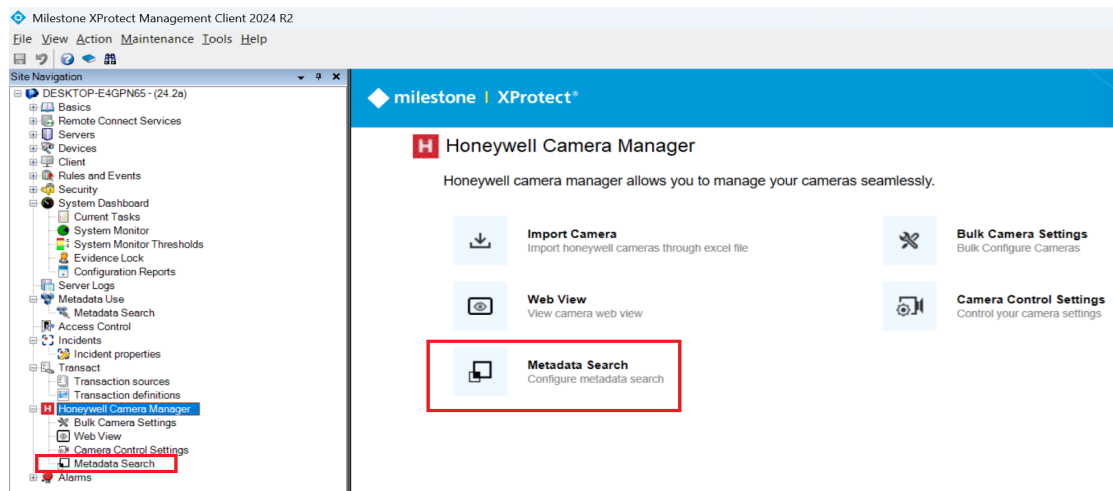
Introduction

This allows the user to configure the following options to use in Milestone XProtect Smart Client application.

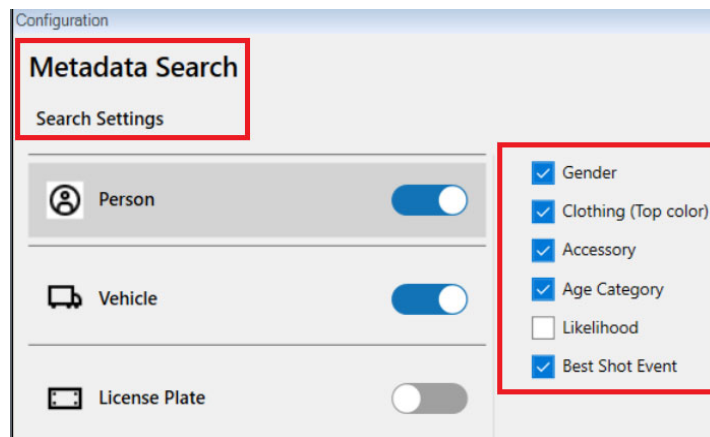
- Person Search
- Vehicle Search
- License Plate Search

How to Configure the Metadata Search Settings

1. In the Honeywell Camera Manager screen, go to **Metadata Search** Settings as shown below.



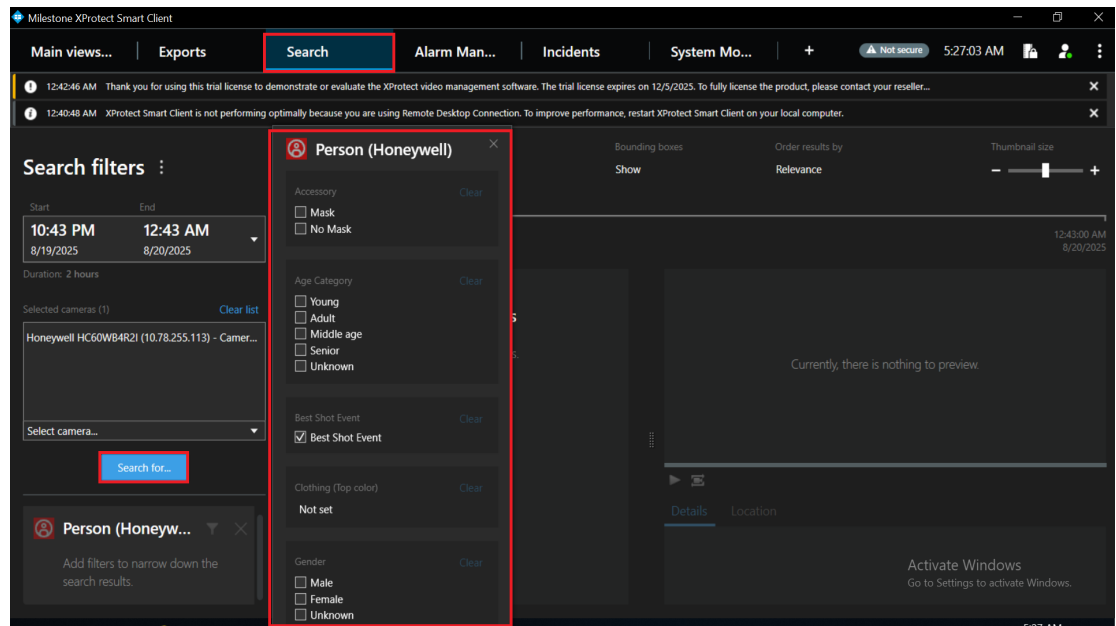
2. Click **Metadata Search** Setting, the Configuration box is displayed.



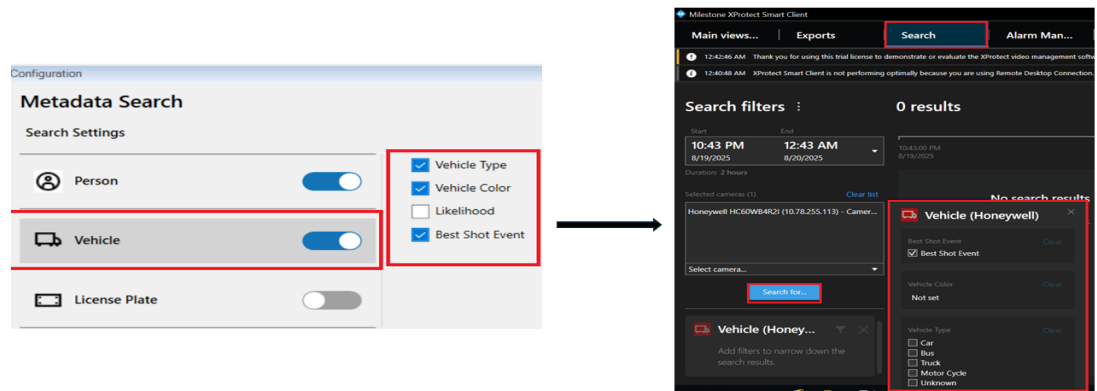
3. Move the toggle buttons to enable and select the required parameters to view the search options in XProtect Smart Client as shown below.

Note: Restart the Smart Client application once to view the changes.

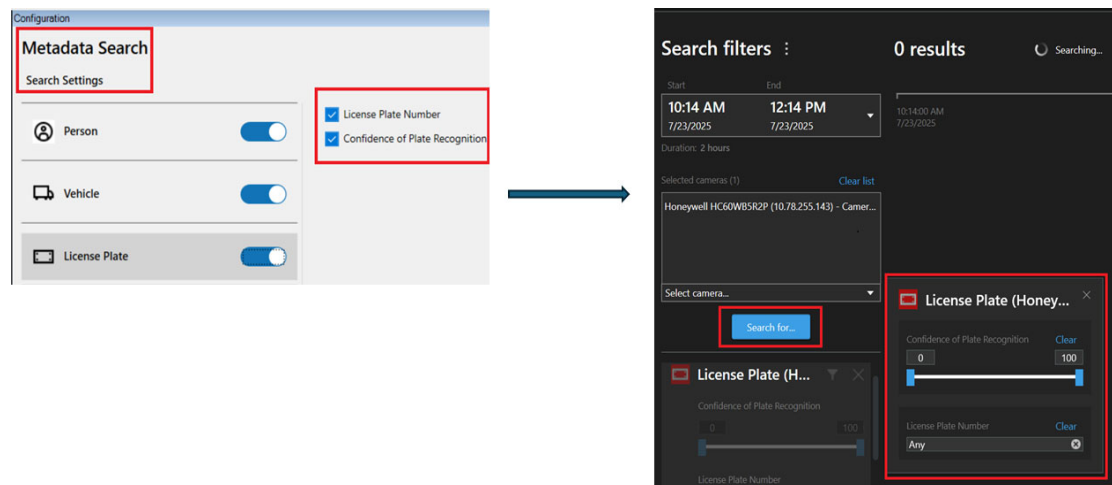
For Person Search



For Vehicle Search



For License Plate Search



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XPROTECT SMART CLIENT PLUG-IN FEATURES

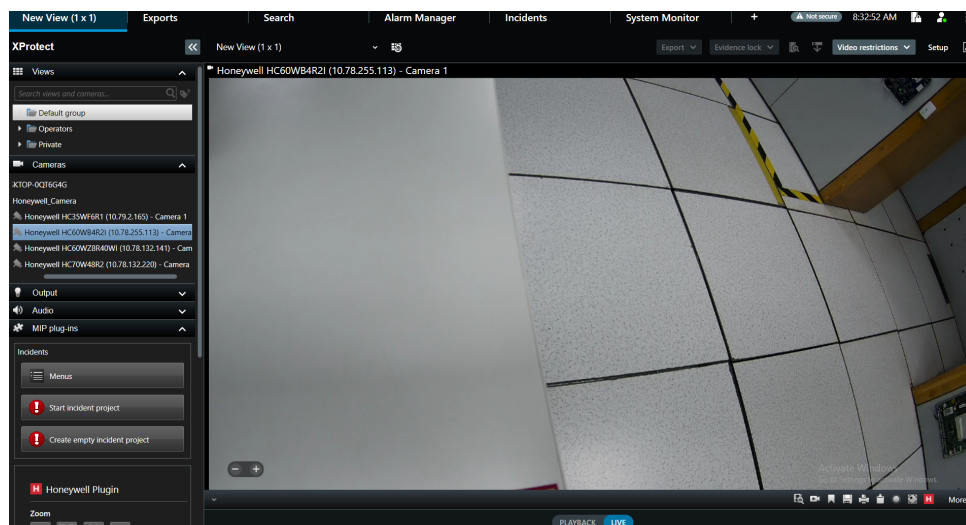
Video Controls

The Milestone XProtect Smart Client allows you to perform the following with Honeywell cameras:

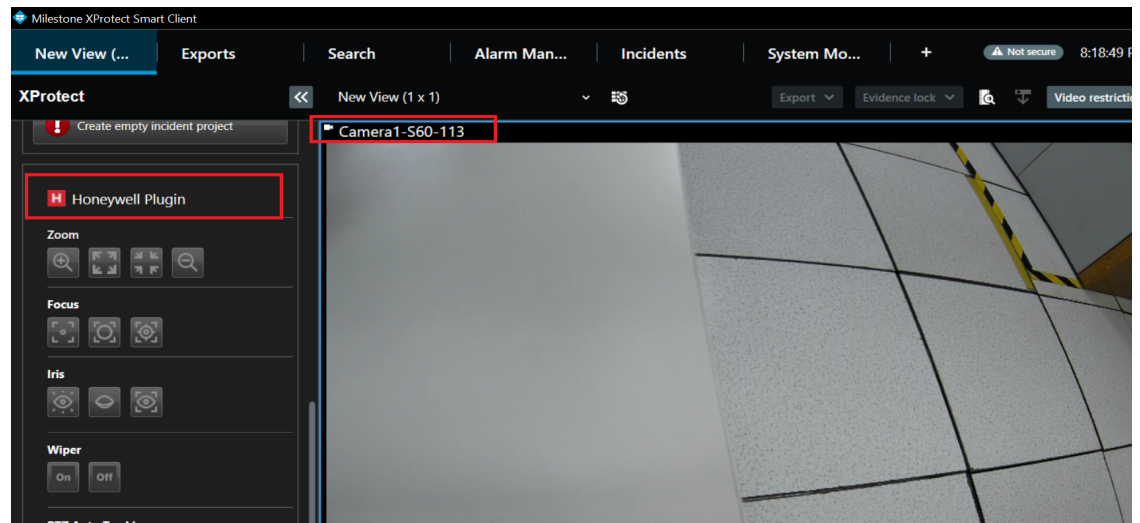
- To view the live and playback video
- To perform Surveillance operations
- To search and view the Video analytics features based on the camera

How to View the Honeywell Cameras in Smart Client

1. Go to Milestone XProtect Smart Client dashboard > **New View**.
2. In the left pane, navigate to Honeywell Cameras. Select the required camera from the list as shown below.



3. Drag and drop the camera on the right video panel. The Honeywell Plug-in commands are enabled in the live view when the Honeywell camera is selected on the main screen as shown below.



4. Perform the required surveillance operations as explained in the below table.

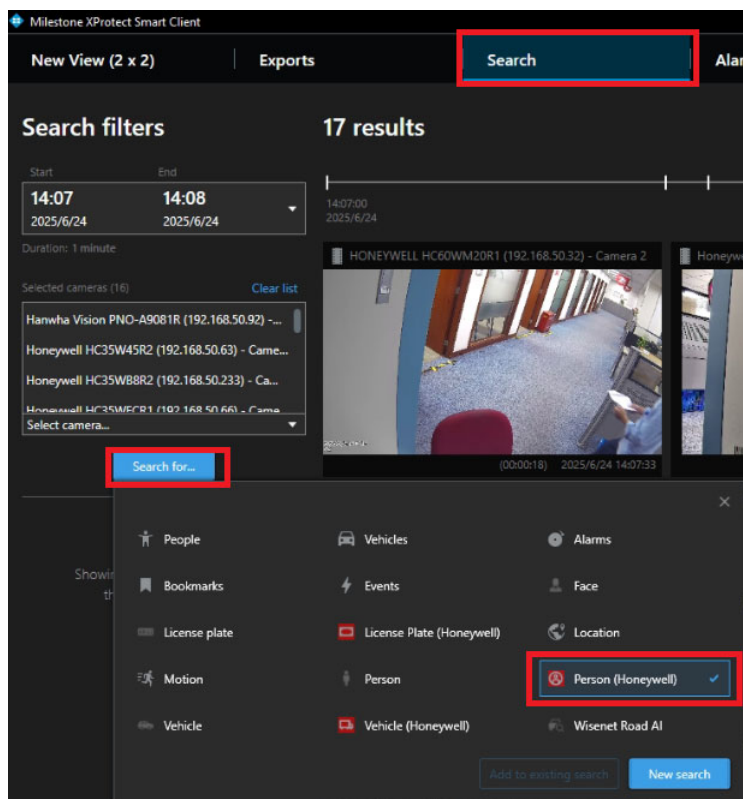
Icon	Description
Zoom	
	Zoom In
	Zoom Out
	Maximum Zoom
	Minimum Zoom
Focus	
	Focus Far
	Focus Near
	Auto Focus
Iris	
	Increase Iris
	Decrease Iris

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METADATA SEARCH SETTINGS

Person Search

1. Go to Milestone XProtect Smart Client and then click the **Search** tab.
2. Under Search tab, select the required Honeywell camera and then click the **Search For** button. The supported Analytics are displayed for a camera.
3. Select the **Person Search** option and then click on **New Search** as shown below



The Person Search filter dialog box appears as shown below.

Person (Honeywell) ✕

Accessory Clear

☐ Mask
☐ No Mask

Age Category Clear

☐ Young
☐ Adult
☐ Middle age
☐ Senior
☐ Unknown

Best Shot Event Clear

☒ Best Shot Event

Clothing (Top color) Clear

Not set

Gender Clear

☐ Male
☐ Female
☐ Unknown

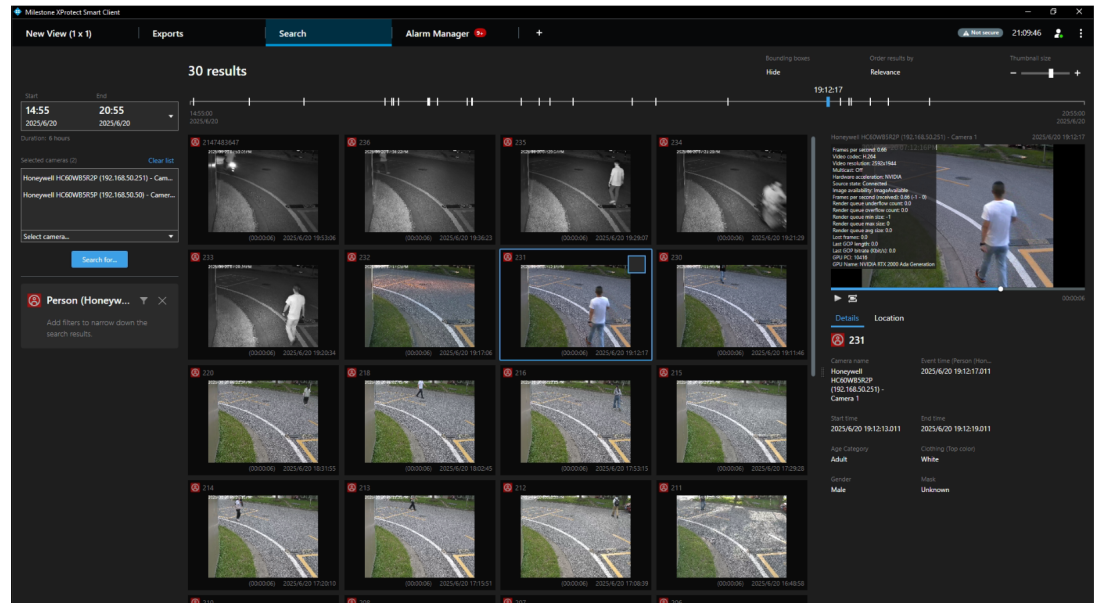
4. Set the required below parameters for Person Search.

- Accessory
- Age Category
- Clothing (Top color)
- Gender
- Likelihood
- Best Shot Event

The best snapshot is for all basic analytics setting. This feature captures the best still cuts of the classified objects (Humans and Vehicles).

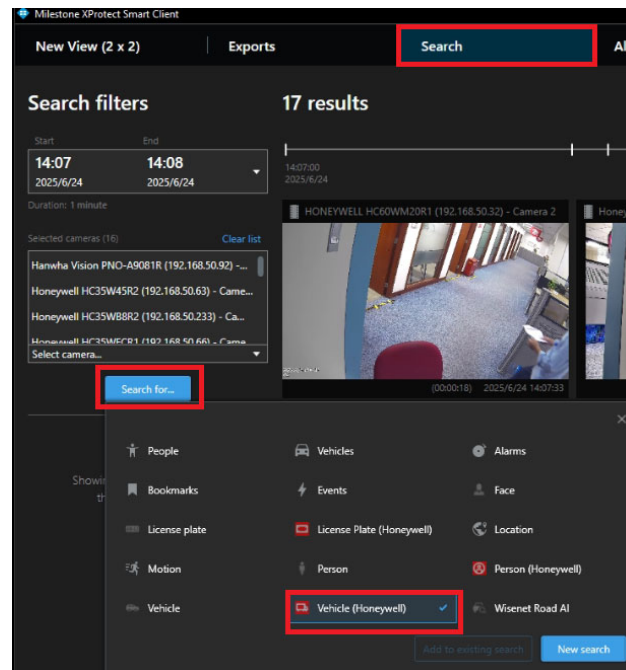
Note: *The object should meet the set time and size, and the camera will select the best one to display during the start time and the departure time.*

Once the parameters are set, user can view analytics in the video as shown in the below figure. The number of search results are displayed on top left corner of the screen.

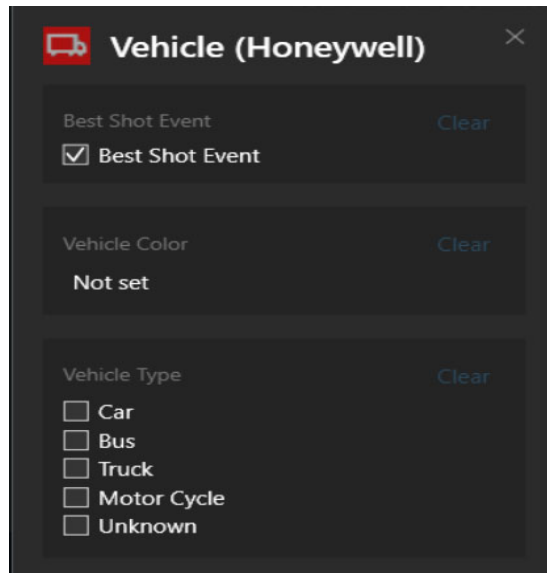


Vehicle Search

1. Go to Milestone XProtect Smart Client and then click the **Search** tab.
2. Under Search tab, select the required Honeywell camera and then click the **Search For** button. The supported Analytics are displayed for a camera.
3. Select the **Vehicle Search** option and then click on **New Search** as shown below.



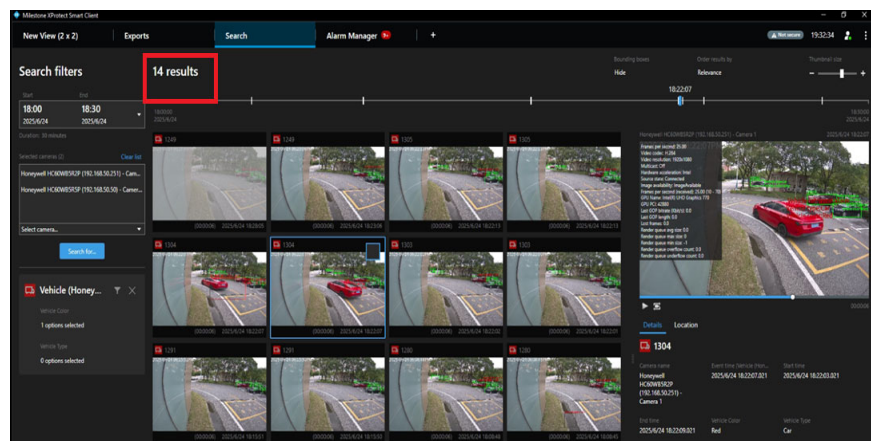
The Vehicle Search filter dialog box appears as shown below.



4. Set the required below parameters for Vehicle Search.

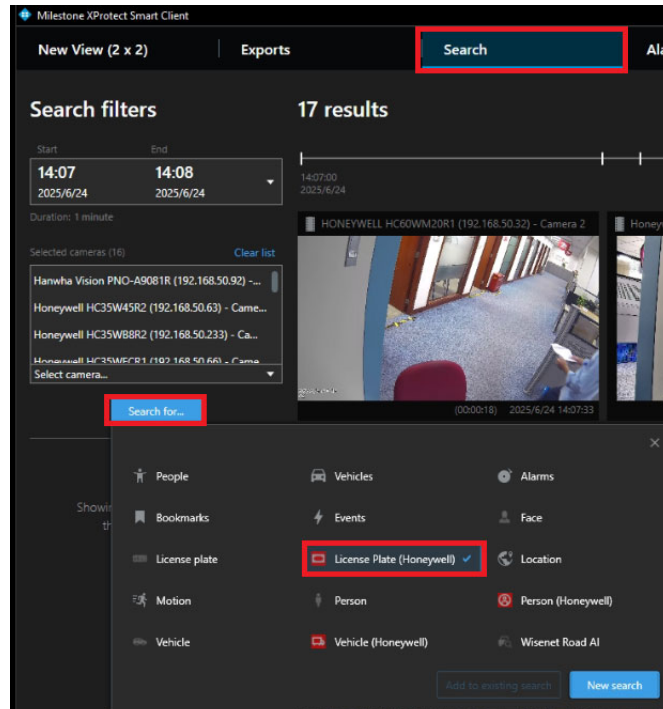
- Vehicle Color
- Vehicle Type
- Likelihood
- Best Shot Event

Once the parameters are set, user can view analytics in the video as shown in the below figure. The number of search results are displayed on top left corner of the screen.

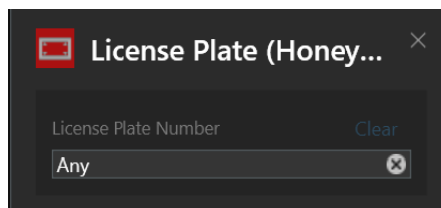


License Plate Search

1. Go to Milestone XProtect Smart Client and then click the **Search** tab.
2. Under Search tab, select the required Honeywell camera and then click the **Search For** button. The supported Analytics are displayed for a camera.
3. Select the **License Plate** option and then click on **New Search** as shown below.

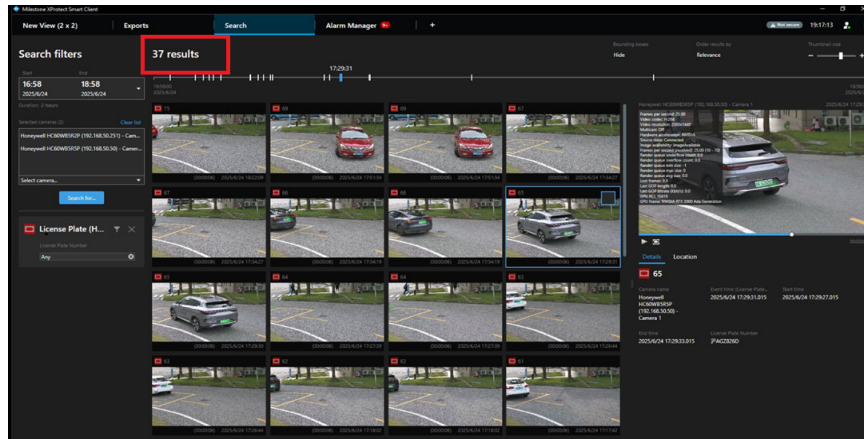


The License Plate filter dialog box appears as shown below.



4. Set the required below parameter for license plate.
 - License Plate Number

Once the parameters are set, user can view analytics in the video as shown in the below figure. The number of search results are displayed on top left corner of the screen.



License Plate Settings

License Plate recognition is an exclusive camera recognition feature which is now supported in Milestone XProtect Management Client through Honeywell Camera Manager plug-in. It is based on the intelligence of LPR featured camera. The events from LPR enabled camera is systematically managed in Milestone application.

License Plate enabled camera automatically detects and captures the image of license/number plate of a vehicle, categorizes it whether authorized or unauthorized and then generates an event in Milestone Smart Client application.

You can use this feature to take the following actions such as:

- Track authorized or unauthorized vehicle entry
- Searching/viewing the video clip of specific license plate vehicle
- Maintaining the records of vehicles entered or exited in a building
- Helping in investigating a crime scenario and so on.

Prior using this feature, user need to configure the following:

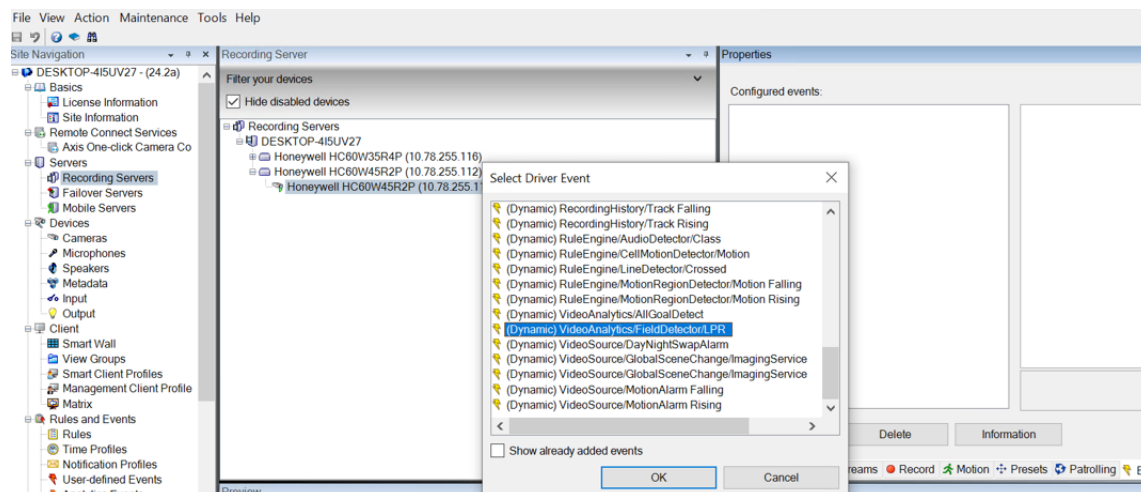
- Ensure to install the Client and Event Server plug-in as explained in [Installing Honeywell Camera Manager Plugin & Driver](#) step 3.
- Add the camera with Honeywell Driver as explained in [Importing Cameras](#) and [Choosing Driver](#) sections.
- Add VideoAnalytics/FieldDetector/LPR" event in Camera Events Tab.
- Enable "Analytics Events" option in Management client
- Event server detail needs to be updated when user installs Event server in different server machine. These settings can be updated in camera hardware settings tab. See [Configuring Event Server Details](#) section.

Steps to configure License Plate Settings in Milestone application

1. Add LPR Event
2. Enable Analytics Events option
3. Add License Plates
4. Create New LPR Group
 - Authorized Group
 - Unauthorized Group
5. View the Events in Smart Client

Adding LPR Event

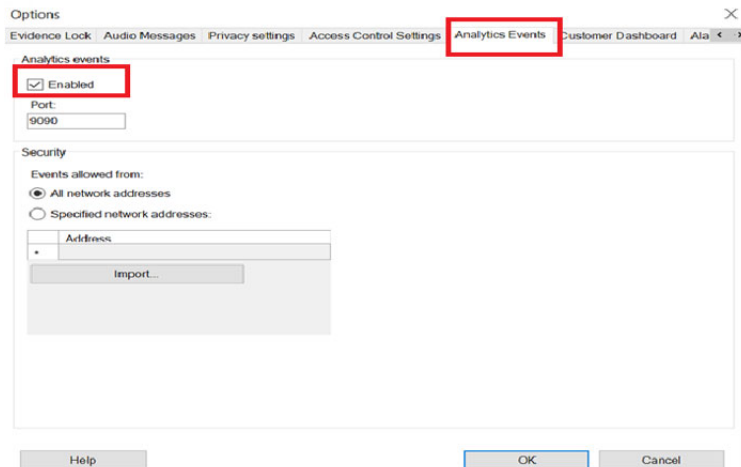
1. Navigate to the Milestone XProtect Management Client application.
2. Under Recording Servers, select the required camera.
3. Under Properties, click the Events tab. The Select Driver Event dialog is displayed.



4. Select VideoAnalytics/FieldDetector/LPR" event and then click Save.

Enabling Analytics Events option

1. Launch XProtect Management Client 2024 R2 application.
2. Click Tools menu and then choose Options. The Options dialog box is displayed.



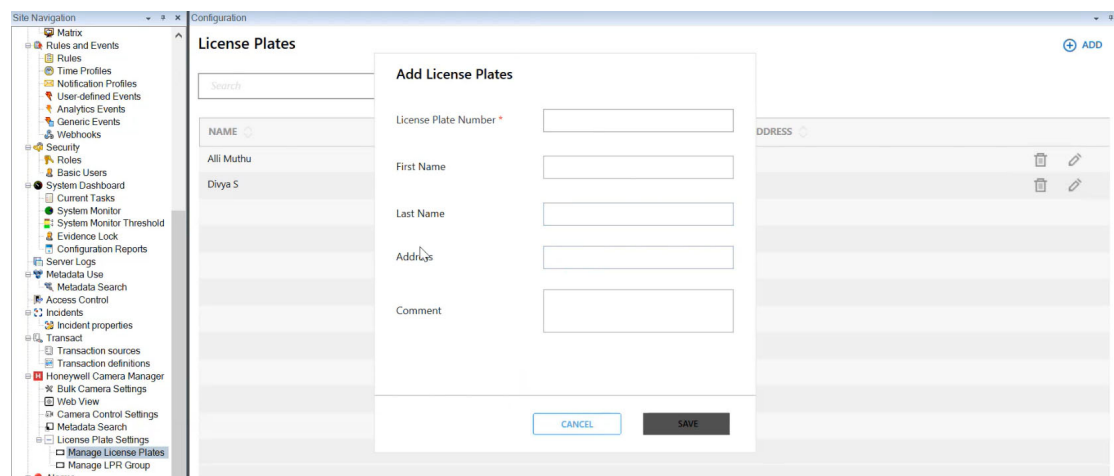
3. Click the "Analytics Events" tab and then select the "Enabled" Check box.
4. Click OK.

Update the Event Server Details

Event Server detail needs to be updated when user installs Event server in different server machine. These settings can be updated in camera hardware settings tab. See [Configuring Event Server Details](#) section.

Adding License Plates

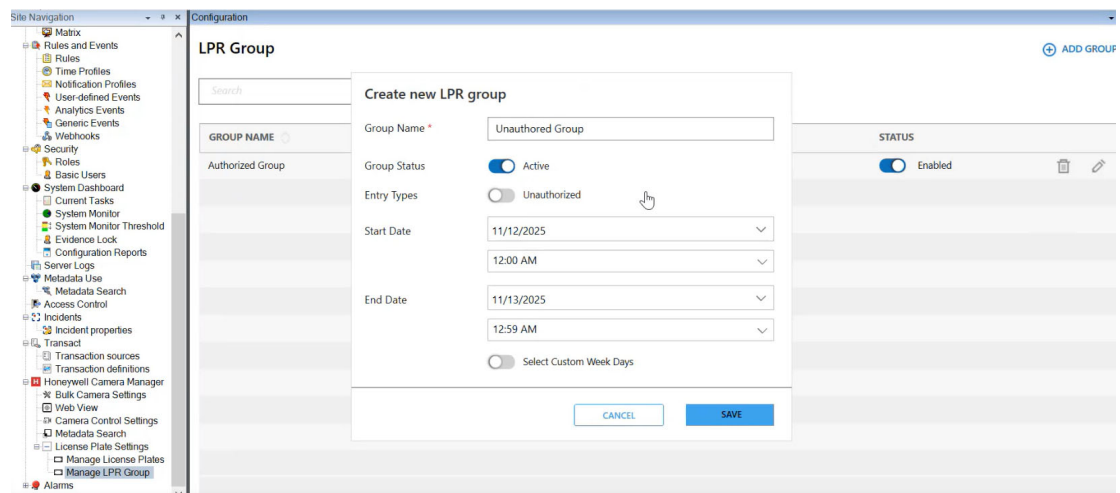
1. Navigate to the Milestone XProtect Management Client application.
2. Navigate to Honeywell Camera Manager and then click Manage License Plate node.
3. On the right pane click Add on top right corner. The Add License Plate screen is displayed.



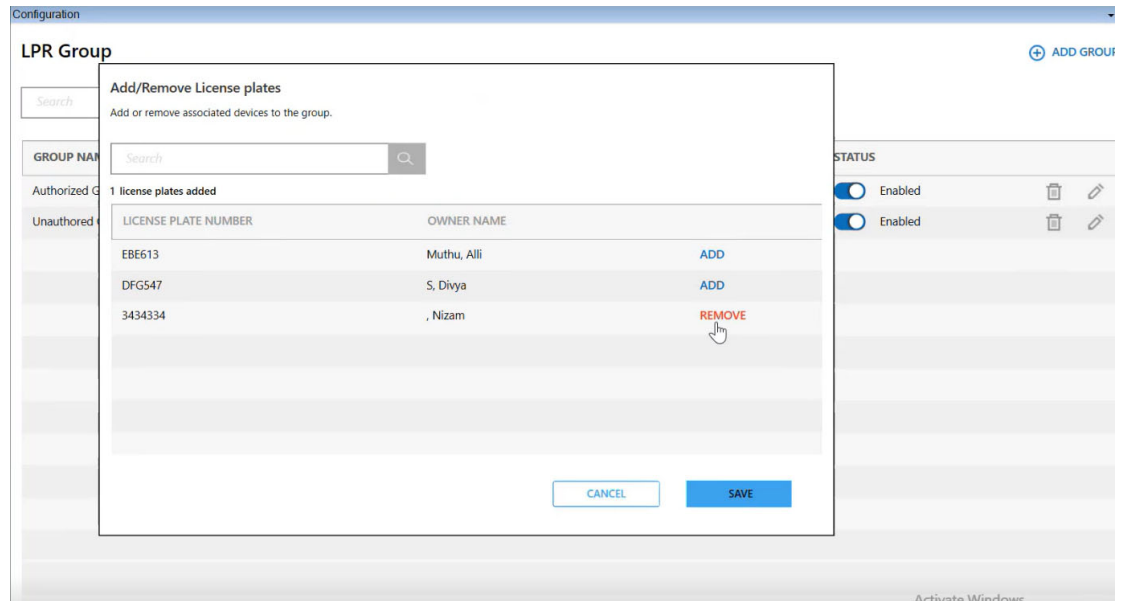
4. Type the License Plate Number.
5. Enter the details of First Name, Last Name, Address and comments if any.
6. Click Save. Similarly you can add required number of license plate numbers

Creating License Plate Groups

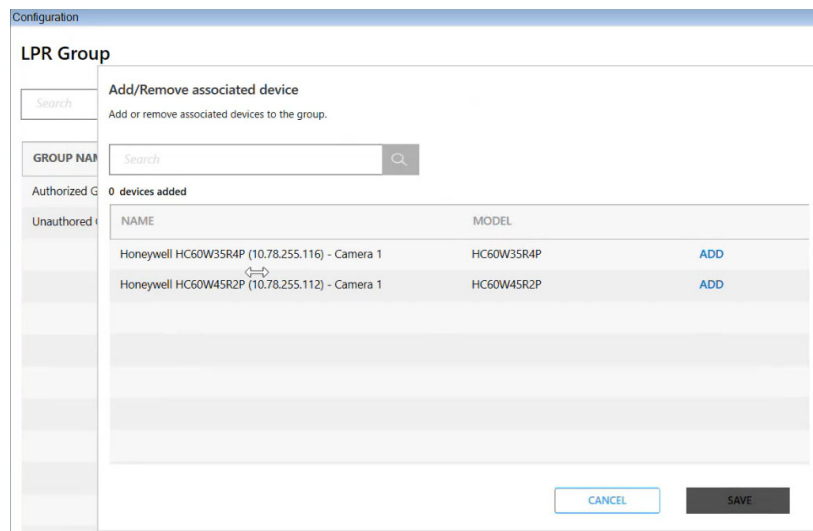
1. Navigate to the Milestone XProtect Management Client application.
2. Navigate to Honeywell Camera Manager and then click Manage LPR Group node.
3. On the right pane, click ADD GROUP link on the top right corner.



4. Perform the following:
 - a. Type the Group Name (Authorized or Unauthorized)
 - b. Enable the Group Status toggle button to active
 - c. Move the toggle button to categorizes as authorized or unauthorized
 - d. Define the start and end date and time
 - e. If required, enable the Select Custom Week Days toggle button to define the custom date, time and duration.
6. Click Save.
7. In the LPR Group screen, under Number Plates column, click ADD for the newly created group.



8. For the newly added number plate row, click ADD to associate the license plate number. Similarly you can do multiple number plates
9. Click Save.
10. In the LPR Group screen, under DEVICES column, click ADD for the newly created group.



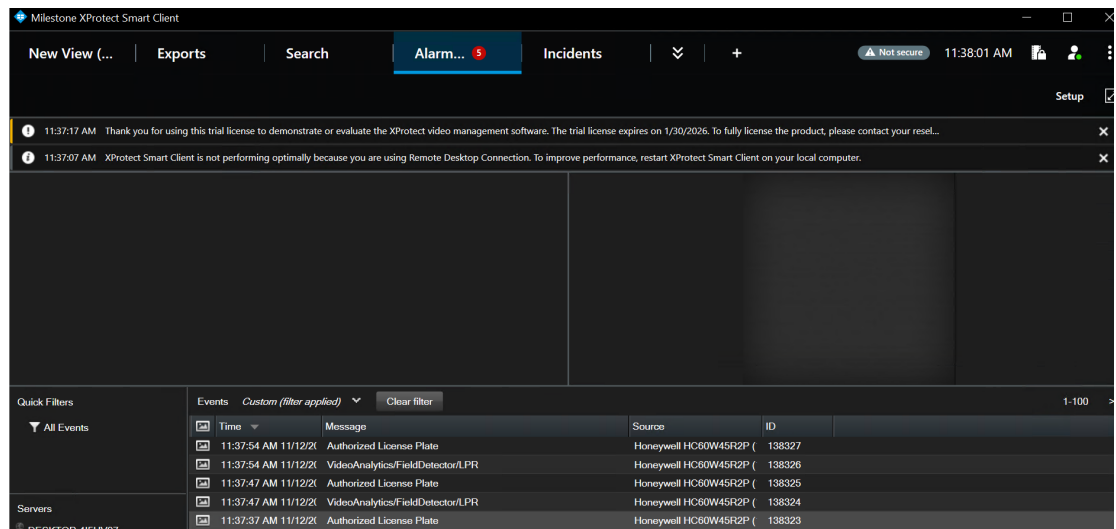
11. Click the required ADD button to associate the camera for the newly added group.
12. Click Save.

13. In the LPR Group screen, ensure the STATUS column is enabled for the required groups. In addition you can click the edit and delete icons to edit the group details.

Note: If the License Plate Number is part of both authorized and unauthorized group, then unauthorized group will take the priority.

Viewing the License Plate Events

1. Launch Milestone XProtect Smart Client application.
2. Click the Alarms tab. At the bottom of the screen user can view the list of alarms from the associated cameras as shown below.



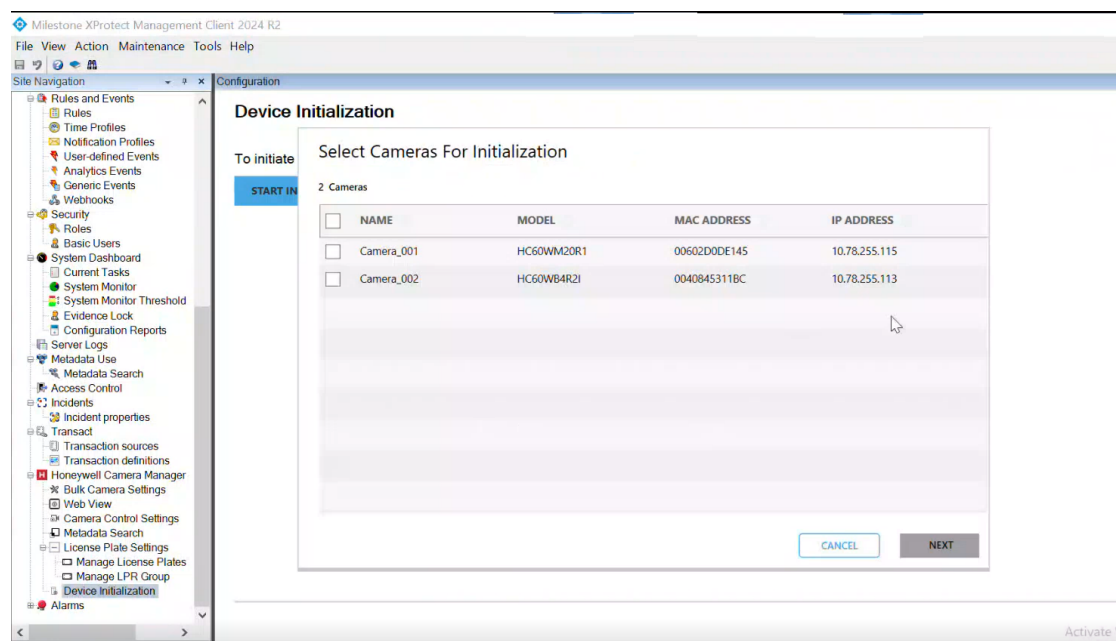
Device Initialization

Device initialization feature from Honeywell Plug-in allows user to initialize a new or factory default state Honeywell cameras so that it can be discovered and used in Milestone application. This avoids user to depend on other third party tools. User need to configure the required camera in Milestone application to get discovered and added.

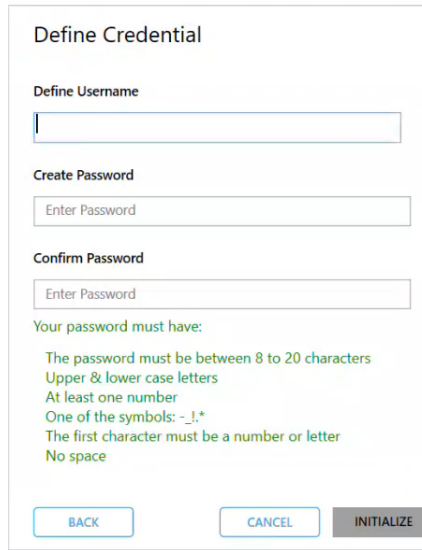
How to Initialize a Device

Note: Ensure the camera is in factory default state.

1. In the Milestone XProtect Management Client application, navigate to Honeywell Camera Manager and then click Device Initialize node. The Device Initialization screen is displayed on the right pane.
2. Click Start Initialization. The system starts discovering cameras and displays the Select Camera for Initialization screen is displayed with the default cameras available.



3. Select the required camera check box or multiple cameras or in bulk and then click Next. The Define Credentials screen is displayed.



The image shows a 'Define Credential' dialog box with three input fields: 'Define Username', 'Create Password', and 'Confirm Password'. The 'Create Password' and 'Confirm Password' fields have placeholder text 'Enter Password'. Below the fields, there is a list of password requirements: 'Your password must have:', 'The password must be between 8 to 20 characters', 'Upper & lower case letters', 'At least one number', 'One of the symbols: ~,!,*', 'The first character must be a number or letter', and 'No space'. At the bottom, there are three buttons: 'BACK', 'CANCEL', and 'INITIALIZE'.

Define Credential

Define Username

Create Password

Enter Password

Confirm Password

Enter Password

Your password must have:

- The password must be between 8 to 20 characters
- Upper & lower case letters
- At least one number
- One of the symbols: ~,!,*
- The first character must be a number or letter
- No space

BACK CANCEL INITIALIZE

4. Define the Username and create Password as per the criteria mentioned.
5. Click the Initialize button. A message pops up on the top right corner that the Device Initialization is successful. Once the initialization is done, launch the camera web page to view the login page.
6. Proceed to add and discover the camera using Recording Server option as explained in [Bulk Camera Configurations](#) chapter.

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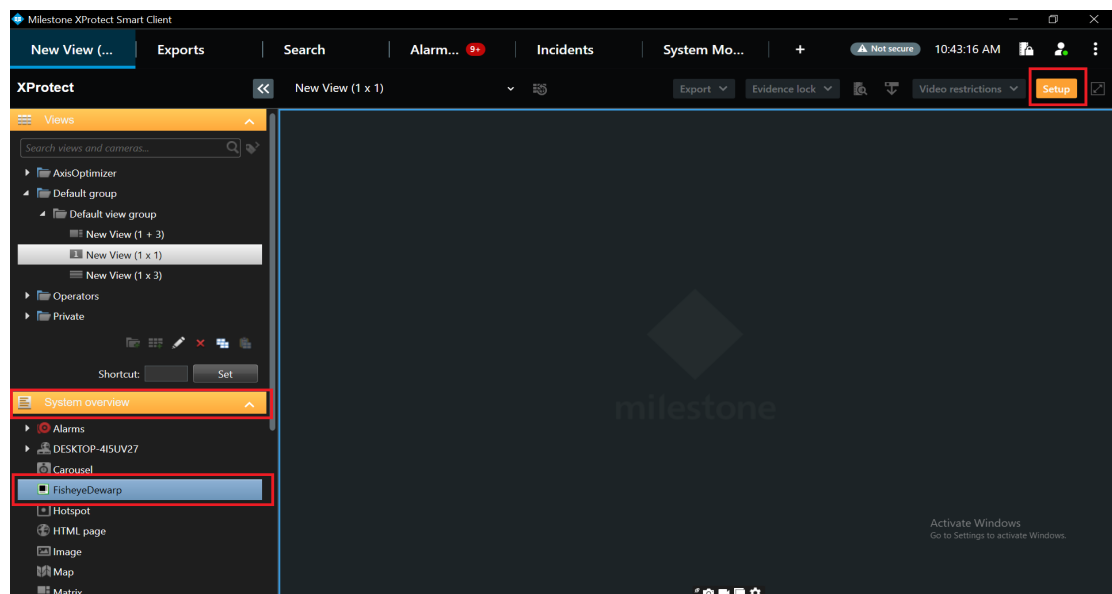
FISHEYE DEWARPING

Note: This feature can be used on XProtect Smart Client machines which has GPU.

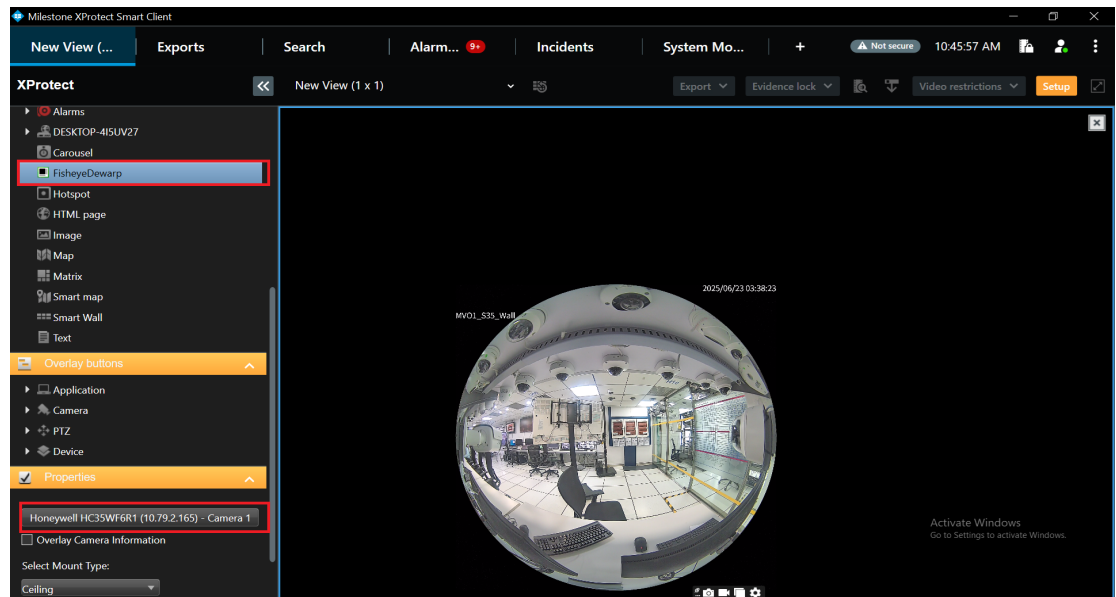
If the camera supports the Fisheye function, set the Fisheye mode to the original mode before using the plug-in.

How to Configure the Fisheye Dewarping

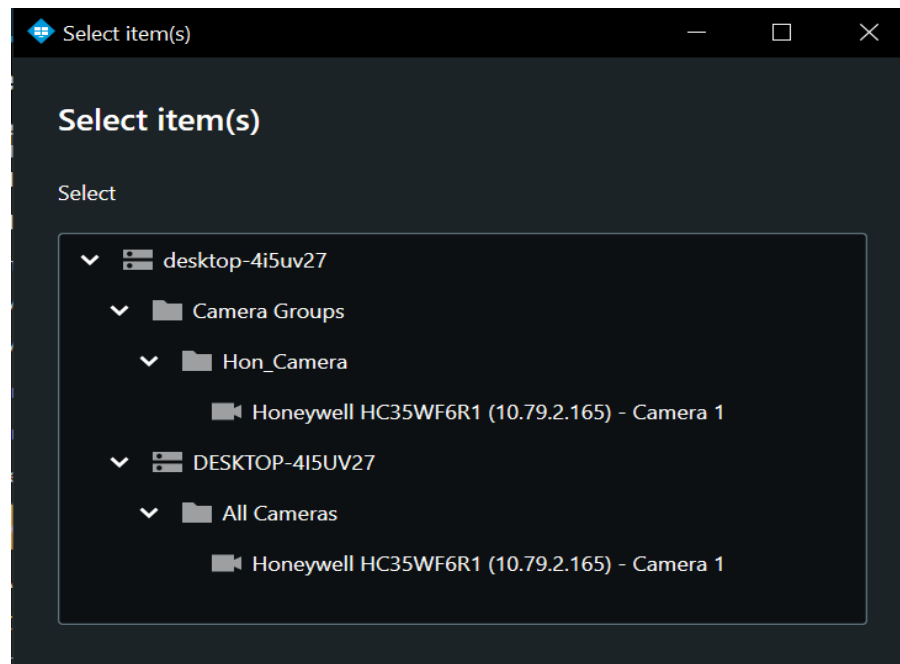
1. Start the **XProtect Smart Client**.
2. On the Live View window, click on **Setup**.
3. In the Setup window, the **Fisheye Dewarp** plug-in can be found in the System Overview pane.



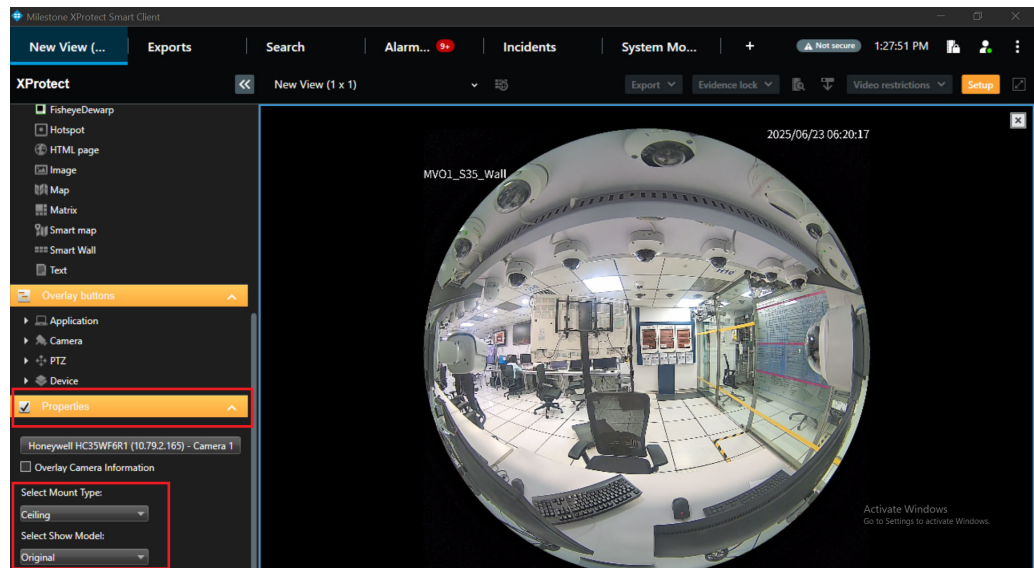
- Click and drag Fisheye Dewarp Plug-in into the view cell. After completion, there is an X icon in the upper right corner of the view cell, and parameter settings are added to the property pane in the lower left corner.



- Under properties, click on cameras and then select the required camera from the drop-down list as shown below.

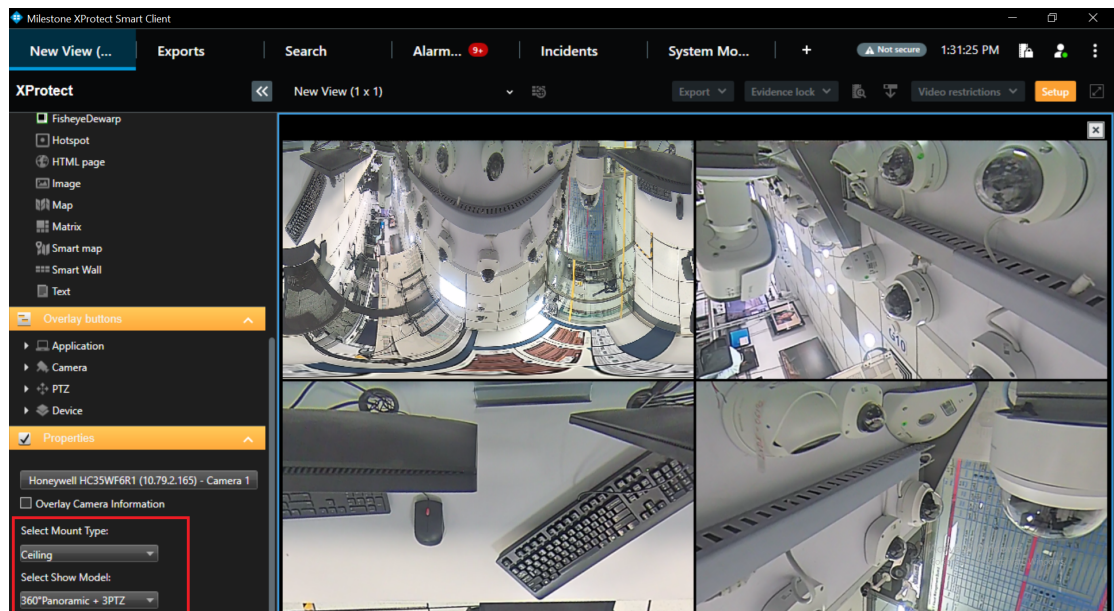


6. Select camera and then select the camera **Mount Type** as **Ceiling** and **Show Model** type as **Original** in the properties as shown below.

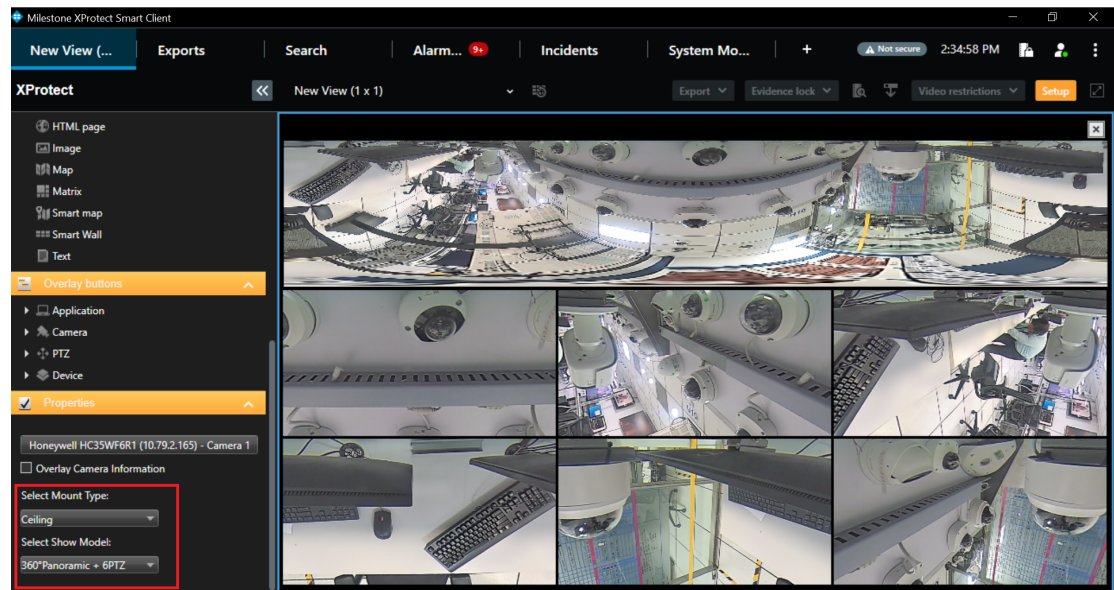


Please refer to the Plug-in supported capabilities

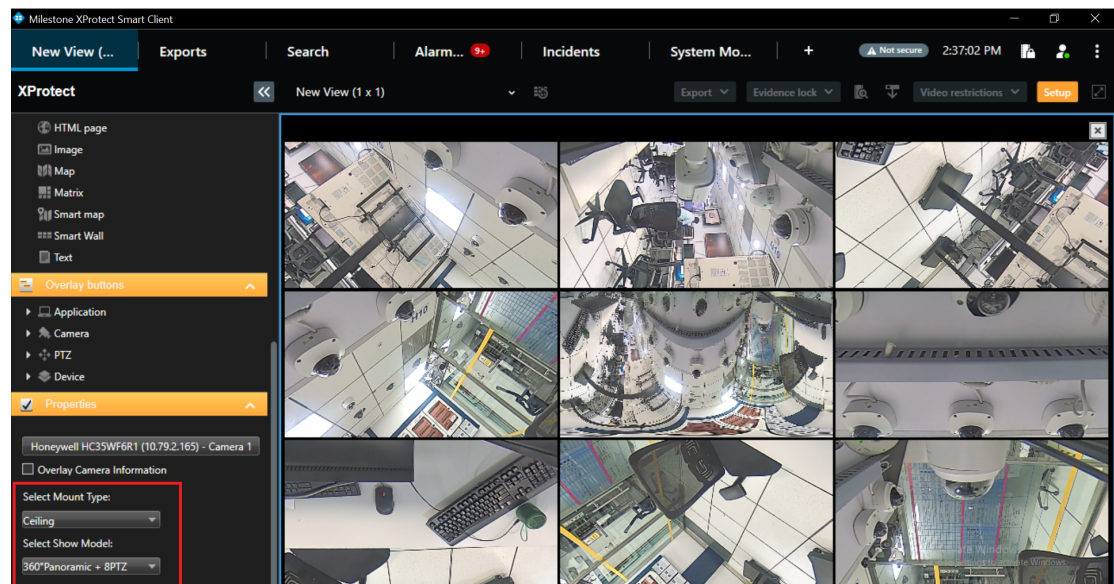
7. **PTZ Control:** User can press and hold the mouse button to slide and to adjust the angle of view. User can also zoom in/out to view the display.
- **For Panoramic model 360° + 3PTZ:**



- **For Panoramic model 360°+ 6PTZ:**



- **For Panoramic model 360° + 8PTZ:**



Honeywell Building Technologies – Security Americas (Head Office)

Honeywell Commercial Security

715 Peachtree St. NE

Atlanta, GA 30308

www.security.honeywell.com/

☎ +1 800 323 4576

Honeywell Building Technologies – Security Mexico

Av. Santa Fe 94, Torre A, Piso 1, Col. Zedec, CP 0121, CDMX

CP 0121, CDMX, Mexico.

☎ +52 55 5081 0226

clarsupport@honeywell.com

<https://www.honeywell.com/mx/es>

Honeywell Colombia SAS

Carrera 11A # 98-50

Edificio Punto 99, Piso 7, Bogotá DC

Colombia

☎ +57 6015898785

clarsupport@honeywell.com

<http://www.security.honeywell.com/>

Honeywell Building Technologies – Security Middle East/N. Africa

Emaar Business Park, Sheikh Zayed Road

Building No. 2, 2nd floor, 201

Post Office Box 232362

Dubai, United Arab Emirates

☎: +971 44541704

www.honeywell.com/security/me

Honeywell Building Technologies – Security Europe/South Africa

Aston Fields Road, Whitehouse Industrial Estate

Runcorn, WA7 3DL,

United Kingdom

www.honeywell.com/security/uk

☎ 08448 000 235

Honeywell Building Technologies – Security Northern Europe

Stationsplein Z-W 961,

1117 CE Schiphol-Oost, Netherlands

www.security.honeywell.com/nl

☎ +31 (0) 299 410 200

Honeywell Building Technologies – Security Deutschland

Johannes-Mauthe-Straße 14 72458 Albstadt, Germany

www.security.honeywell.de

☎ +49 (0) 7431 801-0

Honeywell Building Technologies – Security France

Immeuble Lavoisier

Parc de Haute Technologie 3-7 rue Georges Besse 92160 Antony, France

www.security.honeywell.com/fr

☎ +33 (0) 1 40 96 20 50

Honeywell Building Technologies – Security & Fire (Pacific)

Honeywell Ltd. 9 Columbia Way, BAULKHAM HILLS NSW 2153

Visit: www.honeywellsecurity.com.au, Email: hsf.comms.pacific@Honeywell.com

☎ Tech Support: Australia: 1300 220 345, New Zealand: +64 9 623 5050

Honeywell Building Technologies – Security Italia SpA

Via Achille Grandi 22, 20097 San Donato Milanese (MI), ITALY

www.security.honeywell.com/it

Honeywell Commercial Security - España

Josefa Valcárcel, 24

28027 - Madrid

España

www.honeywell.com

☎ +34 902 667 800

Honeywell Building Technologies – Security Россия и СНГ

121059 Moscow, UI, Kiev 7 Russia

www.security.honeywell.com/ru

☎ +7 (495) 797-93-71

Honeywell Building Technologies – Security Asia Pacific

Building #1, 555 Huanke Road,

Zhang Jiang Hi-Tech Park Pudong New Area,

Shanghai, 201203, China

www.asia.security.honeywell.com

☎ 400 840 2233

Honeywell Building Technologies – Security and Fire (ASEAN)

Honeywell International Sdn Bhd

Level 25, UOA Corp Tower, Lobby B

Avenue 10, The Vertical, Bangsar South City

59200, Kuala Lumpur, Malaysia

Visit Partner Connect: www.partnerconnect.honeywell.com

Email: buildings.asean@honeywell.com

Technical support (Small & Medium Business):

Vietnam: ☎ +84 4 4458 3369

Thailand: ☎ +66 2 0182439

Indonesia: ☎ +62 21 2188 9000

Malaysia: ☎ +60 3 7624 1530

Singapore: ☎ +65 3158 6830

Philippines: ☎ +63 2 231 3380

Honeywell Home and Building Technologies (India)

HBT India Buildings

Unitech Trade Centre, 5th Floor,

Sector – 43, Block C, Sushant Lok Phase – 1,

Gurgaon – 122002, Haryana, India

Visit Partner Connect: www.partnerconnect.honeywell.com

Email: HBT-IndiaBuildings@honeywell.com

Toll Free No: 1-800-103-0339

☎ +91 124 4975000

Honeywell Building Technologies – Security and Fire (Korea)

Honeywell Co., Ltd. (Korea)

5F SangAm IT Tower,

434, Worldcup Buk-ro, Mapo-gu,

Seoul 03922, Korea

Visit: <http://www.honeywell.com>

Email: info.security@honeywell.com

Customer support: HSG-CS-KR@honeywell.com; +82 1522-8779

☎ +82-2-799-6114



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www.honeywell.com/security

+1 800 323 4576 (North America only)

<https://honeywellsystems.com/ss/techsupp/index.html>

www.honeywell.com/security/uk

+44 (0) 1928 754 028 (Europe only)

<https://honeywellsystems.com/ss/techsupp/index.html>